

EUROPEAN COMMISSION Information Society and Media Directorate-General

Lisbon Strategy and Policies for the Information Society Economic and Statistical Analysis Unit

> Brussels, 18 November 2009 DG INFSO/C4

> > European Commission Information Society and Media

COCOM09-29 FINAL

COMMUNICATIONS COMMITTEE

Working Document

Subject: Broadband access in the EU: situation at 1 July 2009

This is a Committee working document which does not necessarily reflect the official position of the Commission. No inferences should be drawn from this document as to the precise form or content of future measures to be submitted by the Commission. The Commission accepts no responsibility or liability whatsoever with regard to any information or data referred to in this document.

Commission européenne, B-1049 Bruxelles/ Europese Commissie, B-1049 Brussel –Belgium. Telephone: (32-2) 299 11 11. Office: BU33 4/53. Telephone: direct line (32-2)296 85 00. Fax: (32-2) 296 88 75. E-mail: infso-cocom@ec.europa.eu

Broadband access in the EU as at 1 July 2009

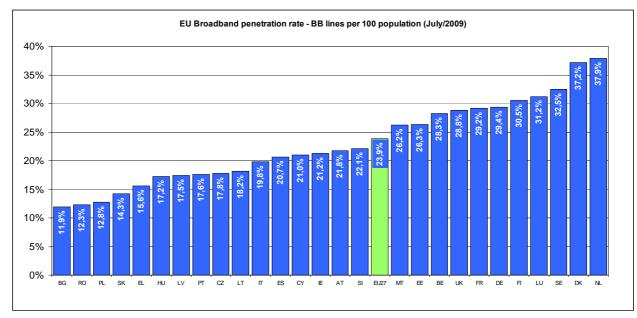
| 1. | Executive Summary | 4 |
|----|---|----------|
| 2. | Retail fixed broadband lines | 7 |
| | 2.1 Broadband penetration | 7 |
| | 2.2 Broadband access lines | 10 |
| | 2.3 Broadband access lines market share | 11 |
| | 2.5 Drouadana access anes market share | 11 |
| 3. | DSL lines | 14 |
| | 3.1 DSL access lines | 14 |
| | 3.2 DSL access lines market share | 15 |
| | 3.3 DSL lines by type of access | 17 |
| 4. | Fixed broadband lines using technologies other than DSL | 20 |
| | 4.1 Non -DSL access lines | 20 |
| | 4.2 Non-DSL access lines market share | 22 |
| - | | |
| 5. | Retail mobile broadband lines | 24 |
| 6. | Retail fixed broadband lines by speeds | 26 |
| | ANNEX 1: Data on local broadband access (retail) | 28 |
| | 1.1.1. Total broadband access retail fixed lines in EU | 30 |
| | 1.1.2. Total DSL retail lines in EU | 31 |
| | 1.1.3. Total broadband fixed retail lines using technologies other than DSL in EU1.1.4. Fixed broadband access lines by operator in EU27 | 32 33 |
| | 1.1.5. Fixed broadband access lines by technology in EU27 | 33 |
| | 1.1.6. DSL access lines by operator in EU27 | 35 |
| | 1.1.7. Broadband fixed lines using technologies other than DSL by operator in EU 27 | 36 |
| | 1.1.8. Trends in fixed broadband access lines by operator in EU - Incumbents | 37 |
| | 1.1.9. Trends in fixed broadband access lines by technology in EU - DSL | 38 |
| | 1.1.10. Trends in DSL access lines by operator in EU – New entrants | 39 |
| | 1.1.11. Trends in broadband fixed lines using technologies other than DSL– New entrants1.1.12. New entrants DSL lines by access type in EU | 40 41 |
| | | |
| | ANNEX 2: Data on local broadband access by country | 43 |
| | Belgium, July 2009 Bulgaria, July 2009 | 44 45 |
| | Czech Republic, July 2009 | 43 |
| | Denmark, July 2009 | 47 |
| | Germany, July 2009 | 48 |
| | Estonia, July 2009 | 49 |
| | Greece, July 2009 | 50 |
| | Spain, July 2009 France, July 2009 | 51 52 |
| | Ireland, July 2009 | 53 |
| | Italy, July 2009 | 54 |
| | Cyprus, July 2009 | 55 |
| | Latvia, July 2009 | 56 |
| | Lithuania, July 2009 | 57 58 |
| | Luxembourg, July 2009 Hungary, July 2009 | 58 59 |
| | Malta, July 2009 | 60 |
| | The Netherlands, July 2009 | 61 |
| | Austria, July 2009 | 62 |
| | Poland, July 2009 | 63 |
| | Portugal, July 2009 Romania, July 2000 | 64 |
| | Romania, July 2009 Slovenia, July 2009 | 65 66 |
| | Slovakia, July 2009 | 67 |
| | Finland, July 2009 | 68 |
| | Sweden, July 2009 | 69 |
| | United Kingdom, July 2009 | 70 |
| | Data on national population used in this report | 71 |
| | Definitions | 72 |
| | Methodology | 73 |

List of figures

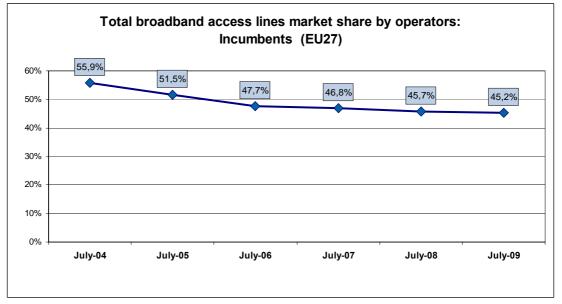
| Figure 1: Growth trend in fixed broadband penetration since January 2004 | 7 |
|---|------|
| Figure 2 Penetration rate. Lines per 100 population | 8 |
| Figure 3 Penetration rate and speed of progress | 8 |
| Figure 4 New broadband fixed lines per 100 population | 9 |
| Figure 5 Growth trend since January 2006 | |
| Figure 6 Distribution of broadband lines per country with technological breakdown | . 10 |
| Figure 7 Broadband lines by technology – EU 27 | . 11 |
| Figure 8 Trend in the percentage of broadband lines provided by the incumbent fixed operators | . 11 |
| Figure 9 Broadband lines market share | . 12 |
| Figure 10 Market shares of incumbents, excluding and including resale | |
| Figure 11 Growth trend since January 2006 | |
| Figure 12 Growth in DSL lines by country | . 15 |
| Figure 13 Distribution of new DSL lines by country and by type of operator | . 15 |
| Figure 14 DSL market share by operator | . 16 |
| Figure 15 Trend in the % of DSL lines provided by incumbent fixed operators | . 16 |
| Figure 16 New entrants' DSL lines by type of access | |
| Figure 17 New entrants' DSL lines by type of access over time | . 18 |
| Figure 18 Growth trend since January 2006 | . 20 |
| Figure 19 EU countries by number of broadband lines using other technologies | . 21 |
| Figure 20 Broadband lines using other technologies: market share | . 22 |
| Figure 21 Trend in the % of lines using technologies other than DSL provided by new entrants | |
| Figure 22 EU countries by number of mobile broadband users (dedicated data services cards/modems/keys) per 100 population | n25 |
| Figure 23 Distribution of fixed broadband lines by speeds by country | . 27 |
| | |

1. Executive Summary

Broadband take-up continues but at a slowing rate, also affected by the economic slowdown: The EU average fixed broadband penetration rate¹ reaches 23.9%, up 2.3 percentage points over one year.

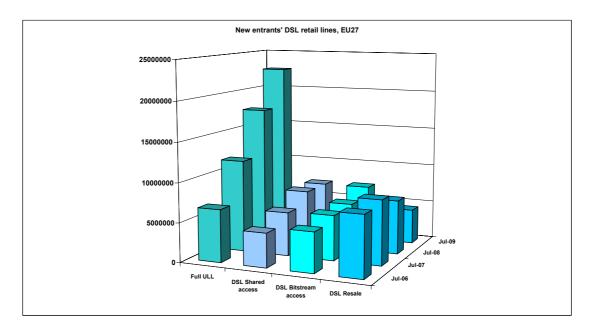


• **Incumbent fixed operators'** market share **stabilizes at around 45%.**

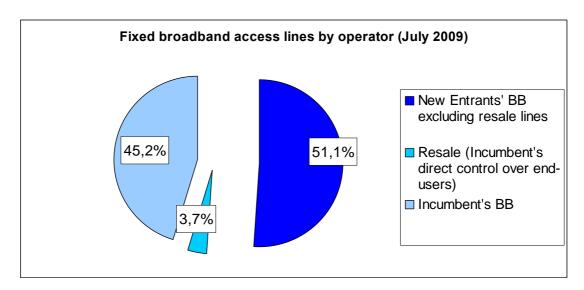


¹ Number of broadband lines per 100 population

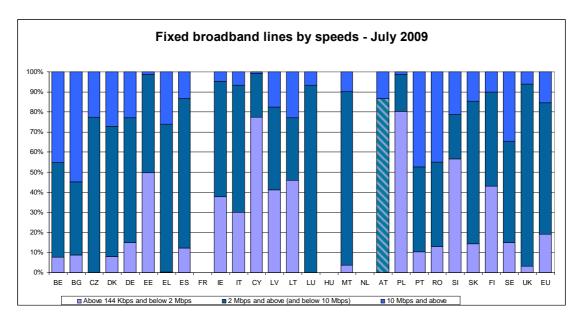
Local loop unbundling (fully unbundled lines and shared access) is the main wholesale access for new entrants with 71.4% of DSL lines, up from 65.2% in July 2008. New entrants' use of bitstream access for local loop unbundling in the provision of broadband services remained stable (its share went up by 1 percentage point since July 2008). Share of resale, which represents a type of access for low-investment intensive new entrants, has shrunk by 7.6 percentage points during the last year.



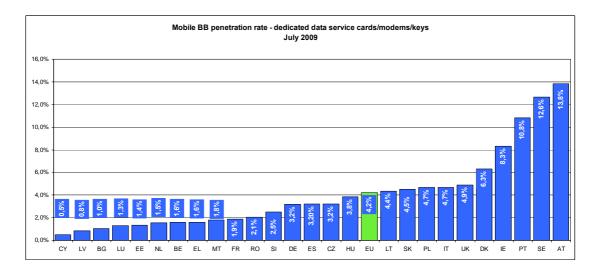
• Because of the reduction in resale, the **incumbent's direct control over end-users has reduced** for the first time below 50% of the broadband market (down from 52% a year ago).



About 80% of fixed broadband lines in the EU are above 2Mbps (up from 75% in January 2008), although data are not available for all Member States. 19% of reported fixed broadband lines are in the range of 144 Kbps and below 2 Mbps (24% less than 6 months ago), 65% are in the range 2 -10 Mbps (7% more than 6 months ago), whereas 15% of the lines are above 10 Mbps (10% up).

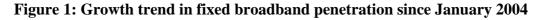


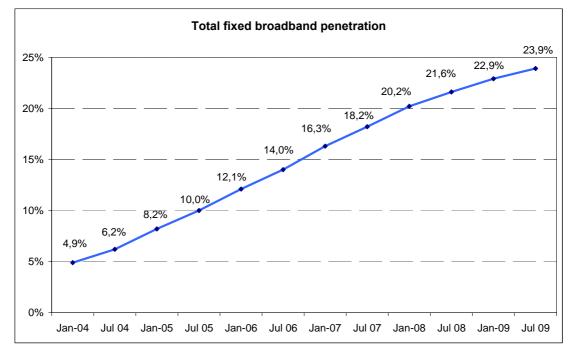
• The penetration of mobile broadband as measured by dedicated data service cards/modems/keys was 4.2% (up from 2.8% in January 2009). Data are not available for all Member States.



2. Retail fixed broadband lines

2.1 Broadband penetration





Following the traditional S-shaped curve modelling technology adoption, fixed broadband penetration has been slowing down over the past 18 months, also influenced by the economic downturn.

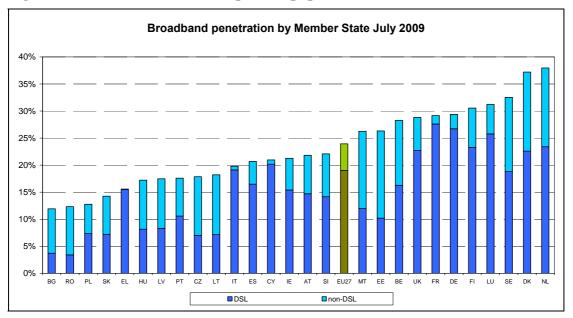
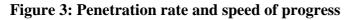
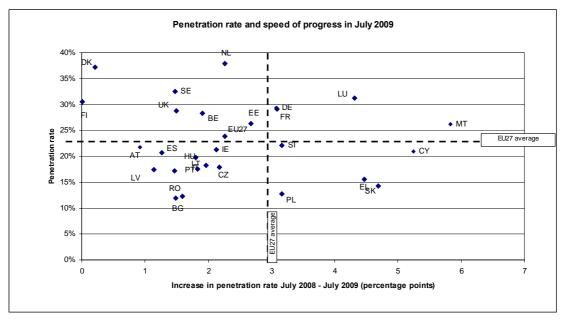


Figure 2: Penetration rate. Lines per 100 population

At EU level the penetration rate reaches 23.9%, up 2.3 percentage points over one year. Two countries, the Netherlands (37.9%) and Denmark (37.2%) remain the top performers, with Sweden, Luxembourg and Finland exceeding the 30% mark. Germany, France, United Kingdom, Belgium, Estonia and Malta exceed the 25% mark. All Member States exceed now the 10% penetration rate.





The plot of countries' penetration rates against their yearly growth rates reveals that (i) an increasing number of countries are reaching saturation levels; (ii) fastest growth is experienced by countries lagging behind, and (iii) an increasing number of countries are failing to catch up and fall further behind the leaders.

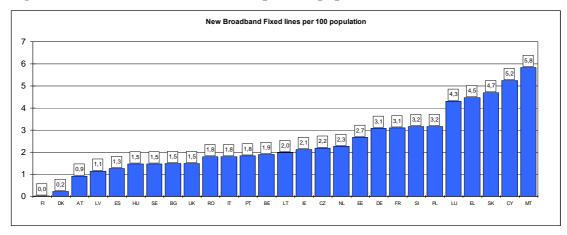


Figure 4: New broadband fixed lines per 100 population

The number of broadband lines added per day in the period between July 2008 and July 2009 was 32,401 for the EU27, representing about 15,000 connections per day less than the previous year. Malta leads with 5.8% new broadband lines added per population.

2.2 Broadband access lines

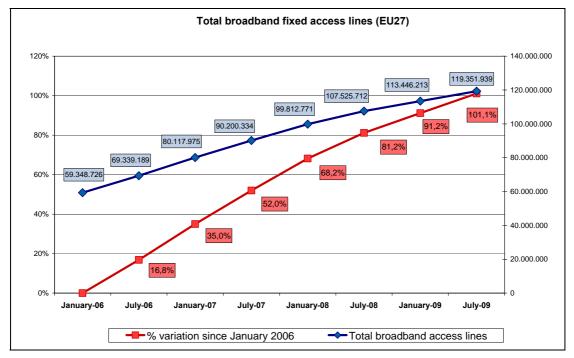
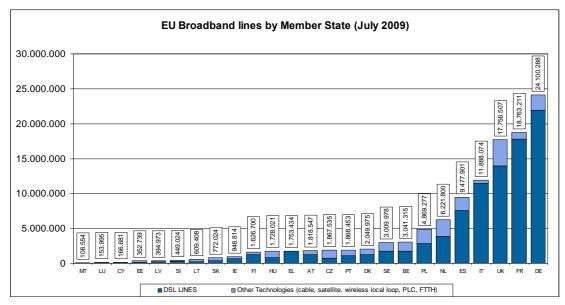
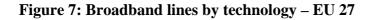


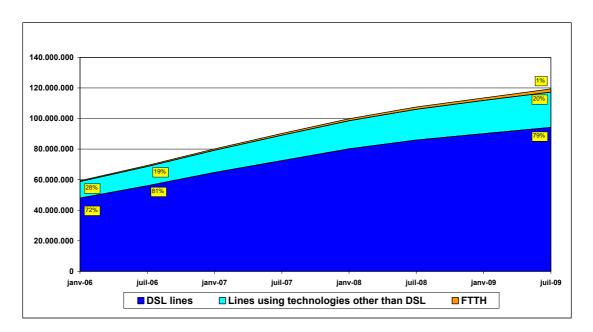
Figure 5: Growth trend since January 2006

In the period between July 2008 and July 2009, a total of 11,826,227 new broadband lines were added, less than previously recorded growth rates.

Figure 6: Distribution of broadband lines per country with technological breakdown



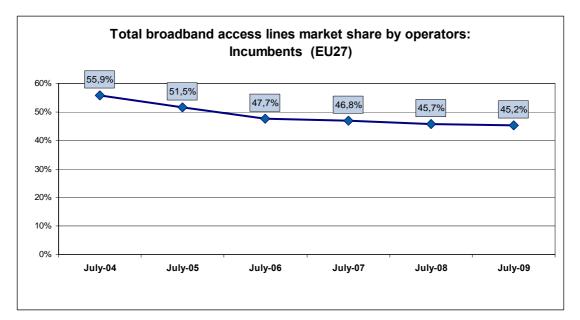




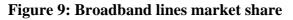
The market share of DSL over the total number of broadband lines has decreased to 79% from the peak of 81% in July 2006. In the period between July 2008 and July 2009, 70% of the new lines were provided by means of xDSL technologies, while 30% were connections using other types of technologies, featuring a 3 percentage point increase in access lines by other means compared to the year before.

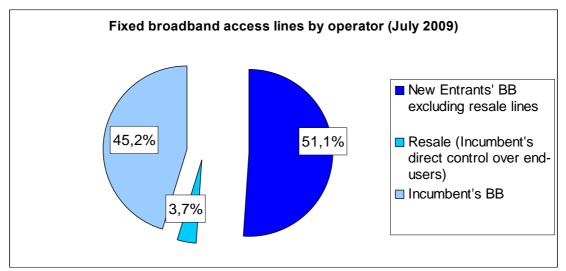
2.3 Broadband access lines market share

Figure 8: Trend in the percentage of broadband lines provided by the incumbent fixed operators



The market share of the incumbent fixed operators since July 2003 has followed a downward trend which is now stabilizing around 45.5% of the broadband market.





Despite stabilisation, incumbents' control over end-users (including resale) for the first time fell below 50% of the broadband market.

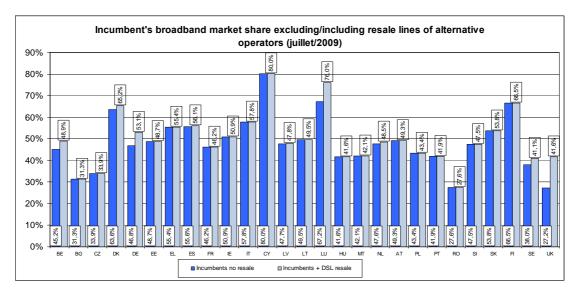


Figure 10: Market shares of incumbents, excluding and including resale

As resale shrinks, the difference between incumbents' market shares including or excluding resale is narrowing in most countries. However the UK (with 14.4 percentage points difference between the market share of the incumbent excluding and including resale lines of alternative operators), Germany (with 6.3 points) and Luxembourg (with 8.8 points) are examples of the incumbents' inflated market power.

| | July 2006 | January 2007 | July 2007 | January 2008 | July 2008 | January 2009 | July 2009 |
|----|------------|--------------|------------|--------------|-------------|--------------|-------------|
| BE | 2,172,246 | 2,399,193 | 2,509,456 | 2,714,335 | 2,813,048 | 2,938,605 | 3,041,315 |
| BG | N/A | 345,577 | 438,366 | 580,226 | 796,030 | 853,089 | 905,340 |
| CZ | 860,508 | 1,087,520 | 1,252,269 | 1,497,420 | 1,626,330 | 1,770,184 | 1,867,535 |
| DK | 1,606,531 | 1,730,674 | 1,855,276 | 1,943,036 | 2,024,936 | 2,026,185 | 2,049,975 |
| DE | 12,608,400 | 14,902,200 | 17,401,503 | 19,579,000 | 21,618,300 | 22,618,000 | 24,100,288 |
| EE | 222,987 | 246,887 | 268,586 | 298,291 | 316,969 | 329,436 | 352,739 |
| EL | 297,090 | 487,889 | 760,858 | 1,017,475 | 1,245,974 | 1,506,614 | 1,753,434 |
| ES | 5,784,862 | 6,652,665 | 7,480,342 | 8,155,021 | 8,793,517 | 9,157,465 | 9,477,901 |
| FR | 11,297,543 | 12,816,164 | 14,117,236 | 15,687,000 | 16,617,461 | 17,688,008 | 18,763,211 |
| IE | 372,172 | 517,324 | 652,832 | 752,856 | 841,590 | 890,371 | 948,814 |
| IT | 7,690,503 | 8,497,422 | 9,402,180 | 10,122,126 | 10,727,651 | 11,304,522 | 11,888,074 |
| CY | 50,566 | 68,014 | 86,260 | 108,805 | 124,263 | 143,302 | 166,681 |
| LV | 155,738 | 241,550 | 263,602 | 343,076 | 370,772 | 395,896 | 394,973 |
| LT | 286,059 | 359,564 | 431,449 | 507,719 | 546,082 | 588,347 | 609,408 |
| LU | 80,105 | 98,765 | 112,927 | 120,973 | 130,113 | 139,501 | 153,995 |
| HU | 760,271 | 995,784 | 1,172,067 | 1,428,726 | 1,583,104 | 1,640,444 | 1,728,021 |
| MT | 51,943 | 50,493 | 56,400 | 68,950 | 83,767 | 98,109 | 108,554 |
| NL | 4,741,829 | 5,192,200 | 5,467,900 | 5,587,600 | 5,851,300 | 5,935,000 | 6,221,800 |
| AT | 1,310,096 | 1,440,550 | 1,549,059 | 1,655,519 | 1,736,940 | 1,786,052 | 1,818,547 |
| PL | 1,504,274 | 1,994,460 | 2,605,958 | 3,199,663 | 3,659,289 | 4,478,465 | 4,898, 277 |
| PT | 1,359,744 | 1,470,810 | 1,565,869 | 1,596,644 | 1,672,312 | 1,754,653 | 1,868,453 |
| RO | N/A | 1,087,424 | 1,511,180 | 1,949,118 | 2,266,741 | 2,507,625 | 2,649,371 |
| SI | 228,962 | 279,660 | 307,985 | 347,492 | 383,521 | 426,070 | 449,024 |
| SK | 215,303 | 279,635 | 372,393 | 476,666 | 516,935 | 589,897 | 772,024 |
| FI | 1,308,459 | 1,426,351 | 1,518,428 | 1,619,029 | 1,618,098 | 1,625,745 | 1,626,700 |
| SE | 2,069,685 | 2,347,850 | 2,575,700 | 2,826,000 | 2,850,500 | 2,861,000 | 3,009,978 |
| UK | 11,615,703 | 13,102,298 | 14,464,253 | 15,630,005 | 16,710,169 | 17,393,628 | 17,756,507 |
| EU | 68,651,579 | 80,118,923 | 90,200,334 | 99,812,771 | 107,525,712 | 113,446,2139 | 119,351,939 |

Table 1 Retail broadband lines in the EU by country

3. DSL lines

3.1 DSL access lines

There were over 94 million DSL lines in the EU as of 1 July 2009, a 9.4% increase since July 2008.

In the period between July 2008 and July 2009 a total of 8,315,991 new DSL lines were added in the EU27. This is more than 5 million lines less than the number of new lines installed in the period between July 2007 and July 2008 (13,417,481), further highlighting the slowdown in DSL growth which started three years ago.

Incumbent fixed operators provided 59% of these new lines, up from 52% in the period between July 2007 and July 2008.

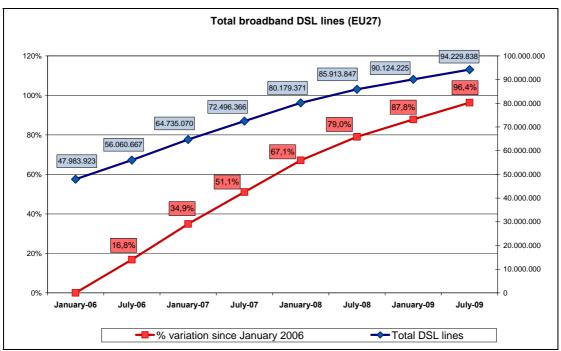
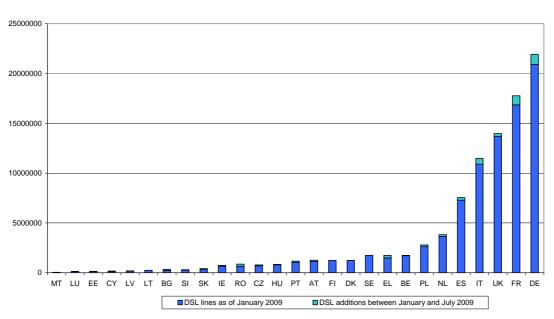


Figure 11: Growth trend since January 2006

The number of DSL lines added each day in the period between July 2008 and July 2009 was 22,784, which is less than over the previous year, when 36,660 new DSL connections per day were recorded.





Total Broadband DSL lines

Germany, France and the UK provide more than half of all DSL lines (57%).

3.2 DSL access lines market share

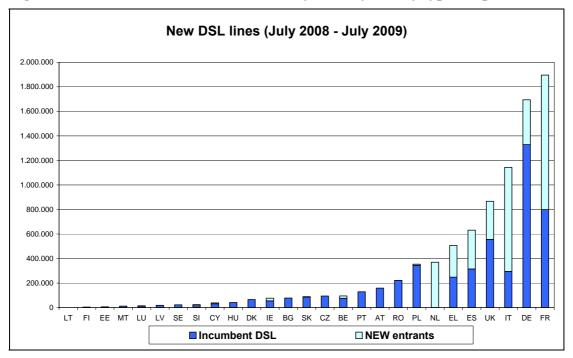
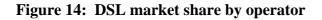


Figure 13: Distribution of new DSL lines by country and by type of operator



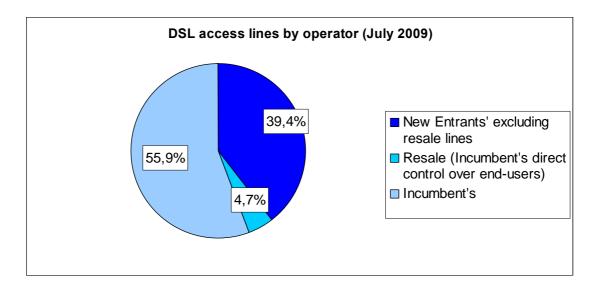
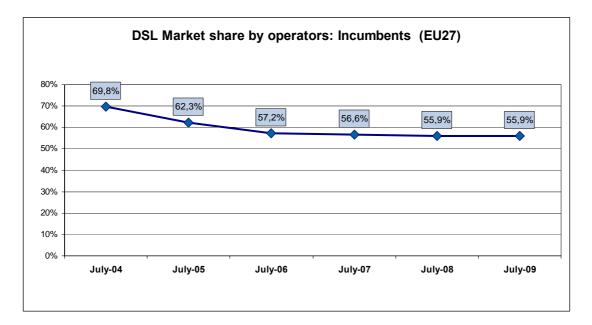


Figure 15: Trend in the % of DSL lines provided by incumbent fixed operators



The incumbents' share of the DSL market stabilises around 56%.

3.3 DSL lines by type of access

Local loop unbundling (fully unbundled lines and shared access) is the main wholesale access for new entrants with 71.4% of DSL lines, up from 65.2% in July 2008. New entrants' use of bitstream access for local loop unbundling in the provision of broadband services went up by 1 percentage point since July 2008. The share of resale, which represents a type of access for low-investment intensive new entrants, has shrunk by 7.6 percentage points during the last year.

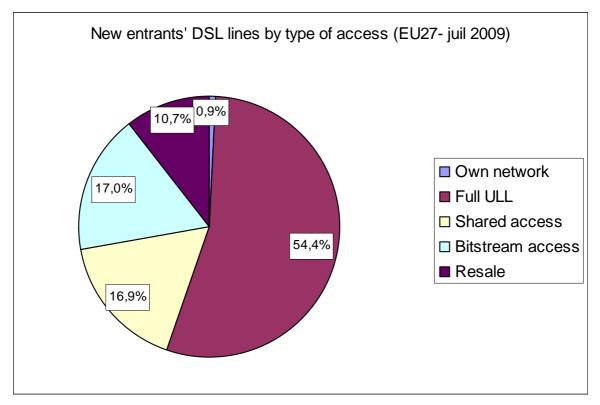


Figure 16: New entrants' DSL lines by type of access

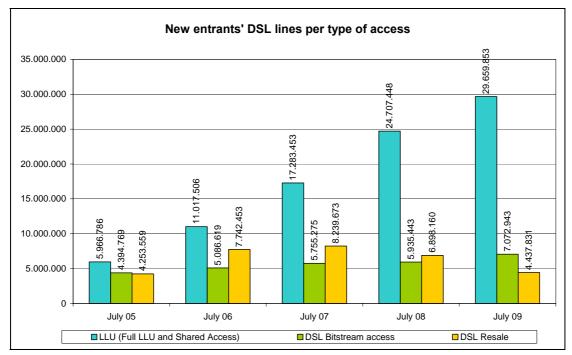


Figure 17: New entrants' DSL lines by type of access over time

| _ | | | | | | | |
|----|------------|----------------------|------------|--------------|------------|--------------|------------|
| | July 2006 | January 2007 | | January 2008 | July 2008 | January 2009 | July 2009 |
| BE | 1,356,007 | 1,468,021 | 1,525,335 | 1,619,122 | 1,655,707 | 1,711,073 | 1,750,552 |
| BG | N/A | 95,066 | 121,353 | 163,756 | 206,377 | 256,095 | 282,637 |
| CZ | 399,478 | 493,470 | 562,069 | 613,220 | 644,330 | 697,672 | 734,735 |
| DK | 947,577 | 1,051,919 | 1,154,475 | 1,207,244 | 1,243,837 | 1,240,153 | 1,244,599 |
| DE | 12,128,500 | 14,290,000 | 16,476,000 | 18,548,000 | 20,226,000 | 20,922,000 | 21,920,000 |
| EE | 109,157 | 120,110 | 126,327 | 135,914 | 130,935 | 136,304 | 136,638 |
| EL | 294,026 | 484,321 | 757,012 | 1,012,804 | 1,240,148 | 1,500,354 | 1,745,900 |
| ES | 4,561,707 | 5,262,617 | 5,871,519 | 6,393,952 | 6,922,777 | 7,282,928 | 7,553,710 |
| FR | 10,697,543 | 12,156,164 | 13,417,236 | 14,977,000 | 15,867,461 | 16,853,508 | 17,763,211 |
| IE | 275,172 | 379,124 | 472,532 | 549,591 | 611,594 | 660,026 | 687,870 |
| IT | 7,363,356 | 8,155,511 | 9,052,033 | 9,754,680 | 10,338,972 | 10,902,992 | 11,481,988 |
| CY | 49,873 | 49,873 67,378 85,365 | | 107,728 | 122,129 | 139,690 | 160,454 |
| LV | 83,807 | 107,473 | 131,024 | 152,327 | 170,272 | 184,041 | 187,572 |
| LT | 133,880 | 178,302 | 206,273 | 231,508 | 244,228 | 254,292 | 239,018 |
| LU | 71,870 | 89,710 | 102,632 | 108,642 | 113,316 | 121,649 | 127,198 |
| HU | 485,881 | 614,894 | 699,155 | 751,860 | 789,613 | 806,677 | 817,438 |
| MT | 30,523 | 29,864 | 34,600 | 38,300 | 41,861 | 45,950 | 49,463 |
| NL | 2,848,829 | 3,177,200 | 3,326,900 | 3,388,000 | 3,541,300 | 3,643,000 | 3,832,800 |
| AT | 781,408 | 873,318 | 951,031 | 1,017,796 | 1,101,239 | 1,144,952 | 1,224,598 |
| PL | 1,098,859 | 1,493,794 | 1,696,528 | 2,252,450 | 2,445,698 | 2,616,796 | 2,798,782 |
| PT | 835,998 | 926,420 | 980,540 | 975,138 | 1,014,235 | 1,058,852 | 1,124,741 |
| RO | N/A | 98,053 | 175,402 | 364,540 | 509,670 | 655,870 | 730,620 |
| SI | 155,288 | 194,339 | 222,690 | 246,906 | 263,868 | 285,853 | 287,551 |
| SK | 140,503 | 182,391 | 211,339 | 277,838 | 302,270 | 329,886 | 390,647 |
| FI | 1,068,082 | 1,161,836 | 1,212,595 | 1,272,550 | 1,271,496 | 1,240,300 | 1,239,000 |
| SE | 1,392,000 | 1,548,000 | 1,661,000 | 1,760,000 | 1,777,000 | 1,773,000 | 1,739,978 |
| UK | 8,704,903 | 10,035,298 | 11,263,353 | 12,258,505 | 13,111,769 | 13,669,628 | 13,978,138 |
| EU | 56,014,227 | 64,734,593 | 72,496,318 | 80,179,382 | 85,913,968 | 90,527,836 | 94,012,296 |

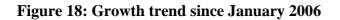
Table 2 DSL retail lines in the EU by country

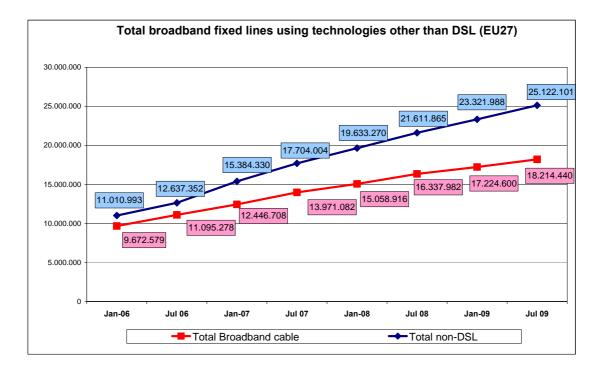
4. Fixed broadband lines using technologies other than DSL

4.1 Non -DSL access lines

There were more than 25 million broadband lines using technologies other than DSL in the EU as of 1 July 2009. 18 million of these are cable modem. 3,510,236 lines were added since the previous year, a 16% increase since July 2008. Net additions in the period between July 2008 and July 2009 were lower than in the period between July 2008, when almost 4 million new lines were recorded.

Alternative operators provided 94.9% of these lines, similar to the share a year ago.





Cable modem remains the most diffuse non-DSL access technology although its share in the broadband market is declining in favor of other access technologies.

9,617 broadband lines using other technologies were added each day in the period between July 2008 and July 2009. This is less than the 10,677 new lines added per day between July 2007 and July 2008.

Germany added some 788,000 lines using technologies other than DSL since July 2008, and Poland over 860,000. France, Sweden and the UK followed, with around 200,000 lines each.

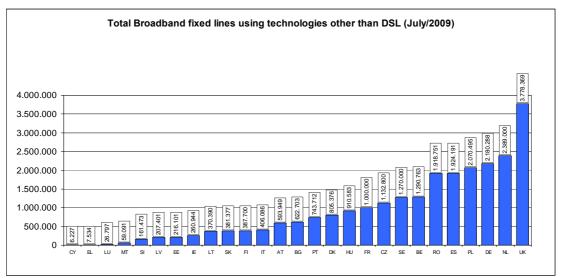


Figure 19: EU countries by number of broadband lines using other technologies

The UK accounts for 15.9% of all broadband lines using other technologies. The Netherlands has the second largest share, with 9.5%, followed by Germany, Poland, Spain and Romania with 8.6%, 8.2%, 7.6% and 7.6% respectively. These five countries account for 50.9% of broadband lines in the EU in this category.

4.2 Non-DSL access lines market share

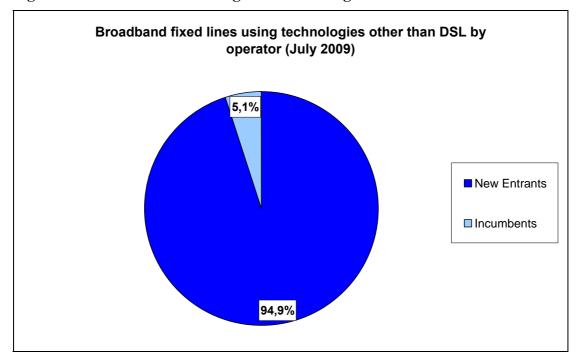
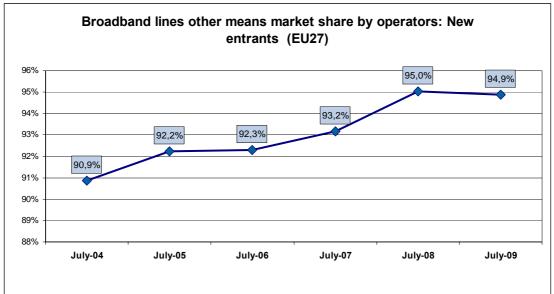


Figure 20: Broadband lines using other technologies: market share

Figure 21: Trend in the % of lines using technologies other than DSL provided by new entrants



| | July 2006 | July 2006 January July 2007 2007 | | January 2008 | July 2008 | January 2009 | July 2009 |
|----|------------|-------------------------------------|------------|-----------------|------------|-----------------|------------|
| BE | 816,239 | 931,172 | 984,121 | 1,095,213 | 1,157,341 | 1,227,532 | 1,290,763 |
| BG | N/A | 250,511 | 317,013 | 416,470 | 589,653 | 596,994 | 622,703 |
| CZ | 461,030 | 594,050 | 690,200 | 884,200 | 982,000 | 1,072,512 | 1,132,800 |
| DK | 658,954 | 678,755 | 700,801 | 735,792 | 775,354 | 7820,348 | 805,376 |
| DE | 479,900 | 612,200 | 925,503 | 1,031,000 | 1,392,300 | 1,696,000 | 2,180,288 |
| EE | 113,830 | 126,777 | 142,259 | 162,377 | 186,034 | 193,132 | 216,101 |
| EL | 3,064 | 3,568 | 3,846 | 4,671 | 5,826 | 6,260 | 7,534 |
| ES | 1,223,155 | 1,390,048 | 1,608,823 | 1,761,069 | 1,870,740 | 1,874,537 | 1,924,191 |
| FR | 600,000 | 660,000 | 700,000 | 710,000 | 750,000 | 834,500 | 1,000,000 |
| IE | 97,000 | 138,200 | 180,300 | 203,265 | 229,996 | 230,345 | 260,944 |
| IT | 327,147 | 341,911 | 350,147 | 367,446 | 388,679 | 401,530 | 406,086 |
| CY | 693 | 636 | 895 | 1,077 | 2,134 | 3,612 | 6,227 |
| LV | 71,931 | 134,077 | 132,578 | 190,749 | 200,500 | 211,855 | 207,401 |
| LT | 152,179 | 181,262 | 225,176 | 276,211 | 301,854 | 334,055 | 370,390 |
| LU | 8,235 | 9,055 | 10,295 | 12,331 | 16,797 | 17,852 | 26,797 |
| HU | 274,390 | 380,890 | 472,912 | 676,866 | 793,491 | 833,767 | 910,583 |
| MT | 21,420 | 20,629 | 21,800 | 30,650 | 41,906 | 52,159 | 59,091 |
| NL | 1,893,000 | 2,015,000 | 2,141,000 | 2,199,600 | 2,310,000 | 2,292,000 | 2,389,000 |
| AT | 528,688 | 567,232 | 598,028 | 637,723 | 635,701 | 641,100 | 593,949 |
| PL | 405,415 | 500,666 | 909,430 | 947,213 | 1,213,591 | 1,861,669 | 2,070,495 |
| PT | 523,746 | 544,390 | 585,329 | 621,506 | 658,077 | 695,801 | 743,712 |
| RO | N/A | 989,371 | 1,335,766 | 1,584,578 | 1,757,071 | 1,851,755 | 1,918,751 |
| SI | 73,674 | 85,321 | 85,295 | 100,586 | 119,653 | 140,217 | 161,473 |
| SK | 74,800 | 97,244 | 161,054 | 198,828 | 214,665 | 260,011 | 381,377 |
| FI | 240,377 | 264,515 | 305,833 | 346,479 | 346,602 | 385,445 | 387,700 |
| SE | 677,685 | 799,850 | 914,700 | 1,066,000 | 1,073,500 | 1,101,000 | 1,270,000 |
| UK | 2,910,800 | 3,067,000 | 3,200,900 | 3,371,500 | 3,598,400 | 3,724,000 | 3,778,369 |
| EU | 12,637,352 | 15,384,330 | 17,704,004 | 19,633,270 | 21,611,865 | 23,321,988 | 25,122,101 |

Table 3 Non-DSL broadband lines in the EU by Country

5. Retail mobile broadband lines

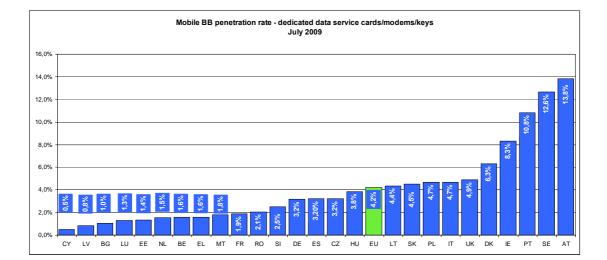
Table 4 shows how mobile broadband active users in the EU were distributed between the Member States on 1 July 2009. All available mobile terminals are shown for comparison. Mobile broadband dedicated data services cards/modems/keys are shown separately.

While some Member States failed to provide any mobile broadband data, others have provided them only partially. In addition, it appears that data provided are not of the same quality across all countries.

| July 2009 | All available terminals, SIM cards & mobile BB dedicated data services | Mobile active users - (access to dedicated data services via modems/cards and other active 3G equivalent advanced data users using mobile terminals) | Mobile BB dedicated data services cards/modems/keys only | | | | |
|-----------|--|---|--|--|--|--|--|
| BE | 787.887 | 457.817 | 170.605 | | | | |
| BG | 3.031.893 | 530.994 | 79.048 | | | | |
| CZ | Not available | Not available | 330.539 | | | | |
| DK | 1.519.949 | 1.294.809 | 418.725 | | | | |
| DE | 20.000.000 | 12.000.000 | 2.600.000 | | | | |
| EE | Not available | 200.000 | 18.157 | | | | |
| EL | 4.701.297 | 1.217.413 | 180.372 | | | | |
| ES | 17.284.046 | 12.962.551 | 1.465.865 | | | | |
| FR | 13.023.000 | Not available | 1.201.000 | | | | |
| IE | Not available | Not available | 370.424 | | | | |
| IT | 30.559.000 | 8.728.000 | 2.819.000 | | | | |
| CY | 12.000 | 12.000 | 4.000 | | | | |
| LV | 1.842.947 | 271.396 | 18.932 | | | | |
| LT | 463.895 | 229.682 | 146.022 | | | | |
| LU | 401.056 | 91.499 | 6.340 | | | | |
| HU | Not available | 436.691 | 385.277 | | | | |
| MT | 80.835 | 45.461 | 7.508 | | | | |
| NL | Not available | Not available | 252.000 | | | | |
| AT | 3.872680 | 2.335.094 | 1.087.977 | | | | |
| PL | 41.920.417 | 13.022.651 | 1.778.244 | | | | |
| PT | 5.233.406 | 1.793.494 | 1.150.984 | | | | |
| RO | 2.672.000 | 1.568.000 | 442.000 | | | | |
| SI | 2.116.840 | 531.569 | 50.637 | | | | |
| SK | 1.984.785 | 964.566 | 244.389 | | | | |
| FI | 2.493.300 | 664.300 | Not available | | | | |
| SE | Not available | 4.510.000 | 1.170.000 | | | | |
| UK | 19.353.000 | Not available | 3.000.000 | | | | |
| EU | 173.354.233 | 63.867.987 | 19.398.045 | | | | |

Table 4 Retail mobile broadband lines in the EU by country

Figure 22: EU countries by number of mobile broadband users (dedicated data services cards/modems/keys) per 100 population²



² Mobile broadband active users (i.e. users using broadband dedicated data services via data modems/cards/keys in last 90 days) per 100 population.

Table 5 shows how the fixed broadband lines have been distributed by speeds as of 1 July 2009. Data are partly missing for some Member States, while other countries failed to provide the whole set (France, Hungary, the Netherlands and Austria. Romania provided estimations). The table provides the split across speeds for about 90% of retail lines in July 2009.

| | ≥ 144 Kbps and < 2 Mbps | ≥ 2 Mbps and <10 Mbps | ≥ 10 Mbps | Total |
|-------|----------------------------|--------------------------|---------------|---------------|
| BE | 223.007 | 1.383.585 | 1.319.413 | 2.926.005 |
| BG | 78.376 | 330.764 | 496.200 | 905.340 |
| CZ | 0 | 1.286.439 | 376.596 | 1.663.035 |
| DK | 159.693 | 1.309.016 | 548.369 | 2.017.078 |
| DE | 3.596.417 | 14.974.423 | 5.528.068 | 24.098.908 |
| EE | 164.529 | 162.347 | 4.042 | 330.918 |
| EL | 6.273 | 1.984.408 | 700.209 | 2.723.587 |
| ES | 1.798.232 | 10.963.234 | 1.962.573 | 14.724.039 |
| FR | Not available | Not available | Not available | Not available |
| IE | 536.701 | 819.453 | 69.391 | 1.425.545 |
| IT | 5.629.244 | 11.852.477 | 1.265.519 | 18.747.240 |
| CY | 128.389 | 36.294 | 1.411 | 166.094 |
| LV | 134.118 | 204.070 | 56.785 | 394.973 |
| LT | 280.314 | 190.380 | 138.714 | 609.408 |
| LU | 24 | 143.619 | 10.232 | 153.875 |
| HU | Not available | Not available | Not available | Not available |
| МТ | 3.970 | 93.937 | 10.647 | 108.554 |
| NL | Not available | Not available | Not available | Not available |
| AT | Not available | Not available | Not available | Not available |
| PL | 3.926.094 | 907.084 | 59.316 | 4.892.494 |
| PT | 273.986 | 1.124.753 | 1.251.668 | 2.650.407 |
| RO | Not available | Not available | Not available | Not available |
| SI | 254.459 | 98.851 | 95.714 | 449.024 |
| SK | 163.500 | 806.868 | 165.725 | 1.136.093 |
| FI | 680.396 | 736.800 | 159.800 | 1.576.996 |
| SE | 449.000 | 1.518.000 | 1.035.010 | 3.002.010 |
| UK | 702.945 | 20.226.218 | 1.357.415 | 22.286.578 |
| Total | 20.709.915 | 71.153.019 | 16.843.366 | 108.706.300 |

Table 5 Fixed broadband lines by speeds in the EU by country

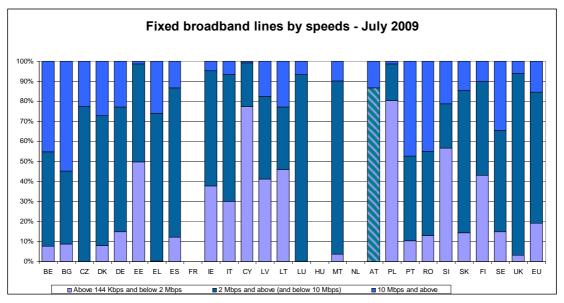


Figure 23: Distribution of fixed broadband lines by speeds by country

No data for FR, HU and NL. Romania provided estimations.

Table 6 EU countries by speeds – retail fixed broadband lines

| | ≥ 144 Kbps and < 2 Mbps | ≥ 2 Mbps and <10 Mbps | ≥ 10 Mbps | | |
|----|----------------------------|-----------------------------|---------------|--|--|
| BE | 7,6% | 47,3% | 45,1% | | |
| BG | 8,7% | 36,5% | 54,8% | | |
| CZ | 0,0% | 77,4% | 22,6% | | |
| DK | 7,9% | 64,9% | 27,2% | | |
| DE | 14,9% | 62,1% | 22,9% | | |
| EE | 49,7% | 49,1% | 1,2% | | |
| EL | 0,2% | 72,9% | 25,7% | | |
| ES | 12,2% | 74,5% | 13,3% | | |
| FR | Not available | Not available | Not available | | |
| IE | 37,6% | 57,5% | 4,9% | | |
| IT | 30,0% | 63,2% | 6,8% | | |
| CY | 77,3% | 21,9% | 0,8% | | |
| LV | 34,0% | 34,0% | 14,4% | | |
| LT | 46,0% | 31,2% | 22,8% | | |
| LU | 0,0% | 93,3% | 6,6% | | |
| HU | Not available | Not available Not available | | | |
| MT | 3,7% | 86,5% | 9,8% | | |
| NL | Not available | Not available | Not available | | |
| AT | 80 | 6,8% | 13,2% | | |
| PL | 80,2% | 18,5% | 1,2% | | |
| PT | 10,3% | 42,4% | 47,2% | | |
| RO | 13,0% | 42,0% | 45,0% | | |
| SI | 56,7% | 22,0% | 21,3% | | |
| SK | 14,4% | 71,0% | 14,6% | | |
| FI | 43,1% | 46,7% | 10,1% | | |
| SE | 15,0% | 50,6% | 34,5% | | |
| UK | 3,2% | 90,8% | 6,1% | | |
| EU | 19,1% | 65,5% | 15,5% | | |

ANNEX 1: Data on local broadband access (retail)

This annex provides additional information, by Member State, on incumbents' and new entrants' retail DSL offerings and incumbents' and new entrants' retail offerings by means other than DSL (cable, WLL, fibre to the home, leased lines, satellite, powerline communications and others). In the following table, only reported figures are included: figures in red are from January 2009 and cells in grey indicate no answer.

| | | | | | | | | F | | | RETA | | FS 1 | .lulv (| 2009 | | | | | | | | | Broadband penetration |
|---|--------------------------|---------------------------------------|------------|------------------|--|-----------|------------|-------|----------------|-----------------|-------------------------|-----------|-------------------|----------------|--------------|---------|-------------|--------------|-------------------------|-----------|-------|-------------|------------------|--------------------------|
| JULY 08 New entrants' DSL lines on PSTN | | | | | BROADBAND RETAIL LINES, 1 July 2009 Incumbents' access lines by other means | | | | | 2003 | | N | ew entrants' acce | ess lines by c | other means | | | | penetration | | | | | |
| | Incumbent's DSL lines | Own network | Full ULL | Shared access | Bitstream access | Resale | Tot. | WLL | Cable modem | Leased lines | Fiber to the home | Satellite | PLC | Other | Tot. | WLL | Cable modem | Leased lines | Fiber to the home | Satellite | PLC | Other | Tot. | |
| BE | 1368419 | 0 | 47905 | 14305 | 205768 | 114155 | 382.133 | | | 4772 | | | | | 4772 | 20234 | 1263199 | 1423 | 1131 | | | 4 | 1285991 | 28.3% |
| DK | 908.687 | 0 | 166.437 | 59.380 | 76.793 | 33.302 | 335.912 | 807 | 344.173 | 11.595 | 4.234 | n.a. | n.a. | 33.738 | 394547 | 22.377 | 196.402 | 4.620 | 99.077 | | n.a. | 88.35 3 | 410829 | 37.2% |
| DE | 11229000 | 13000 | 8200000 | 101000 | 853300 | 1523700 | 10.691.000 | 0 | 0 | 30900 | n.a. | 10600 | 0 | 0 | 41500 | 1180 | 2000000 | 35000 | 16484 | 25600 | 10000 | 50524 | 2138788 | 29.4% |
| EL | 970.153 | n.a. | 654.993 | 55.133 | 65.621 | n.a. | 775.747 | 15 | | | 54 | 664 | | 222 | 955 | 1.056 | | 3.605 | 1.918 | | | | 6579 | 15.6% |
| ES | 5236275 | 0 | 1406755 | 546339 | 316948 | 47393 | 2.317.435 | n.a. | n.a. | n.a. | 24315 | 11055 | n.a. | n.a. | 35370 | 57572 | 1821993 | 4958 | 2411 | 1383 | | 504 | 1888821 | 20.7% |
| FR | 8.638.952 | | 5.663.874 | 1.322.385 | 2.138.000 | 0 | 9.124.259 | | | | Confid ential | | | | Confidential | | 950.000 | | Confide ntial | | | | Confidenti al | 29.2% |
| IE | 476731 | | 17124 | 6506 | 187509 | | 211.139 | 287 | | 6073 | | 113 | | | 6473 | 112659 | 124309 | 8130 | 6538 | 2835 | | | 254471 | 21.2% |
| т | 6.859.166 | 1.289 | 2.854.747 | 179.966 | 1.584.000 | 2.820 | 4.622.822 | 0 | 0 | 250 | 633 | 5.519 | 0 | 413 | 6815 | 1.897 | 0 | 4.507 | 320412 | 70.005 | 5 | 2.445 | 399271 | 19.8% |
| LU | 102047 | 21 | 11515 | 0 | | 13615 | 25.151 | 0 | 757 | 403 | 281 | 0 | 0 | 0 | 1441 | 140 | 25146 | 10 | 60 | 0 | 0 | 0 | 25356 | 31.2% |
| NL | 2823800 | 0 | 537000 | 170000 | 247000 | 55000 | 1009000 | 0 | 0 | 0 | 139000 | 0 | 0 | 0 | 139000 | 0 | 2250000 | 0 | 0 | 0 | 0 | 0 | 2250000 | 37.9% |
| AT | 895.384 | | 256.400 | 107 | 62.615 | | 329.214 | | | | 394 | | | | 394 | 34.775 | 549.773 | | 3246 | 0 | 4.961 | 800 | 593555 | 21.8% |
| PT | 781.952 | | 296.872 | 0 | 45.832 | 85 | 342.789 | 0 | 0 | 683 | 484 | 23 | 0 | 0 | 1190 | 23.165 | 712.372 | 1.286 | 5.699 | 0 | 0 | 0 | 742522 | 17.6% |
| FI | 837600 | | 331500 | 12000 | 57900 | | 401.400 | 23000 | 105800 | | | | 0 | 115700 | 244500 | 8000 | 109400 | | | | 1200 | 24600 | 143200 | 30.5% |
| SE | 1055000 | 0 | 202917 | 389061 | | 93000 | 684.978 | 0 | 0 | 0 | 80000 | 0 | 0 | 8000 | 88000 | 4000 | 586000 | 0 | 589000 | 2000 | 0 | 1000 | 1182000 | 32.5% |
| UK | 4.834.771 | 95.064 | 1807869 | 4149549 | 536.622 | 2.554.263 | 9.143.367 | | | | | | | | 0 | 30.000 | 3.742.369 | | | 6.000 | | | 3778369 | 28.8% |
| СҮ | 133247 | | 26571 | 281 | 355 | | 26.926 | | | 157 | | 21 | | | 178 | | 5171 | | | 291 | | 587 | 6049 | 21% |
| cz | 633.681 | 550 | 43.640 | 8.800 | 48.064 | | 101.054 | 0 | | | | | | | 0 | 653000 | 409.800 | | 70000 | | | | 1132800 | 17.8% |
| EE | 129221 | 1710 | 5589 | | 98 | 20 | 7.417 | 6305 | | | 35802 | | | 575 | 42682 | 30237 | 73115 | 21821 | 31617 | | | 16629 | 173419 | 26.3% |
| HU | 609429 | 0 | 14030 | 6771 | 187208 | | 208.009 | 764 | 107913 | | 805 | | 0 | | 109482 | 87000 | 711601 | | 2500 | 0 | 0 | | 801101 | 17.2% |
| LV | 186891 | · · · · · · · · · · · · · · · · · · · | 163 | 8 | 39 | 471 | 681 | 49 | 0 | 0 | 966 | 0 | 0 | 493 | 1508 | 16876 | 28796 | 6368 | 6547 | 463 | 20 | 14682 3 | 205893 | 17.5% |
| LT | 237095 | | 10 | | 1913 | | 1.923 | 22754 | | 67 | 41960 | | | | 64781 | 43385 | 61908 | 1273 | 167862 | | | 31181 | 305609 | 18.2% |
| мт | 45685 | | | | 3778 | | 3.778 | | | | | | | | 0 | 3496 | 55.557 | | 38 | | | | 57749 | 26.2% |
| PL | 2.110.712 | 274.256 | 7.568 | 377 | 405.869 | 0 | 688.070 | | 0 | 0 | 57 | 0 | 0 | 1.560 | 1617 | 1.452 | 1.248.984 | 41 | 15.382 | 0 | 0 | 80301 9 | 2068678 | 12,8% |
| SK | 364.069 | | 0 | | 26.578 | | 26.578 | | | 600 | 9.470 | | | 41.225 | 51295 | 100.500 | 72.500 | 2.000 | 155.000 | 82 | | | 330082 | 14.3% |
| SI | 193.006 | 0 | 52.641 | 20.954 | 20.950 | 0 | 94.545 | 42 | 0 | 0 | 20.170 | 0 | 0 | 0 | 20212 | 1.248 | 98.922 | 249 | 40.837 | 5 | 0 | 0 | 141261 | 22.1% |
| BG | 282.448 | 0 | 0 | 0 | 182 | 7 | 189 | 0 | 0 | 851 | 0 | 0 | 0 | 22 | 873 | 6.862 | 107.480 | 134 | 20.514 | 40 | 0 | 48680 0 | 621830 | 11.8% |
| RO | 729000 | 900 | 720 | | | | 1.620 | | | | 1100 | | | | 1100 | 24800 | 451000 | 11 | 92300 | 536 | | 13490 00 | 1917196 | 12.3% |
| EU27 | 52,808,237 | 386,790 | 22,543,470 | | 6,824,327 | 4,382,831 | 41.204.059 | | 558643 | 56351 | | 27995 | 0 | 209726 | 1256360 | 1288236 | 17612682 | | | 109205 | 16125 | 25765 91 | 23449752 | 23.9% |

1.1.1. Total broadband access retail fixed lines in EU

| Variation July 2008 –July 2009 | | | | | | | | |
|------------------------------------|-----------------------|--|--|--|--|--|--|--|
| % | 11.0% | | | | | | | |
| New lines | 11,886,227 | | | | | | | |
| Lines/day | 32401 | | | | | | | |
| Variation July 2007 – July 2008 | | | | | | | | |
| % | 19.2% | | | | | | | |
| New lines | 17,3258,378 | | | | | | | |
| Lines/day | 47337 | | | | | | | |
| | ly 2006 – July 007 | | | | | | | |
| % | 30.1% | | | | | | | |
| New lines | 20,861, 145 | | | | | | | |
| Lines/day | 57154 | | | | | | | |

| | | | | | | | | New lines (yearly) | Variation | Lines/day | New lines (yearly) | Variation | Lines/day |
|----|------------|------------|------------|------------|------------|------------|----|-----------------------|-----------------|-----------|-----------------------|----------------|-----------|
| | Jan-07 | Jul-07 | Jan-08 | Jul-08 | Jan-09 | Jul-09 | | Ju | ıly 07 - July (| 8 | Ju | ly 08 - July 0 | 9 |
| BE | 2.399.193 | 2.509.456 | 2.714.335 | 2.813.048 | 2.938.605 | 3.041.315 | BE | 303.592 | 12,1% | 829 | 228.267 | 8,1% | 625 |
| BG | 345.577 | 438.366 | 580.226 | 796.030 | 853.089 | 905.340 | BG | 357.664 | 81,6% | 977 | 109.310 | 13,7% | 299 |
| CZ | 1.087.520 | 1.252.269 | 1.497.420 | 1.626.330 | 1.770.184 | 1.867.535 | CZ | 374.061 | 29,9% | 1.022 | 241.205 | 14,8% | 661 |
| DK | 1.730.674 | 1.855.276 | 1.943.036 | 2.024.936 | 2.026.185 | 2.049.975 | DK | 169.660 | 9,1% | 464 | 25.039 | 1,2% | 69 |
| DE | 14.902.200 | 17.401.503 | 19.579.000 | 21.618.300 | 22.618.000 | 24.100.288 | DE | 4.216.797 | 24,2% | 11.521 | 2.481.988 | 11,5% | 6.800 |
| EE | 246.887 | 268.586 | 298.291 | 316.969 | 329.436 | 352.739 | EE | 48.383 | 18,0% | 132 | 35.770 | 11,3% | 98 |
| EL | 487.889 | 760.858 | 1.017.475 | 1.245.974 | 1.506.614 | 1.753.434 | EL | 485.116 | 63,8% | 1.325 | 507.460 | 40.7% | 1.390 |
| ES | 6.652.665 | 7.480.342 | 8.155.021 | 8.793.517 | 9.157.465 | 9.477.901 | ES | 1.313.175 | 17,6% | 3.588 | 684.384 | 7,8% | 1.875 |
| FR | 12.816.164 | 14.117.236 | 15.687.000 | 16.617.461 | 17.688.008 | 18.763.211 | FR | 2.500.225 | 17,7% | 6.831 | 2.145.750 | 12,9% | 5.879 |
| IE | 517.324 | 652.832 | 752.856 | 841.590 | 890.371 | 948.814 | IE | 188.758 | 28,9% | 516 | 107.224 | 12,7% | 294 |
| IT | 8.497.422 | 9.402.180 | 10.122.126 | 10.727.651 | 11.304.522 | 11.888.074 | IT | 1.325.471 | 14,1% | 3.622 | 1.160.423 | 10,8% | 3.179 |
| CY | 68.014 | 86.260 | 108.805 | 124.263 | 143.302 | 166.681 | CY | 38.003 | 44,1% | 104 | 42.418 | 34,1% | 116 |
| LV | 241.550 | 263.602 | 343.076 | 370.772 | 395.896 | 394.973 | LV | 107.170 | 40,7% | 293 | 24.201 | 6,5% | 66 |
| LT | 359.564 | 431.449 | 507.719 | 546.082 | 588.347 | 609.408 | LT | 114.633 | 26,6% | 313 | 63.326 | 11,6% | 173 |
| LU | 98.765 | 112.927 | 120.973 | 130.113 | 139.501 | 153.995 | LU | 17.186 | 15,2% | 47 | 23.882 | 18,4% | 65 |
| HU | 995.784 | 1.172.067 | 1.428.726 | 1.583.104 | 1.640.444 | 1.728.021 | HU | 411.037 | 35,1% | 1.123 | 144.917 | 9,2% | 397 |
| MT | 50.493 | 56.400 | 68.950 | 83.767 | 98.109 | 108.554 | MT | 27.367 | 48,5% | 75 | 24.787 | 29,6% | 68 |
| NL | 5.192.200 | 5.467.900 | 5.587.600 | 5.851.300 | 5.935.000 | 6.221.800 | NL | 383.400 | 7,0% | 1.048 | 370.500 | 6,3% | 1.015 |
| AT | 1.440.550 | 1.549.059 | 1.655.519 | 1.736.940 | 1.786.052 | 1.818.547 | AT | 187.881 | 12,1% | 513 | 81.607 | 4,7% | 224 |
| PL | 1.994.460 | 2.605.958 | 3.199.663 | 3.659.289 | 4.478.465 | 4.869.277 | PL | 1.053.331 | 40,4% | 2.878 | 1.209.988 | 33,1% | 3.315 |
| PT | 1.470.810 | 1.565.869 | 1.596.644 | 1.672.312 | 1.754.653 | 1.868.453 | PT | 106.443 | 6,8% | 291 | 196.141 | 11,7% | 537 |
| RO | 1.086.476 | 1.511.180 | 1.949.118 | 2.266.741 | 2.507.625 | 2.649.371 | RO | 755.561 | 50.0% | 2.064 | 382.630 | 16,9% | 1.048 |
| SI | 279.660 | 307.985 | 347.492 | 383.521 | 426.070 | 449.024 | SI | 75.536 | 24,5% | 206 | 65.503 | 17,1% | 179 |
| SK | 279.635 | 372.393 | 476.666 | 516.935 | 589.897 | 772.024 | SK | 144.542 | 38,8% | 395 | 255.089 | 49,3% | 699 |
| FI | 1.426.351 | 1.518.428 | 1.619.029 | 1.618.098 | 1.625.745 | 1.626.700 | FI | 99.670 | 6,6% | 272 | 8.602 | 0,5% | 24 |
| SE | 2.347.850 | 2.575.700 | 2.826.000 | 2.850.500 | 2.861.000 | 3.009.978 | SE | 274.800 | 10,7% | 751 | 159.478 | 5,6% | 437 |
| UK | 13.102.298 | 14.464.253 | 15.630.005 | 16.710.169 | 17.393.628 | 17.756.507 | UK | 2.245.916 | 15,5% | 6.136 | 1.046.338 | 6,3% | 2.867 |

1.1.2. Total DSL retail lines in EU

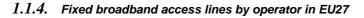
| Variation July 2008 - July 2009 | | | | | | | | | |
|------------------------------------|---------------------|--|--|--|--|--|--|--|--|
| % | 9.7% | | | | | | | | |
| New lines | 8,315,991 | | | | | | | | |
| Lines/day | 22784 | | | | | | | | |
| Variation July 2007 - July 2008 | | | | | | | | | |
| % | 18.5% | | | | | | | | |
| New lines | 13,417,481 | | | | | | | | |
| Lines/day | 36660 | | | | | | | | |
| Variation July 2006 - July 2007 | | | | | | | | | |
| % | 29.43% | | | | | | | | |
| New lines | 16,435,699 45029 | | | | | | | | |
| Lines/day | | | | | | | | | |

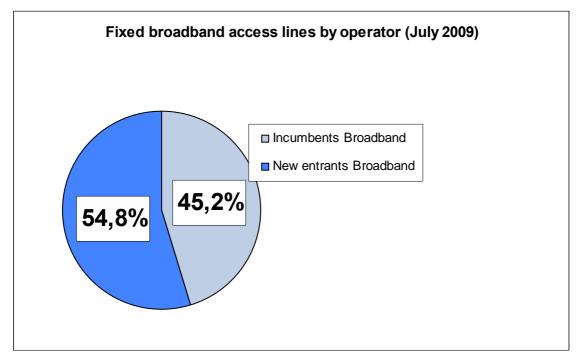
| | | | | | | | 1 | New lines (yearly) | Variation | Lines/day | New lines (yearly) | Variation | Lines/day |
|----|------------|------------|------------|------------|------------|------------|----|-----------------------|-----------------|-----------|-----------------------|----------------|-----------|
| | Jan-07 | Jul-07 | Jan-08 | Jul-08 | Jan-09 | Jul-09 | | | ıly 07 - July (| 8 | Ju | ly 08 - July 0 | 9 |
| BE | 1.468.021 | 1.525.335 | 1.619.122 | 1.655.707 | 1.711.073 | 1.750.552 | BE | 130.372 | 8,5% | 356 | 94.845 | 5,7% | 260 |
| BG | 95.066 | 121.353 | 163.756 | 206.377 | 256.095 | 282.637 | BG | 85.024 | 70,1% | 232 | 76.260 | 37,0% | 209 |
| CZ | 493.470 | 562.069 | 613.220 | 644.330 | 697.672 | 734.735 | CZ | 82.261 | 14,6% | 225 | 90.405 | 14,0% | 248 |
| DK | 1.051.919 | 1.154.475 | 1.207.244 | 1.249.582 | 1.243.837 | 1.244.599 | DK | 95.107 | 8,2% | 260 | -4.983 | -0,4% | -14 |
| DE | 14.290.000 | 16.476.000 | 18.548.000 | 20.226.000 | 20.922.000 | 21.920.000 | DE | 3.750.000 | 22,8% | 10.246 | 1.694.000 | 8,4% | 4.641 |
| EE | 120.110 | 126.327 | 135.914 | 130.935 | 136.304 | 136.638 | EE | 4.608 | 3,6% | 13 | 5.703 | 4,4% | 16 |
| EL | 484.321 | 757.012 | 1.012.804 | 1.240.148 | 1.500.354 | 1.745.900 | EL | 483.136 | 63,8% | 1.320 | 505.752 | 40,8% | 1.386 |
| ES | 5.262.617 | 5.871.519 | 6.393.952 | 6.922.777 | 7.282.928 | 7.553.710 | ES | 1.051.258 | 17,9% | 2.872 | 630.933 | 9,1% | 1.729 |
| FR | 12.156.164 | 13.417.236 | 14.977.000 | 15.867.461 | 16.853.508 | 17.763.211 | FR | 2.450.225 | 18,3% | 6.695 | 1.895.750 | 11,9% | 5.194 |
| IE | 379.124 | 472.532 | 549.591 | 611.594 | 660.026 | 687.870 | IE | 139.062 | 29,4% | 380 | 76.276 | 12,5% | 209 |
| IT | 8.155.511 | 9.052.033 | 9.754.680 | 10.338.972 | 10.902.992 | 11.481.988 | IT | 1.286.939 | 14,2% | 3.516 | 1.143.016 | 11,1% | 3.132 |
| CY | 67.378 | 85.365 | 107.728 | 122.129 | 139.690 | 160.454 | CY | 36.764 | 43,1% | 100 | 38.325 | 31,4% | 105 |
| LV | 107.473 | 131.024 | 152.327 | 170.272 | 184.041 | 187.572 | LV | 39.248 | 30,0% | 107 | 17.300 | 10,2% | 47 |
| LT | 178.302 | 206.273 | 231.508 | 244.228 | 254.292 | 239.018 | LT | 37.955 | 18,4% | 104 | -5.210 | -2,1% | -14 |
| LU | 89.710 | 102.632 | 108.642 | 113.316 | 121.649 | 127.198 | LU | 10.684 | 10,4% | 29 | 13.882 | 12,3% | 38 |
| HU | 614.894 | 699.155 | 751.860 | 789.613 | 806.677 | 817.438 | HU | 90.458 | 12,9% | 247 | 27.825 | 3,5% | 76 |
| MT | 29.864 | 34.600 | 38.300 | 41.861 | 45.950 | 49.463 | MT | 7.261 | 21,0% | 20 | 7.602 | 18,2% | 21 |
| NL | 3.177.200 | 3.326.900 | 3.388.000 | 3.541.300 | 3.643.000 | 3.832.800 | NL | 214.400 | 6,4% | 586 | 291.500 | 8,2% | 799 |
| AT | 873.318 | 951.031 | 1.017.796 | 1.101.239 | 1.144.952 | 1.224.598 | AT | 150.208 | 15,8% | 410 | 123.359 | 11,2% | 338 |
| PL | 1.493.794 | 1.696.528 | 2.252.450 | 2.445.698 | 2.616.796 | 2.798.782 | PL | 749.170 | 44,2% | 2.047 | 353.084 | 14,4% | 967 |
| PT | 926.420 | 980.540 | 975.138 | 1.014.235 | 1.058.852 | 1.124.741 | PT | 33.695 | 3,4% | 92 | 110.506 | 10,9% | 303 |
| RO | 98.530 | 175.450 | 364.540 | 509.670 | 655.870 | 730.620 | RO | 334.220 | 190,5% | 913 | 220.950 | 43,4% | 605 |
| SI | 194.339 | 222.690 | 246.906 | 263.868 | 285.853 | 287.551 | SI | 41.178 | 18,5% | 113 | 23.683 | 9,0% | 65 |
| SK | 182.391 | 211.339 | 277.838 | 302.270 | 329.886 | 390.647 | SK | 90.931 | 43,0% | 248 | 88.377 | 29,2% | 242 |
| FI | 1.161.836 | 1.212.595 | 1.272.550 | 1.271.496 | 1.240.300 | 1.239.000 | FI | 58.901 | 4,9% | 161 | -32.496 | -2,6% | -89 |
| SE | 1.548.000 | 1.661.000 | 1.760.000 | 1.777.000 | 1.760.000 | 1.739.978 | SE | 116.000 | 7,0% | 317 | -37.022 | -2,1% | -101 |
| UK | 10.035.298 | 11.263.353 | 12.258.505 | 13.111.769 | 13.669.628 | 13.978.138 | UK | 1.848.416 | 16,4% | 5.050 | 866.369 | 6,6% | 2.374 |

| Variation July 2008 - July 2009 | | | | | | |
|------------------------------------|-----------|--|--|--|--|--|
| % | 16.2% | | | | | |
| New lines | 3,510,236 | | | | | |
| Lines/day | 9617 | | | | | |
| Variation July 2007 - July 2008 | | | | | | |
| % | 22.1% | | | | | |
| New lines | 3,907,897 | | | | | |
| Lines/day | 10677 | | | | | |
| Variation July 2006 - July 2007 | | | | | | |
| % | 33.3% | | | | | |
| New lines | 4,425,446 | | | | | |
| Lines/day | 12125 | | | | | |

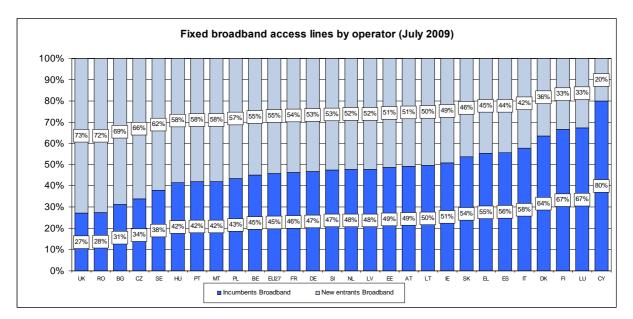
1.1.3. Total broadband fixed retail lines using technologies other than DSL in EU

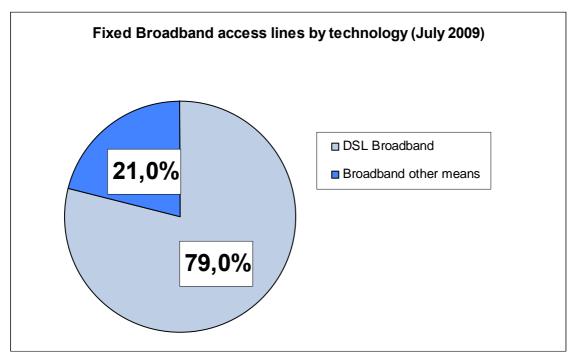
| | | | | | | | | New lines | | | New lines | | |
|----|-----------|-----------|-----------|-----------|-----------|-----------|----|----------------|-----------|-----------|----------------|-----------|-----------|
| | | | | | | | | (yearly) | Variation | Lines/day | (yearly) | Variation | Lines/day |
| | Jan-07 | Jul-07 | Jan-08 | Jul-08 | Jan-09 | Jul-09 | | July 07 - July | 08 | | July 08 - July | | |
| BE | 931.172 | 984.121 | 1.095.213 | 1.157.341 | 1.227.532 | 1.290.763 | BE | 173.220 | 17,6% | 473 | 133.422 | 11,5% | 366 |
| BG | 250.511 | 317.013 | 416.470 | 589.653 | 596.994 | 622.703 | BG | 272.640 | 86,0% | 745 | 33.050 | 5,6% | 91 |
| cz | 594.050 | 690.200 | 884.200 | 982.000 | 1.072.512 | 1.132.800 | cz | 291.800 | 42,3% | 797 | 150.800 | 15,4% | 413 |
| DK | 678.755 | 700.801 | 735.792 | 775.354 | 782.348 | 805.376 | DK | 74.553 | 10,6% | 204 | 30.022 | 3,9% | 82 |
| | 612.200 | 925.503 | 1.031.000 | 1.392.300 | 1.696.000 | 2.180.288 | | 466.797 | 50,4% | 1.275 | 787.988 | 56,6% | 2.159 |
| DE | 126.777 | 142.259 | 162.377 | 186.034 | 193.132 | 216.101 | DE | 43.775 | 30,8% | 120 | 30.067 | 16,2% | 82 |
| EE | 3.568 | 3.846 | 4.671 | 5.826 | 6.260 | 7.534 | EE | 1.980 | 51,5% | 5 | 1.708 | 29,3% | 5 |
| EL | 1.390.048 | 1.608.823 | 1.761.069 | 1.870.740 | 1.874.537 | 1.924.191 | EL | 261.917 | 16,3% | 716 | 53.451 | 2,9% | 146 |
| ES | 660.000 | 700.000 | 710.000 | 750.000 | 834.500 | 1.000.000 | ES | 50.000 | 7,1% | 137 | 250.000 | 33,3% | 685 |
| FR | 138.200 | 180.300 | 203.265 | 229.996 | 230.345 | 260.944 | FR | 49.696 | 27,6% | 136 | 30.948 | 13,5% | 85 |
| IE | 341.911 | 350.147 | 367.446 | 388.679 | 401.530 | 406.086 | IE | 38.532 | 11,0% | 105 | 17.407 | 4,5% | 48 |
| IT | 636 | 895 | 1.077 | 2.134 | 3.612 | 6.227 | IT | 1.239 | 138,4% | 3 | 4.093 | 191,8% | 11 |
| CY | 134.077 | 132.578 | 190.749 | 200.500 | 211.855 | 207.401 | CY | 67.922 | 51,2% | 186 | 6.901 | 3,4% | 19 |
| LV | 181.262 | 225.176 | 276.211 | 301.854 | 334.055 | 370.390 | LV | 76.678 | 34,1% | 210 | 68.536 | 22,7% | 188 |
| LT | 9.055 | 10.295 | 12.331 | 16.797 | 17.852 | 26.797 | LT | 6.502 | 63,2% | 18 | 10.000 | 59,5% | 27 |
| LU | 380.890 | 472.912 | 676.866 | 793.491 | 833.767 | 910.583 | LU | 320.579 | 67,8% | 876 | 117.092 | 14,8% | 321 |
| HU | 20.629 | 21.800 | 30.650 | 41.906 | 52.159 | 59.091 | HU | 20.106 | | | 17.185 | 41,0% | 47 |
| мт | | | | | | | МТ | | 92,2% | 55 | | | |
| NL | 2.015.000 | 2.141.000 | 2.199.600 | 2.310.000 | 2.292.000 | 2.389.000 | NL | 169.000 | 7,9% | 462 | 79.000 | 3,4% | 216 |
| AT | 567.232 | 598.028 | 637.723 | 635.701 | 641.100 | 593.949 | AT | 37.673 | 6,3% | 103 | -41.752 | -6,6% | -114 |
| PL | 500.666 | 909.430 | 947.213 | 1.213.591 | 1.861.669 | 2.070.495 | PL | 304.161 | 33,4% | 831 | 856.904 | 70,6% | 2.348 |
| РТ | 544.390 | 585.329 | 621.506 | 658.077 | 695.801 | 743.712 | PT | 72.748 | 12,4% | 199 | 85.635 | 13,0% | 235 |
| RO | 987.946 | 1.335.730 | 1.584.578 | 1.757.071 | 1.851.755 | 1.918.751 | RO | 421.341 | 31,5% | 1.151 | 161.680 | 9,2% | 443 |
| SI | 85.321 | 85.295 | 100.586 | 119.653 | 140.217 | 161.473 | SI | 34.358 | 40,3% | 94 | 41.820 | 35,0% | 115 |
| ѕк | 97.244 | 161.054 | 198.828 | 214.665 | 260.011 | 381.377 | sĸ | 53.611 | 33,3% | 146 | 166.712 | 77,7% | 457 |
| FI | 264.515 | 305.833 | 346.479 | 346.602 | 385.445 | 387.700 | FI | 40.769 | 13,3% | 111 | 41.098 | 11,9% | 113 |
| SE | 799.850 | 914.700 | 1.066.000 | 1.073.500 | 1.101.000 | 1.270.000 | SE | 158.800 | 17,4% | 434 | 196.500 | 18,3% | 538 |
| UK | 3.067.000 | 3.200.900 | 3.371.500 | 3.598.400 | 3.724.000 | 3.778.369 | UK | 397.500 | 12,4% | 1.086 | 179.969 | 5,0% | 493 |

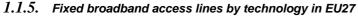




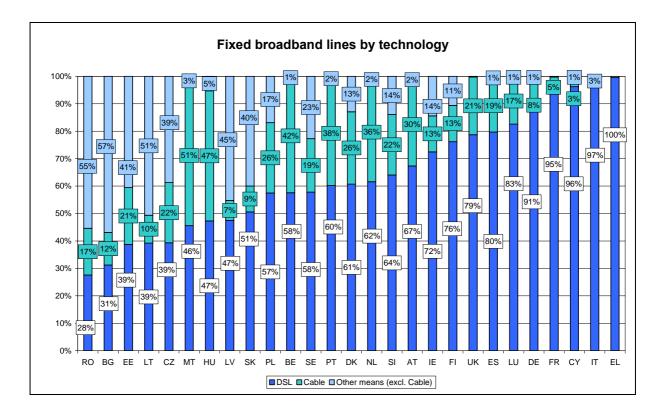
| | Fixed broadband access lines by operator | | | |
|-----------|--|------------------------------|--|--|
| | Incumbents Broadband | New entrants Broadband | | |
| July 2009 | 45,2% | 54,8% | | |



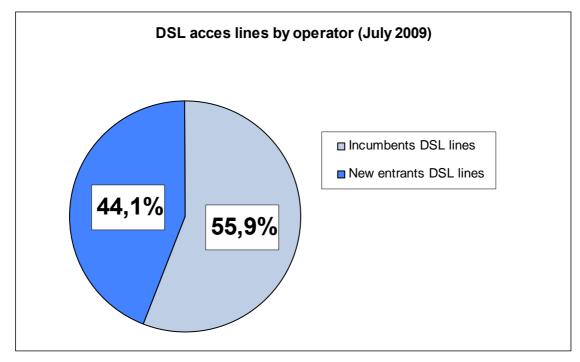




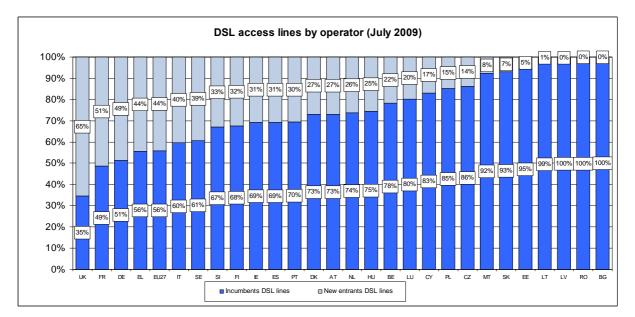
| | | lband lines by nology | | |
|-----------|------------------|--------------------------|--|--|
| | DSL Broadband | Broadband other means | | |
| July 2009 | 79,0 % | 21% | | |

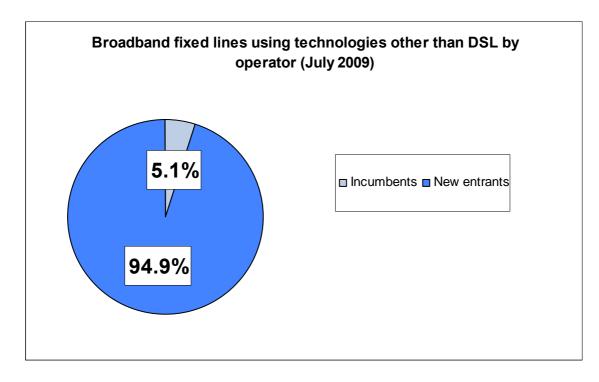






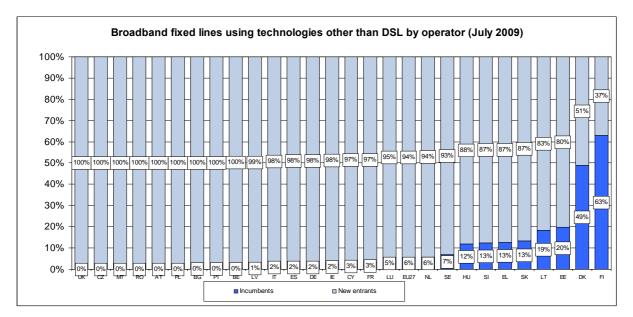
| | | ess lines by erator |
|-----------|-------------------------|------------------------------|
| | Incumbents DSL lines | New entrants DSL lines |
| July 2009 | 55.9% | 44.1% |

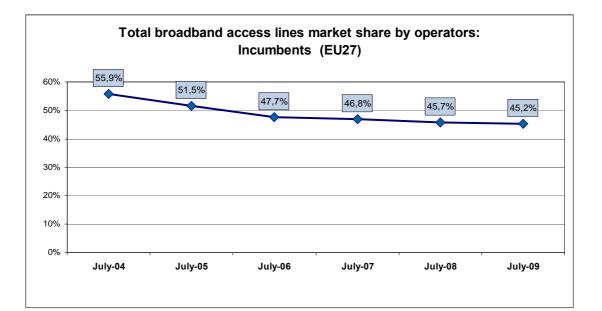




1.1.7. Broadband fixed lines using technologies other than DSL by operator in EU 27

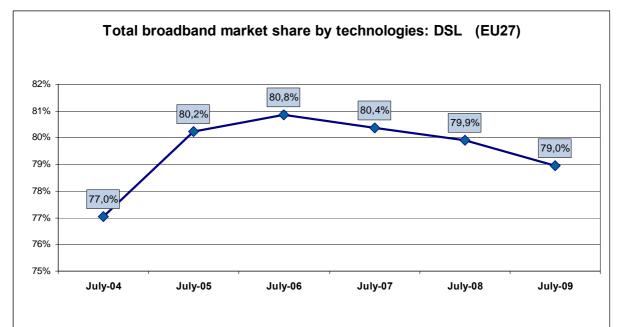
| | Broadband fixed lines using technologies other | | | |
|-----------|---|----------|--|--|
| | | | | |
| | than DSL by operator | | | |
| | Incumbonto | New | | |
| | Incumbents | entrants | | |
| July 2009 | 5.1% | 94.9% | | |

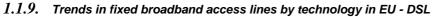




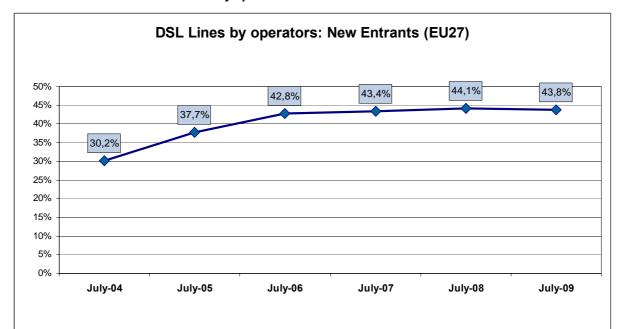
1.1.8. Trends in fixed broadband access lines by operator in EU - Incumbents

| Country | Jan-07 | Jul-07 | Jan-08 | Jul-08 | Jan-09 | Jul-09 |
|---------|--------|--------|--------|--------|--------|--------|
| BE | 46.9% | 46.8% | 45.5% | 46.2% | 45.9% | 45.2% |
| BG | 27.6% | 27.8% | 28.0% | 25.8% | 29.1% | 31.3% |
| CZ | 37.2% | 36.9% | 33.9% | 33.2% | 33.5% | 33.9% |
| DK | 60.1% | 60.5% | 59.0% | 58.3% | 57.3% | 63.6% |
| DE | 48.0% | 46.4% | 46.1% | 46.0% | 47.0% | 46.8% |
| EE | 57.4% | 56.6% | 54.6% | 53.1% | 53.0% | 48.7% |
| EL | 63.1% | 59.0% | 57.8% | 58.2% | 57.4% | 55.4% |
| ES | 55.9% | 55.8% | 56.1% | 56.3% | 56.7% | 55.6% |
| FR | 46.2% | 46.8% | 47.7% | 47.2% | 47.2% | 46.2% |
| IE | 48.0% | 48.6% | 50.5% | 50.7% | 51.6% | 50.9% |
| IT | 66.6% | 64.8% | 63.6% | 61.3% | 59.8% | 57.8% |
| CY | 94.5% | 89.8% | 86.8% | 83.0% | 80.8% | 80.0% |
| LV | 44.3% | 49.5% | 44.2% | 45.8% | 46.4% | 47.7% |
| LT | 49.7% | 48.8% | 50.5% | 50.5% | 50.2% | 49.5% |
| LU | 74.1% | 73.2% | 74.1% | 71.0% | 70.8% | 67.2% |
| HU | 50.9% | 49.5% | 44.5% | 42.8% | 41.7% | 41.6% |
| MT | 38.2% | 42.6% | 41.2% | 40.3% | 38.3% | 42.1% |
| NL | 46.0% | 51.6% | 51.5% | 51.2% | 52.1% | 47.6% |
| AT | 39.7% | 38.8% | 38.7% | 42.4% | 45.4% | 49.3% |
| PL | 68.2% | 60.2% | 60.5% | 57.4% | 45.4% | 43.4% |
| PT | 71.1% | 70.1% | 39.7% | 39.1% | 40.6% | 41.9% |
| RO | 8.9% | 11.5% | 18.7% | 22.5% | 26.2% | 27.6% |
| SI | 52.9% | 52.0% | 49.8% | 48.3% | 49.2% | 47.5% |
| SK | 63.2% | 54.3% | 54.8% | 54.1% | 52.0% | 53.8% |
| FI | 69.7% | 69.1% | 66.2% | 64.6% | 64.8% | 66.5% |
| SE | 39.3% | 38.9% | 37.7% | 38.6% | 39.3% | 38.0% |
| UK | 23.7% | 25.7% | 25.8% | 25.6% | 25.4% | 27.2% |
| EU27 | 46.9% | 46.8% | 46.1% | 45.7% | 45.5% | 45.2% |



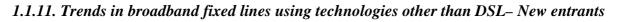


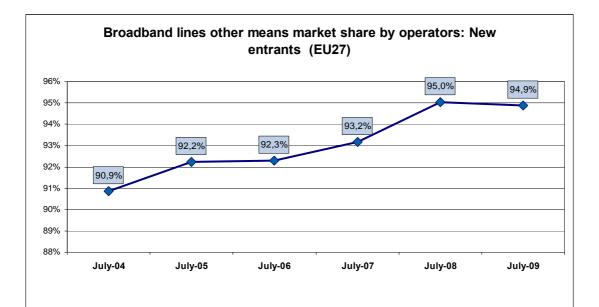
| Country | Jan-07 | Jul-07 | Jan-08 | Jul-08 | Jan-09 | Jul-09 |
|---------|--------|--------|--------|--------|--------|--------|
| BE | 61.2% | 60.8% | 59.7% | 58.9% | 58.2% | 57.6% |
| BG | 27.5% | 27.7% | 28.2% | 25.9% | 30.0% | 31.8% |
| CZ | 45.4% | 44.9% | 41.0% | 39.6% | 39.4% | 39.3% |
| DK | 60.8% | 62.2% | 62.1% | 61.7% | 60.8% | 60.7% |
| DE | 95.9% | 94.7% | 94.7% | 93.6% | 92.5% | 91.0% |
| EE | 48.6% | 47.0% | 45.6% | 41.3% | 41.4% | 38.7% |
| EL | 99.3% | 99.5% | 99.5% | 99.5% | 99.6% | 99.6% |
| ES | 79.1% | 78.5% | 78.4% | 78.7% | 79.5% | 79.7% |
| FR | 94.9% | 95.0% | 95.5% | 95.5% | 95.3% | 94.8% |
| IE | 73.3% | 72.4% | 73.0% | 72.7% | 74.1% | 72.5% |
| IT | 96.0% | 96.3% | 96.4% | 96.4% | 96.4% | 96.6% |
| CY | 99.1% | 99.0% | 99.0% | 98.3% | 97.5% | 96.3% |
| LV | 44.5% | 49.7% | 44.4% | 45.9% | 46.5% | 47.5% |
| LT | 49.6% | 47.8% | 45.6% | 44.7% | 43.2% | 39.2% |
| LU | 90.8% | 90.9% | 89.8% | 87.1% | 87.2% | 82.6% |
| HU | 61.7% | 59.7% | 52.6% | 49.9% | 49.2% | 47.3% |
| MT | 59.1% | 61.3% | 55.5% | 50.0% | 46.8% | 46.1% |
| NL | 61.2% | 60.8% | 60.6% | 60.5% | 61.4% | 61.4% |
| AT | 60.6% | 61.4% | 61.5% | 63.4% | 64.1% | 66.0% |
| PL | 74.9% | 65.1% | 70.4% | 66.8% | 59.7% | 57.2% |
| PT | 63.0% | 62.6% | 61.1% | 60.6% | 60.3% | 60.2% |
| RO | 9.0% | 11.6% | 18.7% | 22.5% | 26.2% | 27.6% |
| SI | 69.5% | 72.3% | 71.1% | 68.8% | 67.1% | 64.0% |
| SK | 65.2% | 56.8% | 58.3% | 58.5% | 55.9% | 50.6% |
| FI | 81.5% | 79.9% | 78.6% | 78.6% | 76.3% | 76.2% |
| SE | 65.9% | 64.5% | 62.3% | 62.3% | 61.7% | 57.8% |
| UK | 76.6% | 77.9% | 78.4% | 78.5% | 78.6% | 78.7% |
| EU27 | 80.8% | 80.4% | 80.3% | 79.9% | 79.4% | 79.2% |



1.1.10. Trends in DSL access lines by operator in EU – New entrants

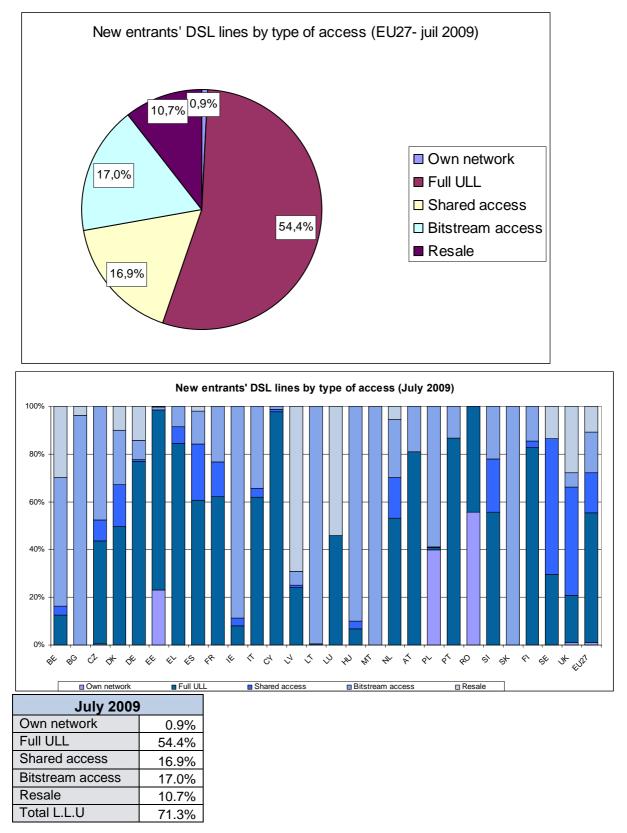
| Country | Jan-07 | Jul-07 | Jan-08 | Jul-08 | Jan-09 | Jul-09 |
|---------|--------|--------|--------|--------|--------|--------|
| BE | 23.4% | 23.0% | 23.7% | 21.9% | 21.5% | 21.8% |
| BG | 0.0% | 0.0% | 1.0% | 0.7% | 3.3% | 0.1% |
| CZ | 18.0% | 17.8% | 17.1% | 16.2% | 15.1% | 13.8% |
| DK | 28.7% | 29.3% | 31.2% | 32.5% | 33.2% | 27.0% |
| DE | 50.3% | 51.4% | 51.4% | 51.1% | 49.4% | 48.8% |
| EE | 3.5% | 3.8% | 4.3% | 5.1% | 5.1% | 5.4% |
| EL | 36.7% | 40.9% | 42.1% | 41.7% | 42.4% | 44.4% |
| ES | 29.4% | 29.0% | 29.0% | 28.9% | 29.2% | 30.7% |
| FR | 51.3% | 50.7% | 50.0% | 50.6% | 50.6% | 51.4% |
| IE | 34.5% | 32.8% | 31.0% | 31.0% | 31.1% | 30.7% |
| IT | 30.9% | 32.9% | 34.2% | 36.5% | 38.1% | 40.3% |
| CY | 5.0% | 9.6% | 12.6% | 15.8% | 17.2% | 16.8% |
| LV | 0.8% | 0.8% | 0.8% | 0.5% | 0.5% | 0.4% |
| LT | 1.2% | 1.1% | 1.0% | 1.0% | 0.9% | 0.8% |
| LU | 19.6% | 20.8% | 18.8% | 19.7% | 20.0% | 19.8% |
| HU | 27.1% | 27.6% | 28.3% | 27.9% | 27.7% | 25.4% |
| MT | 35.4% | 30.6% | 25.8% | 19.4% | 18.2% | 7.6% |
| NL | 26.8% | 17.1% | 16.9% | 18.1% | 17.9% | 17.9% |
| AT | 34.5% | 36.8% | 37.0% | 33.0% | 29.3% | 27.7% |
| PL | 9.6% | 9.1% | 16.0% | 16.6% | 19.5% | 24.6% |
| PT | 25.9% | 26.8% | 35.2% | 35.6% | 32.8% | 30.5% |
| RO | 2.3% | 1.2% | 0.5% | 0.3% | 0.3% | 0.2% |
| SI | 24.0% | 28.2% | 30.5% | 32.5% | 32.1% | 32.9% |
| SK | 3.2% | 4.4% | 5.9% | 7.4% | 7.6% | 6.8% |
| FI | 27.9% | 29.1% | 33.0% | 34.4% | 34.9% | 32.4% |
| SE | 42.1% | 42.3% | 42.6% | 41.9% | 40.4% | 39.4% |
| UK | 69.1% | 67.0% | 67.1% | 67.4% | 67.7% | 65.4% |
| EU27 | 43.62% | 43.4% | 43.8% | 44.1% | 43.7% | 43.5% |





| Country | Jan-07 | Jul-07 | Jan-08 | Jul-08 | Jan-09 | Jul-09 |
|---------|--------|--------|--------|--------|--------|--------|
| BE | 100.0% | 100.0% | 100.0% | 99.5% | 99.6% | 99.6% |
| BG | 99.8% | 99.9% | 99.9% | 99.9% | 99.9% | 99.9% |
| CZ | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| DK | 57.4% | 56.4% | 56.9% | 56.6% | 57.4% | 51.0% |
| DE | 90.3% | 93.8% | 99.8% | 96.1% | 97.9% | 98.1% |
| EE | 79.7% | 78.6% | 79.7% | 76.3% | 76.5% | 80.2% |
| EL | 60.4% | 61.0% | 63.5% | 68.1% | 93.8% | 87.3% |
| ES | 99.7% | 99.7% | 98.2% | 98.4% | 98.2% | 98.2% |
| FR | 100.0% | 100.0% | 100.0% | 100.0% | 98.3% | 98.5% |
| IE | 100.0% | 100.0% | 99.7% | 98.0% | 98.1% | 97.5% |
| IT | 93.0% | 94.6% | 96.0% | 97.3% | 97.9% | 98.3% |
| CY | 53.6% | 65.1% | 70.0% | 86.4% | 96.0% | 97.1% |
| LV | 99.7% | 99.7% | 99.8% | 99.7% | 99.7% | 99.3% |
| LT | 98.5% | 97.1% | 90.1% | 88.8% | 87.0% | 82.5% |
| LU | 89.1% | 87.5% | 88.7% | 91.8% | 92.3% | 94.6% |
| HU | 84.7% | 84.3% | 85.6% | 86.3% | 88.0% | 88.0% |
| MT | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| NL | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| AT | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 99.6% |
| PL | 98.2% | 97.2% | 95.2% | 95.1% | 94.4% | 99.9% |
| PT | 33.9% | 35.1% | 99.8% | 99.8% | 99.8% | 99.8% |
| RO | 99.9% | 99.8% | 99.9% | 99.9% | 99.9% | 99.5% |
| SI | 99.6% | 99.9% | 98.6% | 94.1% | 89.0% | 87.5% |
| SK | 99.7% | 99.8% | 100.0% | 100.0% | 99.2% | 86.6% |
| FI | 41.0% | 38.1% | 36.7% | 39.2% | 36.2% | 36.9% |
| SE | 96.7% | 95.1% | 94.8% | 93.9% | 92.8% | 93.1% |
| UK | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| EU27 | 93.4% | 93.5% | 95.7% | 95.5% | 95.4% | 94.9% |

1.1.12. New entrants DSL lines by access type in EU



| | New entrant | s' DSL lines b | y type of acc | ess (July 2009 | 9) |
|---------|-----------------------|----------------------------|-----------------------|-----------------------|---------------------------|
| Country | Own network | Full ULL | Shared access | Bitstream access | Resale |
| Country | PSTN DSL New ON | PSTN DSL New FULL UL | PSTN DSL New SA | PSTN DSL New BA | PSTN DSL New Resale |
| BE | 0,0% | 12,5% | 3,7% | 53,8% | 29,9% |
| BG | 0,0% | 0,0% | 0,0% | 96,3% | 3,7% |
| CZ | 0,5% | 43,2% | 8,7% | 47,6% | 0,0% |
| DK | 0,0% | 49,5% | 17,7% | 22,9% | 9,9% |
| DE | 0,1% | 76,7% | 0,9% | 8,0% | 14,3% |
| EE | 23,1% | 75,4% | 0,0% | 1,3% | 0,3% |
| EL | 0,0% | 84,4% | 7,1% | 8,5% | 0,0% |
| ES | 0,0% | 60,7% | 23,6% | 13,7% | 2,0% |
| FR | 0,0% | 62,1% | 14,5% | 23,4% | 0,0% |
| IE | 0,0% | 8,1% | 3,1% | 88,8% | 0,0% |
| IT | 0,0% | 61,8% | 3,9% | 34,3% | 0,1% |
| CY | 0,0% | 97,7% | 1,0% | 1,3% | 0,0% |
| LV | n.a. | 23,9% | 1,2% | 5,7% | 69,2% |
| LT | 0,0% | 0,5% | 0,0% | 99,5% | 0,0% |
| LU | 0,1% | 45,8% | 0,0% | 0,0% | 54,1% |
| HU | 0,0% | 6,7% | 3,3% | 90,0% | 0,0% |
| NL | 0,0% | 53,2% | 16,8% | 24,5% | 5,5% |
| AT | 0,0% | 80,9% | 0,0% | 19,0% | 0,0% |
| PL | 39,9% | 1,1% | 0,1% | 59,0% | 0,0% |
| PT | 0,0% | 86,6% | 0,0% | 13,4% | 0,0% |
| 20 | 404 | 44.6 | 5% | 0.00/ | • • • • • |
| RO | 55.4% | EE 70/ | 00.00/ | 0.0% | 0.0% |
| SI | 0,0% | 55,7% | 22,2% | 22,2% | 0,0% |
| SK | 0,0% | 0,0% | 0,0% | 100,0% | 0,0% |
| FI | 0,0% | 82,6% | 3,0% | 14,4% | 0,0% |
| SE | 0,0% | 29,6% | 56,8% | 0,0% | 13,6% |
| UK | 1.0% | 19.8% | 45.4% | 5.9% | 27.9% |
| EU27 | 0.9% | 54.4% | 16.9% | 17.0% | 10.7% |

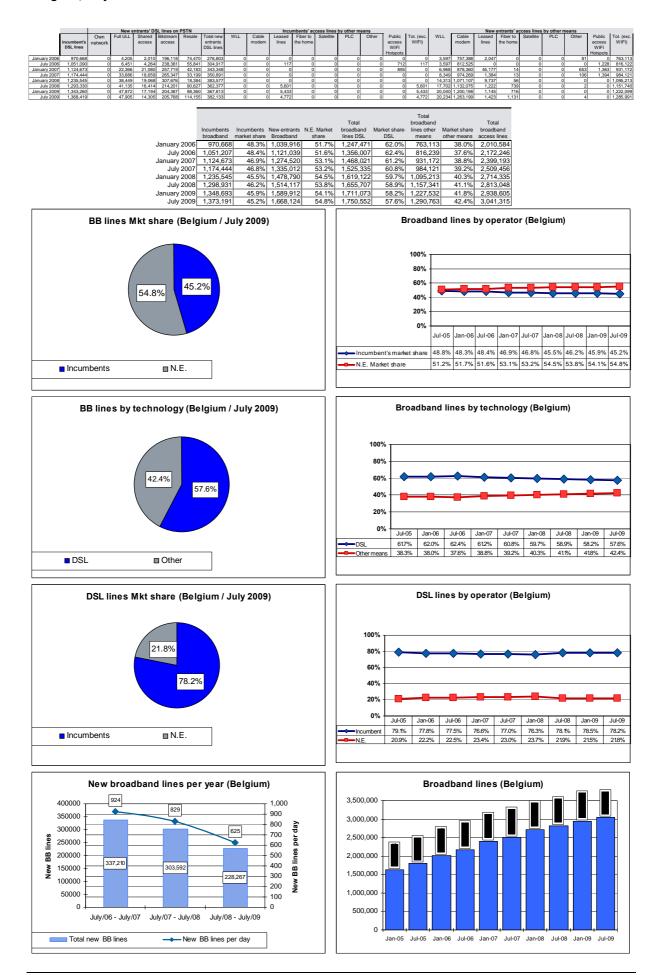
ANNEX 2: Data on local broadband access by Member State

This annex provides additional information by Member State, when available, on the following indicators:

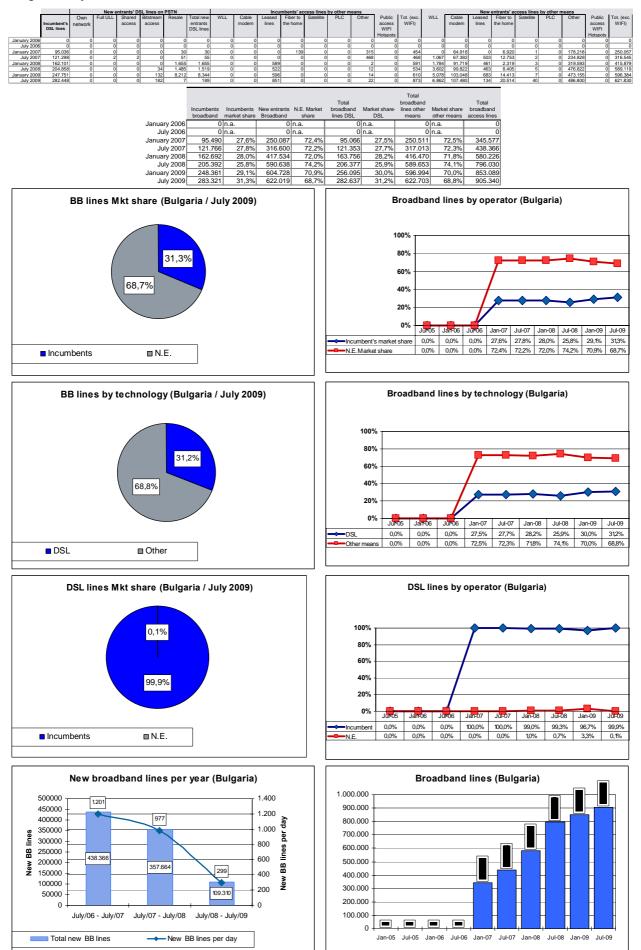
- 1. BB lines by operator as at 1 July 2009;
- 2. BB lines by operator for the period between 1 July 2005 and 1 July 2009;3. BB lines by technology as at 1 July 2009;
- 4. BB lines by technology for the period between 1 July 2005 and 1 July 2009;5. DSL lines by operator as at 1 July 2009;
- 6. DSL lines by operator for the period between 1 July 2005 and 1 July 2009;
- 7. New broadband lines added per day and per year in 2006, 2007, 2008 and 2009;
- 8. Total number of broadband lines for the period between 1 January 2005 and 1 July 2009.

Data for BG and RO are available since January 2007.

Belgium, July 2009



Bulgaria, July 2009

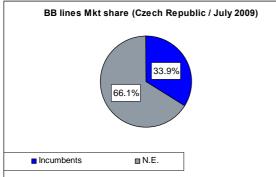


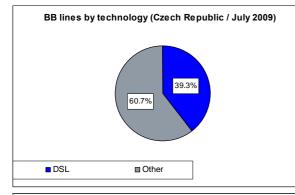
Broadband Lines Retail Market. 1 July 2009 - 45

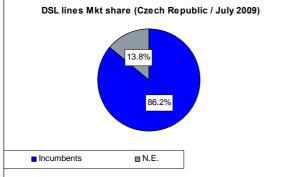
Czech Republic, July 2009

| | | | New e | ntrants' DS | SL lines on | PSTN | | | | Incu | imbents' ac | cess lines | by other m | eans | | | | | New | entrants' a | ccess lines | by other m | eans | | |
|--------------|-------------|---------|----------|-------------|-------------|--------|-----------|-----|-------|--------|-------------|------------|------------|-------|----------|------------|---------|---------|--------|-------------|-------------|------------|-------|----------|------------|
| | | Own | Full ULL | Shared | Bitstream | Resale | Total new | WLL | Cable | Leased | Fiber to | Satellite | PLC | Other | Public | Tot. (exc. | WLL | Cable | Leased | Fiber to | Satellite | PLC | Other | Public | Tot. (exc. |
| | Incumbent's | network | | access | access | | entrants | | modem | lines | the home | | | | access | WIFI) | | modem | lines | the home | | | | access | WIFI) |
| | DSL lines | | | | | | DSL lines | | | | | | | | WIFI | | | | | | | | | WIFI | |
| | | | | | | | | | | | | | | | Hotspots | | | | | | | | | Hotspots | |
| January 2006 | 275,000 | 0 | 34,000 | 0 | 0 | 0 | 34,000 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 188,000 | | 0 | 11,000 | | 0 | 0 | 0 | 341,000 |
| July 2006 | 326,411 | 0 | 4,446 | 8,596 | | c | 73,067 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 59 | 0 | 242,000 | 200,000 | 0 | 15,000 | | 30 | 0 | 2,175 | 461,030 |
| January 2007 | 404,570 | 0 | 14,900 | 9,000 | 65,000 | C | 88,900 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 200 | 0 | 350,000 | 216,000 | 0 | 24,000 | 4,000 | 50 | 0 | 2,790 | 594,050 |
| July 2007 | 462,269 | 0 | 24,800 | 11,000 | 64,000 | C | 99,800 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 200 | 100 | 400,000 | 260,000 | 0 | 26,000 | 4,000 | 100 | 0 | 2,850 | 690,100 |
| January 2008 | 508,199 | 500 | 31,345 | 11,225 | 61,951 | C | 105,021 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 100 | 520,000 | 309,000 | 0 | 55,000 | 0 | 100 | 0 | 3,000 | 884,100 |
| July 2008 | 539,744 | 500 | 34,587 | 11,689 | 57,810 | 0 | 104,586 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 570,000 | 350,000 | 0 | 62,000 | 0 | 0 | 0 | 0 | 982,000 |
| January 2009 | 592,539 | 500 | 39,848 | 10,227 | 54,558 | 0 | 105,133 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 620,000 | 382,512 | 0 | 70,000 | 0 | 0 | 0 | 0 | 1,072,512 |
| July 2009 | 633,681 | 550 | 43,640 | 8,800 | 48,064 | 0 | 101.054 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 653,000 | 409,800 | 0 | 70,000 | 0 | 0 | 0 | 0 | 1,132,800 |
| | | | | | | | | | | | | | | | | | | | | | | | | | |

| | | | | | | | Total | | |
|--------------|------------|--------------|--------------|-------------|-----------------|---------------|-------------|--------------|--------------|
| | | | | | Total | | broadband | | Total |
| | Incumbents | Incumbents | New entrants | N.E. Market | broadband lines | Market share- | lines other | Market share | broadband |
| | broadband | market share | Broadband | share | DSL | DSL | means | other means | access lines |
| January 2006 | 275,000 | 42.3% | 375,000 | 57.7% | 309,000 | 47.5% | 341,000 | 52.5% | 650,000 |
| July 2006 | 326,411 | 37.9% | 534,097 | 62.1% | 399,478 | 46.4% | 461,030 | 53.6% | 860,508 |
| January 2007 | 404,570 | 37.2% | 682,950 | 62.8% | 493,470 | 45.4% | 594,050 | 54.6% | 1,087,520 |
| July 2007 | 462,369 | 36.9% | 789,900 | 63.1% | 562,069 | 44.9% | 690,200 | 55.1% | 1,252,269 |
| January 2008 | 508,299 | 33.9% | 989,121 | 66.1% | 613,220 | 41.0% | 884,200 | 59.0% | 1,497,420 |
| July 2008 | 539,744 | 33.2% | 1,086,586 | 66.8% | 644,330 | 39.6% | 982,000 | 60.4% | 1,626,330 |
| January 2009 | 592,539 | 33.5% | 1,177,645 | 66.5% | 697,672 | 39.4% | 1,072,512 | 60.6% | 1,770,184 |
| July 2009 | 633,681 | 33.9% | 1,233,854 | 66.1% | 734,735 | 39.3% | 1,132,800 | 60.7% | 1,867,535 |
| | | | | | | | | | |

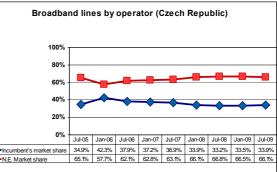


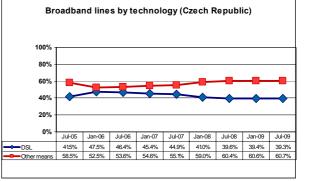


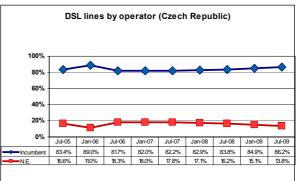


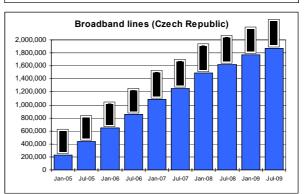
New broadband lines per year (Czech Republic)



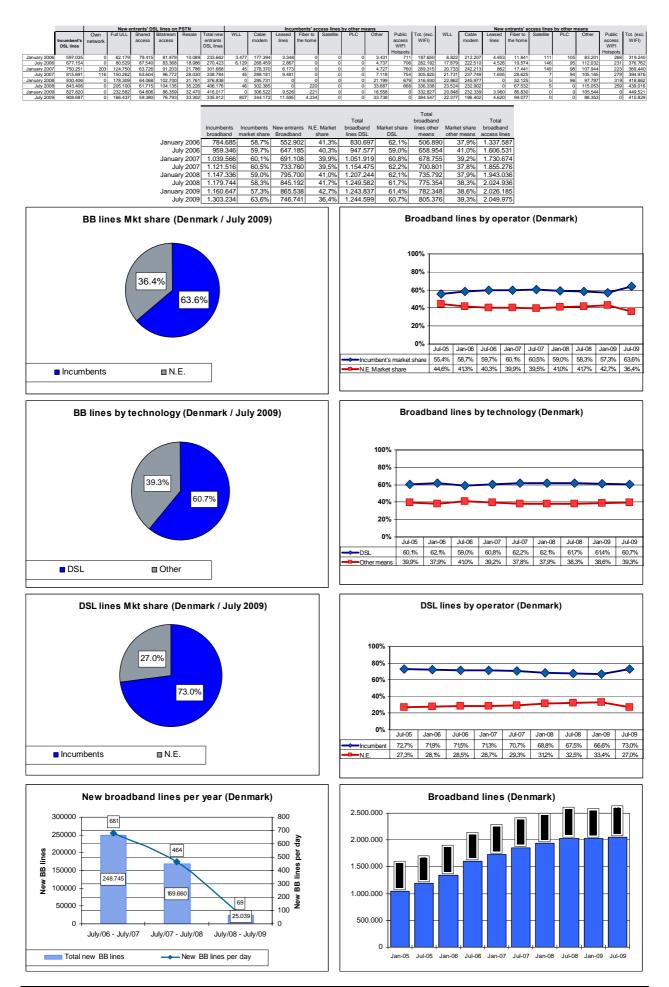








Denmark, July 2009

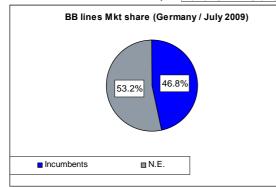


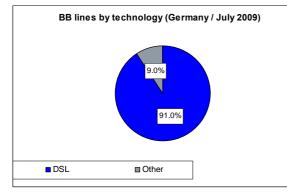
Broadband Lines Retail Market. 1 July 2009 - 47

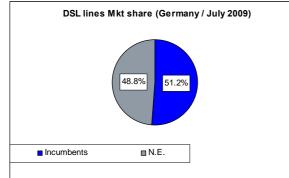
Germany, July 2009

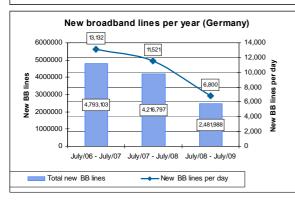
| | | | Now | antrante' D | SL lines on | PSTN | | | | Incu | mhante' a | cess lines t | w other m | aane | | | | | New | antrante' a | ccess lines | by other m | aane | | |
|--------------|-------------|----------------|-----------|-------------|-------------|-----------|-----------------------|-----|----------------|--------|----------------------|--------------|-----------|-------------------|------------------|---------------------|---------------------------------------|----------------|--------|----------------------|-------------|------------|--------|------------------|---------------------|
| | Incumbent's | Own network | Full ULL | | Bitstream | Resale | Total new entrants | WLL | Cable modem | Leased | Fiber to the home | Satellite | PLC | Other | Public access | Tot. (exc. WIFI) | WLL | Cable modem | Leased | Fiber to the home | Satellite | PLC | Other | Public access | Tot. (exc. WIFI) |
| | DSL lines | notwork | | | | | DSL lines | | | | | | | | WIFI Hotspots | , | | | | | | | | WIFI Hotspots | |
| January 2006 | 6,300,000 | | 2,300,000 | | | | 3,907,500 | 0 | 0 | 44,000 | | 3,000 | 0 | 0 | 0 | 47,000 | 0 | 240,000 | 0 | C | 54,000 | 9,600 | 0 | 0 | 303,600 |
| July 2006 | 6,400,000 | 0 | 3,200,000 | 27,000 | 1,500 | 2,500,000 | 5,728,500 | 0 | 0 | 53,000 | C | 3,300 | 0 | 0 | 5,300 | 56,300 | 0 | 360,000 | 0 | 0 | 54,000 | 9,600 | 0 | 3,700 | 423,600 |
| January 2007 | 7,100,000 | 5,000 | 3,900,000 | 85,000 | 0 | 3,200,000 | 7,190,000 | 0 | 0 | 56,400 | C | 2,900 | 0 | 0 | 8,500 | 59,300 | 0 | 490,000 | 0 | 0 | 53,400 | 9,500 | 0 | 100 | 552,900 |
| July 2007 | 8,010,000 | 0 | 4,810,000 | 116,000 | 0 | 3,540,000 | 8,466,000 | 0 | 0 | 54,100 | C | 3,003 | 0 | 0 | 8,600 | 57,103 | 0 | 810,000 | 0 | C | 49,000 | 9,400 | 0 | 0 | 868,400 |
| January 2008 | 9,019,000 | 100,000 | 5,750,000 | 155,000 | 0 | 3,524,000 | 9,529,000 | 0 | 0 | 0 | C | 2,500 | 0 | 0 | 8,100 | 2,500 | 0 | 985,000 | 0 | C | 34,000 | 9,500 | 0 | 0 | 1,028,500 |
| July 2008 | 9,900,000 | 12,000 | 6,940,000 | 144,000 | 0 | 3,230,000 | ****** | 0 | 0 | 52,000 | 0 | 2,300 | 0 | 0 | 8,000 | 54,300 | 0 | 1,300,000 | 0 | C | 28,000 | 10,000 | 0 | 0 | 1,338,000 |
| January 2009 | 10,594,000 | 12,000 | 7,700,000 | 116,000 | 800,000 | 1,700,000 | ***** | 0 | 0 | 28,000 | C | 7,000 | 0 | 0 | 8,000 | 35,000 | 0 | 1,600,000 | 27,000 | C | 24,000 | 10,000 | 0 | 0 | 1,661,000 |
| July 2009 | 11,229,000 | 13,000 | 8,200,000 | 101,000 | 853,300 | 1,523,700 | ***** | 0 | 0 | 30,900 | N/A | 10,600 | 0 | 0 | 8,000 | 41,500 | 1,180 | 2,000,000 | 35,000 | 16,484 | 25,600 | 10,000 | 50,524 | N/A | 2,138,788 |
| | | | | | | | Incumb | | ncumbents | | | N.E. Marke | t broadt | otal and lines | Market sh | br are- lin | Total badband es other means | Market s | | Total roadband | | | | | |

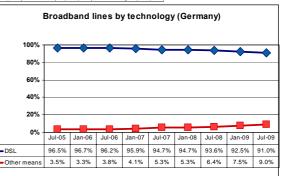
| | | | | | Total | | broadband | | Total |
|--------------|------------|--------------|--------------|-------------|-----------------|---------------|-------------|--------------|--------------|
| | Incumbents | Incumbents | New entrants | N.E. Market | broadband lines | Market share- | lines other | Market share | broadband |
| | broadband | market share | Broadband | share | DSL | DSL | means | other means | access lines |
| January 2006 | 6,347,000 | 60.1% | 4,211,100 | 39.9% | 10,207,500 | 96.7% | 350,600 | 3.3% | 10,558,100 |
| July 2006 | 6,456,300 | 51.2% | 6,152,100 | 48.8% | 12,128,500 | 96.2% | 479,900 | 3.8% | 12,608,400 |
| January 2007 | 7,159,300 | 48.0% | 7,742,900 | 52.0% | 14,290,000 | 95.9% | 612,200 | 4.1% | 14,902,200 |
| July 2007 | 8,067,103 | 46.4% | 9,334,400 | 53.6% | 16,476,000 | 94.7% | 925,503 | 5.3% | 17,401,503 |
| January 2008 | 9,021,500 | 46.1% | 10,557,500 | 53.9% | 18,548,000 | 94.7% | 1,031,000 | 5.3% | 19,579,000 |
| July 2008 | 9,954,300 | 46.0% | 11,664,000 | 54.0% | 20,226,000 | 93.6% | 1,392,300 | 6.4% | 21,618,300 |
| January 2009 | 10,629,000 | 47.0% | 11,989,000 | 53.0% | 20,922,000 | 92.5% | 1,696,000 | 7.5% | 22,618,000 |
| July 2009 | 11,270,500 | 46.8% | 12,829,788 | 53.2% | 21,920,000 | 91.0% | 2,180,288 | 9.0% | 24,100,288 |

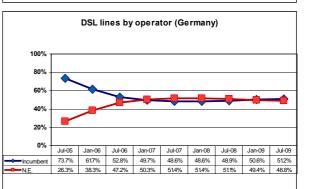


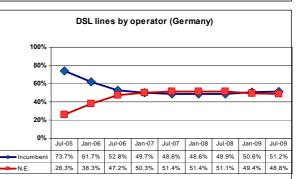


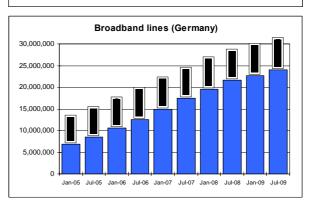




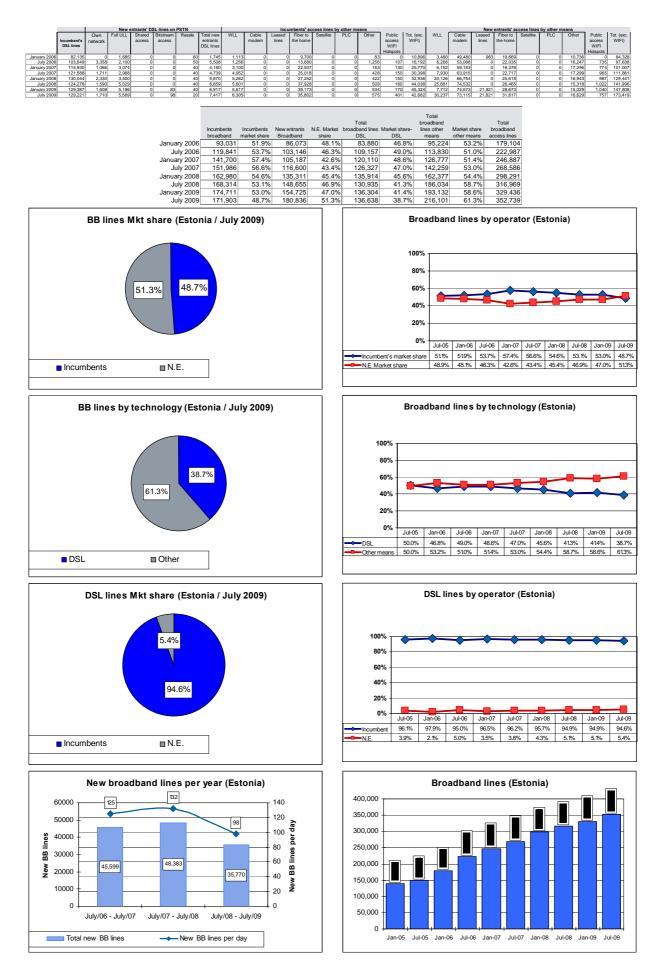








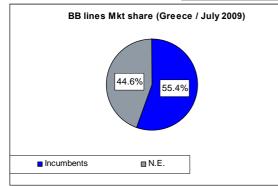
Estonia, July 2009

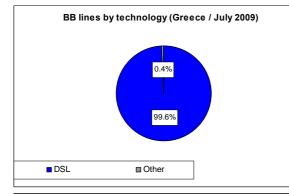


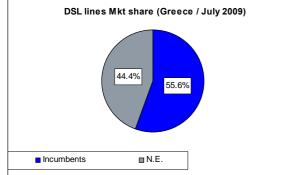
Greece, July 2009

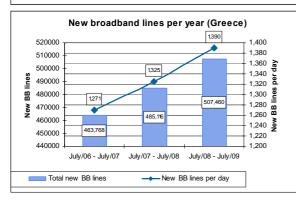
| | | | New e | ntrants' DS | SL lines on | PSTN | | | | Incu | imbents' ac | cess lines | by other m | eans | | | | | New | entrants' ad | cess lines | by other m | neans | _ | |
|--------------|-------------|---------|----------|-------------|-------------|--------|-----------|-----|-------|--------|-------------|------------|------------|-------|----------|------------|-------|-------|--------|--------------|------------|------------|-------|----------|------------|
| | | Own | Full ULL | Shared | Bitstream | Resale | Total new | WLL | Cable | Leased | Fiber to | Satellite | PLC | Other | Public | Tot. (exc. | WLL | Cable | Leased | Fiber to | Satellite | PLC | Other | Public | Tot. (exc. |
| | Incumbent's | network | | access | access | | entrants | | modem | lines | the home | | | | access | WIFI) | | modem | lines | the home | | | | access | WIFI) |
| | DSL lines | | | | | | DSL lines | | | | | | | | WIFI | | | | | | | | | WIFI | |
| | | | | | | | | | | | | | | | Hotspots | | | | | | | | | Hotspots | |
| January 2006 | | | 5,018 | 1,866 | | 0 | 47,323 | 0 | 0 | 760 | | 0 | 0 | 0 | 0 | 760 | | 0 | 721 | | 0 | 0 | (| 0 | 1,360 |
| July 2006 | 179,829 | 0 | 6,836 | 4,144 | 103,217 | 0 | 114,197 | 0 | 0 | 871 | 0 | 300 | 0 | 0 | 0 | 1,171 | 451 | 0 | 1,021 | 421 | 0 | 0 | 0 | 0 | 1,893 |
| January 2007 | 306,402 | 0 | 12,176 | 7,328 | 158,415 | 0 | 177,919 | 0 | 0 | 1,064 | 0 | 350 | 0 | 0 | 14 | 1,414 | 643 | 0 | 1,036 | | 0 | 0 | (| 0 | 2,154 |
| July 2007 | 447,394 | 0 | 80,056 | 15,322 | 214,240 | 0 | 309,618 | 0 | 0 | 1,149 | 0 | 350 | 0 | 0 | 14 | 1,499 | | 0 | 772 | 546 | 0 | 0 | (| 0 | 2,347 |
| January 2008 | 586,308 | 0 | 161,865 | 41,509 | 223,122 | 0 | 426,496 | 0 | 0 | 1,355 | 0 | 350 | 0 | 0 | 14 | 1,705 | 1,231 | 0 | 1,141 | 594 | 0 | 0 | (| 252 | 2,966 |
| July 2008 | 722,693 | 0 | 302,917 | 53,440 | 161,098 | 0 | 517,455 | 0 | 0 | 1,507 | 0 | 350 | 0 | 0 | 0 | 1,857 | 1,304 | 0 | 1,325 | 1,340 | 0 | 0 | (| 0 | 3,969 |
| January 2009 | 864,021 | 0 | 485,030 | 56,890 | 94,413 | 0 | 636,333 | 0 | 0 | 0 | 0 | 386 | 0 | 0 | 0 | 386 | | 0 | 2,857 | 2,016 | 0 | 0 | (| 0 | 5,874 |
| July 2009 | 970,153 | n.a | 654,993 | 55,133 | 65,621 | n.a. | 775,747 | 15 | 0 | 0 | 54 | 664 | 0 | 222 | 0 | 955 | 1,056 | 0 | 3,605 | 1,918 | 0 | 0 | (| 0 | 6,579 |

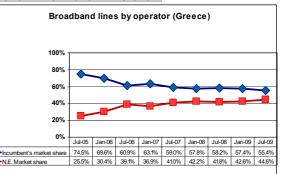
| | | | | | | | Total | | |
|--------------|------------|--------------|--------------|-------------|-----------------|---------------|-------------|--------------|--------------|
| | | | | | Total | | broadband | | Total |
| | Incumbents | Incumbents | New entrants | N.E. Market | broadband lines | Market share- | lines other | Market share | broadband |
| | broadband | market share | Broadband | share | DSL | DSL | means | other means | access lines |
| January 2006 | 111,430 | 69.6% | 48,683 | 30.4% | 157,993 | 98.7% | 2,120 | 1.3% | 160,113 |
| July 2006 | 181,000 | 60.9% | 116,090 | 39.1% | 294,026 | 99.0% | 3,064 | 1.0% | 297,090 |
| January 2007 | 307,816 | 63.1% | 180,073 | 36.9% | 484,321 | 99.3% | 3,568 | 0.7% | 487,889 |
| July 2007 | 448,893 | 59.0% | 311,965 | 41.0% | 757,012 | 99.5% | 3,846 | 0.5% | 760,858 |
| January 2008 | 588,013 | 57.8% | 429,462 | 42.2% | 1,012,804 | 99.5% | 4,671 | 0.5% | 1,017,475 |
| July 2008 | 724,550 | 58.2% | 521,424 | 41.8% | 1,240,148 | 99.5% | 5,826 | 0.5% | 1,245,974 |
| January 2009 | 864,407 | 57.4% | 642,207 | 42.6% | 1,500,354 | 99.6% | 6,260 | 0.4% | 1,506,614 |
| July 2009 | 971,108 | 55.4% | 782,326 | 44.6% | 1,745,900 | 99.6% | 7,534 | 0.4% | 1,753,434 |

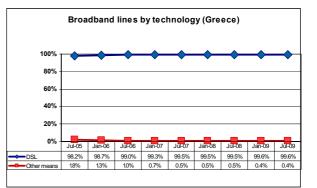


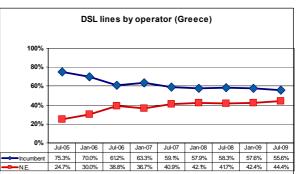


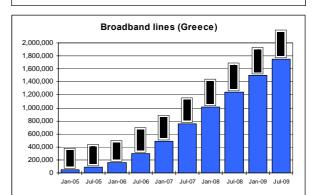








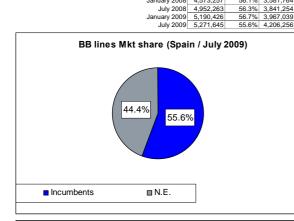


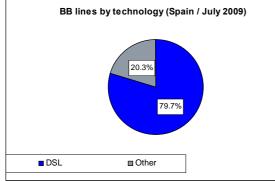


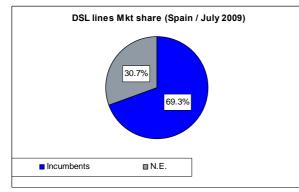
Spain, July 2009

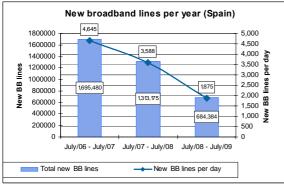
| | | | | | L lines on F | | | | | | | cess lines b | | | _ | | | | | | cess lines b | | | | |
|-------------|--------------------------|----------------|-----------|------------------|---------------------|---------------------|------------------------------------|------------|----------------|-----------------|----------------------|----------------|------------|--------------------|--------------------------------------|---------------------|--------------------|----------------|-----------------|----------------------|--------------|-------|-------|--------------------------------------|-------------------|
| | Incumbent's DSL lines | Own network | Full ULL | Shared access | Bitstream access | | Total new entrants DSL lines | WLL | Cable modem | Leased lines | Fiber to the home | Satellite | PLC | Other | Public access WIFI Hotspots | Tot. (exc. WIFI) | WLL | Cable modem | Leased lines | Fiber to the home | Satellite | PLC | Other | Public access WIFI Hotspots | Tot. (ex WIFI) |
| nuary 2006 | 2.671.639 | 0 | 155.731 | 279,029 | 809.036 | 0 | 1.243.796 | 1.549 | 0 | 0 | 0 | 4.023 | - | 0 | Titospots | 5,572 | 11.003 | 1.052.996 | 32.659 | 3.095 | 1.047 | 3.143 | 1,983 | | 1,105,9 |
| July 2006 | | 0 | | 386.034 | | 247.848 | | 0 | 0 | 0 | 0 | 3.683 | 0 | Ő | 2.002 | 3.683 | | 1.163.058 | 12.515 | | 1.168 | 4,118 | 2.609 | | 1.219. |
| nuary 2007 | 3.717.667 | 6.207 | | 527,723 | | | 1,544,950 | 0 | 0 | 0 | 0 | 4,290 | 0 | Ő | 2,181 | 4,290 | | 1,350,101 | | | 1,989 | 3,169 | 2,137 | | 1,385, |
| July 2007 | 4,171,364 | 0 | 505,249 | 664,460 | | | 1,700,155 | 0 | 0 | 0 | 0 | 4,922 | C | Ö | 0 | 4,922 | | 1,562,514 | 17,743 | | 843 | 1,600 | 3,619 | 0 | 1,603,9 |
| anuary 2008 | 4,540,741 | 0 | 568,285 | 785,663 | 372,930 | 126,333 | 1,853,211 | 0 | 0 | 0 | 22,763 | 9,753 | C | 0 | 0 | 32,516 | 51,907 | 1,633,489 | 36,189 | 5,294 | 747 | 0 | 927 | 0 | 1,728,5 |
| July 2008 | 4,922,301 | 0 | 680,868 | 852,369 | 365,501 | 101,738 | 2,000,476 | 1,440 | 0 | 0 | 23,577 | 4,945 | C | 0 | 0 | 29,962 | 62,311 | 1,735,146 | 36,435 | 2,493 | 856 | 0 | 3,537 | 0 | 1,840,7 |
| anuary 2009 | 5,156,701 | 0 | 835,831 | 862,418 | 345,226 | 82,752 | 2,126,227 | 0 | 0 | 0 | 23,611 | 10,114 | C | 0 | 0 | 33,725 | 55,359 | 1,775,842 | 5,467 | 2,590 | 1,058 | 0 | 496 | 0 | 1,840,8 |
| July 2009 | 5,236,275 | 0 | 1,406,755 | 546,339 | 316,948 | 47,393 | 2,317,435 n | .a | n.a | n.a | 24,315 | 11,055 r | .a | n.a | n.a | 35,370 | 57,572 | 1,821,993 | 4,958 | 2,411 | 1,383 n | .a | 504 | n.a | 1,888,8 |
| | | | | | | | Incumbe | ints li | ncumbents | New e | ntrants | N.E. Marke | | otal band lines | Market sh | | adband es other | Market sl | hare b | Total roadband | | | | | |
| | | | | | | | broadba | and m | arket share | Broa | dband | share | 1 | DSL | DSL | | neans | other me | ans ac | ccess lines | | | | | |
| | | | | | Janua | ry 2006 | 2,677, | 211 | 53.3% | 6 2,34 | 9,722 | 46.7% | 6 3,9 | 15,435 | 77. | 9% 1, | 111,498 | 22. | 1% 5 | 5,026,93 | 3 | | | | |
| | | | | | Ju | ly 2006 | 3,202, | 662 | 55.4% | 6 2,58 | 2,200 | 44.6% | 6 4,5 | 61,707 | 78. | 9% 1,2 | 223,155 | 21. | 1% 5 | 5,784,86 | 2 | | | | |
| | | | | | Janua | ry 2007 | 3,721, | 957 | 55.9% | 6 2,93 | 0,708 | 44.19 | 6 5,2 | 62,617 | 79. | 1% 1,: | 390,048 | 20. | 9% 6 | 6,652,66 | 5 | | | | |
| | | | | | Ju | ly 2007 | 4,176, | 286 | 55.8% | 6 3,30 | 4,056 | 44.2% | 6 5,8 | 71,519 | 78. | 5% 1,0 | 508,823 | 21. | 5% 7 | ,480,34 | 2 | | | | |
| | | | | | | | | | | 1 0 50 | 1 76 4 | 42.00 | 1 6 3 | 93,952 | 79 | 4% 1. | 761,069 | 21 | 6% 8 | 3,155,02 | 4 | | | | |
| | | | | | | ry 2008 | | | | 6 3,58 | | 43.9% | | | | | | | | | | | | | |
| | | | | | | ry 2008 Ily 2008 | 4,952, | 263 | 56.3% | 6 3,84 | 1,254 | 43.97 | 6,9 | 22,777 | 78. | 7% 1, | 370,740 | 21. | 3% 8 | 8,793,51 | 7 | | | | |
| | | | | | Ju Janua | ly 2008 ry 2009 | 4,952, | 263 426 | 56.3% 56.7% | | 1,254 7,039 | 43.7% 43.3% | 6,9 7,2 | | 78. 79. | 7% 1, | 370,740 374,537 | 21. 20. | 3% 8 5% 9 | | 7 | | | | |

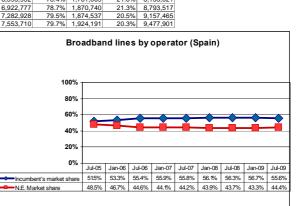
44

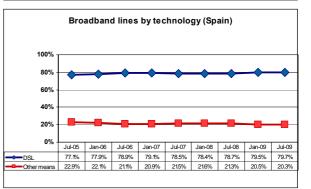


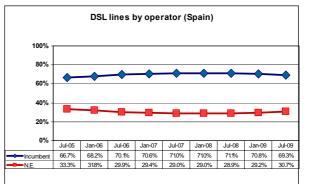


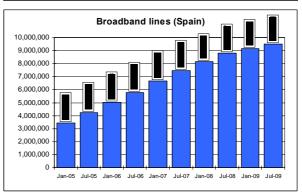










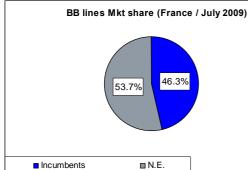


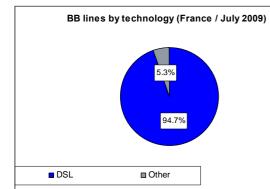
Broadband Lines Retail Market. 1 July 2009 - 51

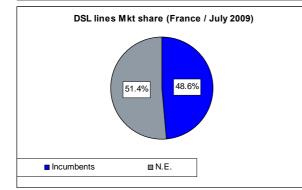
France, July 2009

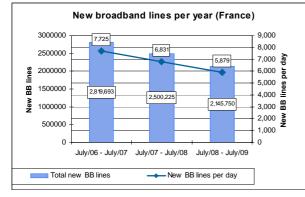
| | | | New e | entrants' DS | BL lines on I | PSTN | | | | Incu | mbents' ac | cess lines | by other m | eans | | | | | New | entrants' a | ccess lines | by other m | leans | | |
|--------------|--------------------------|---------|-----------|--------------|---------------|---------|-----------------------|-----|-------|--------|--------------|------------|------------|-------|----------------|------------|-----|---------|--------|--------------|-------------|------------|-------|----------------|------------|
| | | Own | Full ULL | Shared | Bitstream | Resale | Total new | WLL | Cable | Leased | Fiber to | Satellite | PLC | Other | Public | Tot. (exc. | WLL | Cable | Leased | Fiber to | Satellite | PLC | Other | Public | Tot. (exc. |
| | Incumbent's DSL lines | network | | access | access | | entrants DSL lines | | modem | lines | the home | | | | access WIFI | WIFI) | | modem | lines | the home | | | | access WIFI | WIFI) |
| | | | | | | | | | | | | | | | Hotspots | | | | | | | | | Hotspots | |
| January 2006 | 4,456,535 | 0 | 597,857 | 2,229,031 | 1,939,928 | 167,210 | 4,934,026 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 560,000 | 0 | 0 | 0 | 0 | 0 | 0 | 560,000 |
| July 2006 | 5,248,636 | 0 | 1,242,964 | 2,108,135 | 1,672,096 | 425,712 | 5,448,907 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 600,000 | 0 | 0 | 0 | 0 | 0 | 0 | 600,000 |
| January 2007 | 5,915,694 | 0 | 2,109,267 | 1,810,058 | 1,998,528 | 322,617 | 6,240,470 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 660,000 | 0 | 0 | 0 | 0 | 0 | 0 | 660,000 |
| July 2007 | | | 2,864,953 | 1,682,333 | 2,042,987 | 218,847 | 6,809,120 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 700,000 | 0 | 0 | 0 | 0 | 0 | 0 | 700,000 |
| January 2008 | 7,490,000 | 0 | 3,624,000 | 1,563,000 | 2,214,000 | | 7,487,000 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 710,000 | 0 | 0 | 0 | 0 | 0 | 0 | 710,000 |
| July 2008 | | | 4,267,736 | | | | 8,027,313 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 750,000 | 0 | 0 | 0 | 0 | 0 | 0 | 750,000 |
| January 2009 | 8,325,505 | 0 | 4,938,531 | 1,392,973 | 2,102,515 | 93,984 | 8,528,003 | 0 | 0 | 0 | 14,500 | 0 | 0 | 0 | 0 | 14,500 | 0 | 800,000 | 0 | 20,000 | 0 | 0 | 0 | 0 | 820,000 |
| July 2009 | 8,638,952 | 0 | 5,663,874 | 1,322,385 | 2,138,000 | 0 | 9,124,259 | 0 | 0 | 0 | confidential | 0 | 0 | 0 | 0 | 30,000 | 0 | 950,000 | 0 | confidential | 0 | 0 | 0 | 0 | 970,000 |
| | | | | | | | | | | | | · | | | | | · | | | | · | | | | |

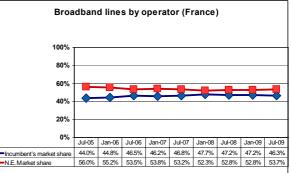
| | | | | Total | | Total broadband | | Total |
|-------------------------|---|--|---|---|--|---|---|---|
| Incumbents broadband | Incumbents market share | New entrants Broadband | N.E. Market share | broadband lines DSL | Market share- DSL | lines other means | Market share other means | broadband access lines |
| 4,456,535 | 44.8% | 5,494,026 | 55.2% | 9,390,561 | 94.4% | 560,000 | 5.6% | 9,950,561 |
| 5,248,636 | 46.5% | 6,048,907 | 53.5% | 10,697,543 | 94.7% | 600,000 | 5.3% | 11,297,543 |
| 5,915,694 | 46.2% | 6,900,470 | 53.8% | 12,156,164 | 94.9% | 660,000 | 5.1% | 12,816,164 |
| 6,608,116 | 46.8% | 7,509,120 | 53.2% | 13,417,236 | 95.0% | 700,000 | 5.0% | 14,117,236 |
| 7,490,000 | 47.7% | 8,197,000 | 52.3% | 14,977,000 | 95.5% | 710,000 | 4.5% | 15,687,000 |
| 7,840,148 | 47.2% | 8,777,313 | 52.8% | 15,867,461 | 95.5% | 750,000 | 4.5% | 16,617,461 |
| 8,340,005 | 47.2% | 9,348,003 | 52.8% | 16,853,508 | 95.3% | 834,500 | 4.7% | 17,688,008 |
| 8,688,952 | 46.3% | 10,074,259 | 53.7% | 17,763,211 | 94.7% | 1,000,000 | 5.3% | 18,763,211 |
| | 4,456,535 5,248,636 5,915,694 6,608,116 7,490,000 7,840,148 8,340,005 | broadband market share 4,456,535 44.8% 5,248,636 46.5% 5,915,694 46.2% 6,608,116 46.8% 7,490,000 47.7% 7,840,148 47.2% 8,340,005 47.2% | broadband market share Broadband 4,456,535 44.8% 5,494,026 5,248,636 5,248,636 46.5% 6,048,907 5,915,694 6,608,116 46.8% 7,509,120 7,490,000 7,490,000 47.7% 8,197,000 7,77,313 8,340,005 47.2% 9,348,003 | broadband market share Broadband share 4.456,535 44.8% 5.494,026 55.2% 5.248,636 46.5% 6.048,907 53.5% 5.915,6894 46.2% 6.900,470 53.8% 6.608,116 46.8% 7.509,120 53.2% 7.490,000 47.7% 8.197,000 52.3% 7.840,148 47.2% 9.348,003 52.8% | Incumbents Nume entrants N.E. Market broadband broadband market share Broadband share lines DSL 4.456.535 44.8% 5,494,026 55.2% 9,390,561 5,248,636 46.5% 6,048,907 53.3% 10,697,543 5,915,6394 46.2% 6,900,470 53.3% 12,156,164 6,608,116 46.8% 7,509,120 53.2% 13,417,236 7,490,000 47.7% 8,197,000 52.3% 14,977,000 7,840,148 47.2% 8,777,313 52.8% 15,867,461 8,340,005 47.2% 9,348,003 52.8% 16,853,508 | Incumbents Incumbents New mentants NE. Market broadband Market Streadband Market Streadband Market Streadband Market Inse SUS DSL 4.456.535 44.8% 5.494.026 55.2% 9.390.561 94.4% 5.486.636 46.5% 6.048.907 53.5% 10.697.543 94.7% 5.915.634 46.2% 6.904.701 53.2% 13.417.266 95.0% 7.490.000 47.7% 8.197.000 55.2% 13.417.266 95.5% 7.490.000 47.7% 8.197.000 52.3% 14.977.000 95.5% 7.840.148 47.2% 9.340.003 52.8% 15.867.461 95.5% 8.340.005 47.2% 9.340.003 52.8% 15.867.461 95.5% 8.340.005 47.2% 9.340.003 52.8% 16.853.508 95.5% 8.340.005 47.2% 9.340.003 52.8% 16.853.508 95.3% | Incumbents Incumberts New entrants N.E. Market Total broadband market share broadband 4.456,535 44.8% 5.494,026 55.2% 9,390,561 94.4% 560,000 5.248,636 46.5% 6,048,907 53.5% 10,687,543 94.7% 600,000 5.915,694 46.8% 5,091,20 53.2% 13,417,26 550,9% 700,000 7,490,000 47.7% 8,197,000 52.3% 14,977,000 95.5% 710,000 7,840,148 47.2% 8,777,313 52.8% 15,867,461 95.5% 750,000 8,340,005 47.2% 8,740,303 52.8% 16,853,508 95.3% 834,500 | Incumbents New antrants N.E. Market Total Image broadband Image broadband <th< td=""></th<> |

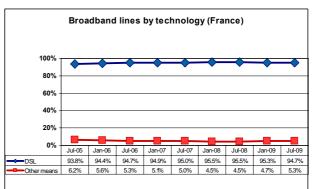


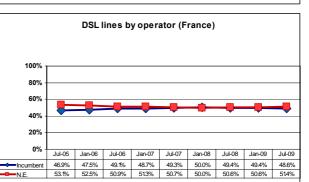


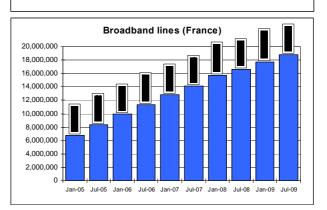








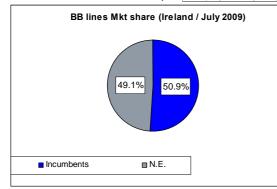


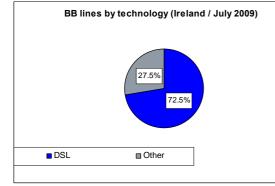


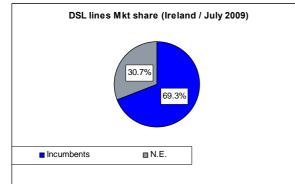
Ireland, July 2009

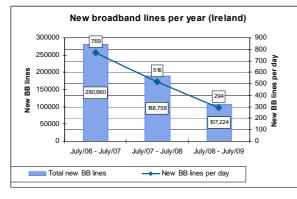
| | | | New e | entrants' DS | SL lines on | PSTN | | | | Incu | imbents' ac | cess lines | by other m | eans | | | | | New | entrants' ac | cess lines | by other m | leans | | |
|--------------|-------------|---------|----------|--------------|-------------|--------|-----------|-----|-------|--------|-------------|------------|------------|-------|----------|------------|---------|---------|--------|--------------|------------|------------|-------|----------|------------|
| | | Own | Full ULL | Shared | Bitstream | Resale | Total new | WLL | Cable | Leased | Fiber to | Satellite | PLC | Other | Public | Tot. (exc. | WLL | Cable | Leased | Fiber to | Satellite | PLC | Other | Public | Tot. (exc. |
| | Incumbent's | network | | access | access | | entrants | | modem | lines | the home | | | | access | WIFI) | | modem | lines | the home | | | | access | WIFI) |
| | DSL lines | | | | | | DSL lines | | | | | | | | WIFI | | | | | | | | | WIFI | |
| | | | | | | | | | | | | | | | Hotspots | | | | | | | | | Hotspots | |
| January 2006 | 151,555 | 0 | 3,494 | 1,484 | | 0 | 50,735 | 0 | 0 | 2,340 | 0 | 0 | 0 | 0 | 0 | 2,340 | 40,000 | 25,000 | | 0 | 2,950 | 0 | 450 | 0 | 72,230 |
| July 2006 | 194,888 | 0 | 13,749 | 1,211 | 65,324 | 0 | 80,284 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 52,500 | 39,900 | 0 | 4,600 | 0 | 0 | 0 | 0 | 97,000 |
| January 2007 | 248,403 | 0 | 18,488 | 1,040 | 111,193 | 0 | 130,721 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 75,200 | 56,000 | 0 | 7,000 | 0 | 0 | 0 | 0 | 138,200 |
| July 2007 | 317,556 | 0 | 17,512 | 1,092 | 136,372 | 0 | 154,976 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 102,500 | 68,900 | 0 | 8,900 | 0 | 0 | 0 | 1,214 | 180,300 |
| January 2008 | 379,189 | 0 | 16,261 | 1,657 | 152,484 | 0 | 170,402 | 295 | 0 | 0 | 0 | 386 | 0 | 0 | 0 | 681 | 112,718 | 82,333 | 0 | 3,967 | 3,566 | 0 | 0 | 0 | 202,584 |
| July 2008 | 421,739 | 0 | 16,549 | 3,019 | 170,287 | 0 | 189,855 | 337 | 0 | 4,012 | 0 | 263 | 0 | 0 | 938 | 4,612 | 119,964 | 91,462 | 4,988 | 5,811 | 3,159 | 0 | 0 | 292 | 225,384 |
| January 2009 | 454,989 | 0 | 17,284 | 5,369 | 182,384 | 0 | 205,037 | 321 | 0 | 4,012 | 0 | 147 | 0 | 0 | 1,055 | 4,480 | 114,012 | 96,678 | 4,988 | 6,277 | 2,730 | 0 | 1,180 | 310 | 225,865 |
| July 2009 | 476,731 | 0 | 17,124 | 6,506 | 187,509 | 0 | 211,139 | 287 | 0 | 6,073 | 0 | 113 | 0 | 0 | 831 | 6,473 | 112,659 | 124,309 | 8,130 | 6,538 | 2,835 | 0 | 0 | 369 | 254,471 |

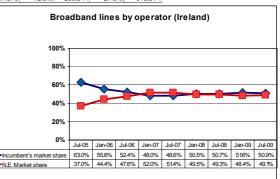
| | | | | | | | Total | | |
|--------------|------------|--------------|--------------|-------------|-----------------|---------------|-------------|--------------|--------------|
| | | | | | Total | | broadband | | Total |
| | Incumbents | Incumbents | New entrants | N.E. Market | broadband lines | Market share- | lines other | Market share | broadband |
| | broadband | market share | Broadband | share | DSL | DSL | means | other means | access lines |
| January 2006 | 153,895 | 55.6% | 122,965 | 44.4% | 202,290 | 73.1% | 74,570 | 26.9% | 276,860 |
| July 2006 | 194,888 | 52.4% | 177,284 | 47.6% | 275,172 | 73.9% | 97,000 | 26.1% | 372,172 |
| January 2007 | 248,403 | 48.0% | 268,921 | 52.0% | 379,124 | 73.3% | 138,200 | 26.7% | 517,324 |
| July 2007 | 317,556 | 48.6% | 335,276 | 51.4% | 472,532 | 72.4% | 180,300 | 27.6% | 652,832 |
| January 2008 | 379,870 | 50.5% | 372,986 | 49.5% | 549,591 | 73.0% | 203,265 | 27.0% | 752,856 |
| July 2008 | 426,351 | 50.7% | 415,239 | 49.3% | 611,594 | 72.7% | 229,996 | 27.3% | 841,590 |
| January 2009 | 459,469 | 51.6% | 430,902 | 48.4% | 660,026 | 74.1% | 230,345 | 25.9% | 890,371 |
| July 2009 | 483,204 | 50.9% | 465,610 | 49.1% | 687,870 | 72.5% | 260,944 | 27.5% | 948,814 |

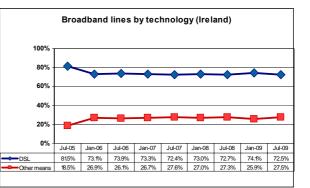


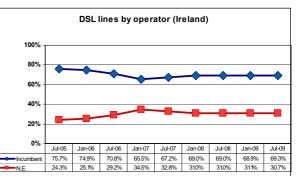


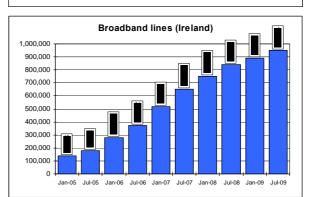






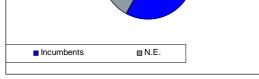


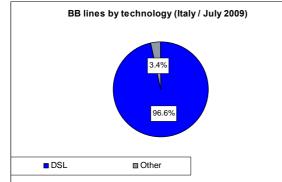


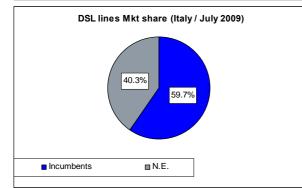


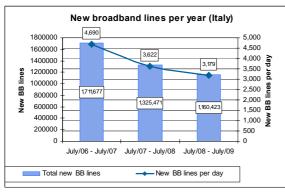
Italy, July 2009

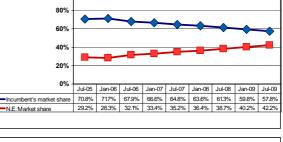
| | | | New e | | SL lines on | | | | Inci | | cess lines l | | | | | | | New | | ccess lines | | | | |
|------------------------|--------------------------|----------------|-----------|------------------|---------------------|---------------------------------|---|---|--------------------|-------------------------------|----------------|-----------------------------------|-----------------------------|--------------------------------------|--|--------------------|----------------|---|----------------------|-------------|---------------|-------|--------------------------------------|------------------|
| | Incumbent's DSL lines | Own network | Full ULL | Shared access | Bitstream access | | entrants DSL lines | LL Cable moder | Leased lines | Fiber to the home | Satellite | PLC | Other | Public access WIFI Hotspots | Fot. (exc. WIFI) | WLL | Cable modem | Leased lines | Fiber to the home | Satellite | PLC | Other | Public access WIFI Hotspots | Tot. (ex WIFI |
| uary 2006 | 4,901,000 | 0 | | | 838,591 | 1,539 | 1,655,648 | | 0 505 | | | 0 | 218 | 0 | 42,301 | 831 | 20 | 4,067 | 205,827 | 87,000 | 0 | | 0 | |
| July 2006 | 5,195,000 | 301 | | | 1,004,571 | 572 | 2,168,356 | | 0 437 | | | 0 | | 780 | 29,032 | 1,104 | 0 | 0 | | 83,000 | 0 | | | |
| uary 2007 | 5,639,000 | | 1,060,170 | | 1,073,327 | | 2,516,511 | | 0 392 | | | 0 | | 1,488 | 24,009 | 1,395 | 20 | 4,892 | | | 0 | | 500 | |
| July 2007 Jary 2008 | 6,073,000 | | 1,390,497 | | 1,125,735 | | 2,979,033 3,334,680 | | 0 334 | | | 0 | 206 219 | 1,377 | 18,961 | 1,584 1,980 | 20 | 5,239 | | | 0 | | 623 | |
| July 2008 | 6,563,999 | | 2,163,337 | | 1,228,000 | | 3,334,000 | | 0 325 | | | 0 | | 0 | 10,460 | 2,780 | 0 | 6,455 | | | 4 | | | |
| uary 2009 | 6,754,000 | | 2,563,439 | | 1,380,000 | | 4,148,992 | 0 | 0 268 | | | 0 | | 4,844 | 8,492 | 3,200 | 0 | | | | 0 | | | 393 |
| July 2009 | 6.859.166 | | 2.854.747 | | 1.584.000 | | 4.622.822 | 0 | 0 250 | | | 0 | | 4,438 | 6.815 | 1.897 | 0 | | 320.412 | | 5 | | | 399 |
| | | | | | Ju | ry 2006 Ily 2006 Iry 2007 | broadband 4,943,30 5,224,03 5,663,00 | are Broa 7% 1,95 9% 2,46 5% 2,83 | 6,471 | share 28.3 32.1 33.4 | % 6,5 % 7,3 | DSL 56,648 63,356 55,511 | DSL 95.1 95.7 96.0 | % 3 % 3 | neans 340,048 327,147 341,911 | 4. | 9% 6 3% 7 | ccess lines 6,896,69 7,690,50 8,497,42 | 96)3 | | | | | |
| | | | | | | ıly 2007 ıry 2008 | 6,091,96 6,434,75 | | 3% 3,31 3% 3,68 | | 35.2 36.4 | | 52,033 54,680 | 96.3 96.4 | | 350,147 367,446 | | | 0,402,18 | | | | | |
| | | | | | Ju | lv 2008 | 6,574,45 | 9 61. | 3% 4,15 | 3.192 | 38.7 | % 10.3 | 38,972 | 96.4 | % 3 | 888,679 | 3 | 6% 10 | ,727,65 | 1 | | | | |
| | | | | | | ry 2009 | | | 3% 4.54 | | | % 10.9 | | 96.4 | | 01.530 | | | ,304,52 | | | | | |
| | | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | | JL | ily 2009 | 6,865,98 | 1 57. | 3% 5,02 | 22,093 | 42.2 | % 11,4 | 81,988 | 96.6 | % 4 | 106,086 | 3. | 4% 11 | ,888,07 | 4 | | | | |
| | | BB | lines | s Mkt | share | e (Ital | y / July | 2009) | | | | | | | Bro | oadba | and lir | nes b | y ope | rator | (Italy) |) | | |
| | | | | | | | | | | | | | | | 100% | | | | | | | | | |
| | 42.2% | | | | | | | | | | | | | | 80% 60% | - | | -> | -> | | \rightarrow | | | |

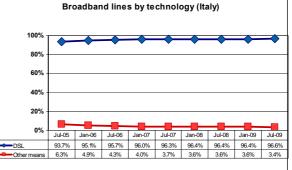


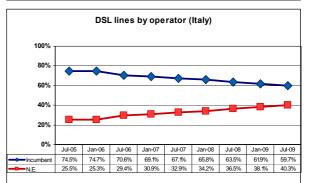


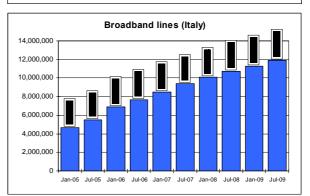








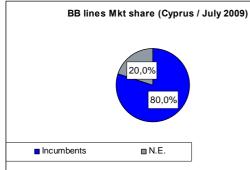


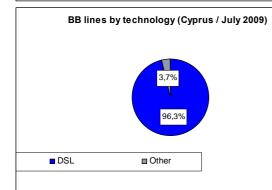


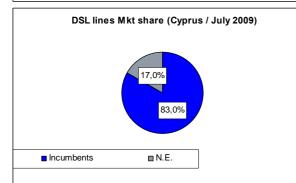
Cyprus, July 2009

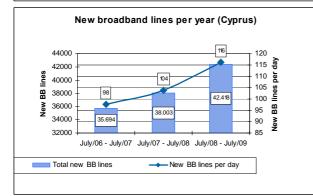
| | | | New e | ntrants' DS | SL lines on | PSTN | | | | Incu | mbents' ac | cess lines l | by other m | eans | | | | | New | entrants' a | ccess lines | by other n | neans | | |
|--------------|-------------|---------|----------|-------------|-------------|--------|-----------|-----|-------|--------|------------|--------------|------------|-------|----------|------------|-----|-------|--------|-------------|-------------|------------|-------|----------|------------|
| | | Own | Full ULL | Shared | Bitstream | Resale | Total new | WLL | Cable | Leased | Fiber to | Satellite | PLC | Other | Public | Tot. (exc. | WLL | Cable | Leased | Fiber to | Satellite | PLC | Other | Public | Tot. (exc. |
| | Incumbent's | network | | access | access | | entrants | | modem | lines | the home | | | | access | WIFI) | | modem | lines | the home | | | | access | WIFI) |
| | DSL lines | | | | | | DSL lines | | | | | | | | WIFI | | | | | | | | | WIFI | i |
| | | | | | | | | | | | | | | | Hotspots | | | | | | | | | Hotspots | i i |
| January 2006 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2.511 | 0 | 0 | 0 | 257 | 0 | 2.768 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| July 2006 | | 0 | 335 | 0 | 0 | 0 | 335 | 0 | 0 | 272 | | 0 | 0 | 16 | 8 | 288 | 0 | 323 | 60 | | 20 | 0 | 2 | 5 | 405 |
| January 2007 | 63.988 | 0 | 3.374 | 16 | 0 | 0 | 3.390 | 0 | 0 | 273 | 0 | 0 | 0 | 22 | 45 | 295 | 0 | 305 | 33 | 0 | 0 | 0 | 3 | 8 | 341 |
| July 2007 | 77.174 | 0 | 8.077 | 114 | 0 | 0 | 8.191 | 0 | 0 | 273 | 0 | 0 | 0 | 39 | 72 | 312 | 0 | 545 | 35 | 0 | 0 | 0 | 3 | 20 | 583 |
| January 2008 | | 0 | 13.350 | 215 | | 0 | 13.565 | 0 | 0 | 273 | | 11 | 0 | 39 | | | 0 | 718 | 0 | 0 | 36 | 0 | 0 | 20 | 754 |
| July 2008 | 102.884 | 0 | 18.915 | 330 | 0 | 0 | 19.245 | 0 | 0 | 273 | 0 | 18 | 0 | 0 | 56 | 291 | 0 | 1.837 | 0 | 0 | 6 | 0 | 0 | 20 | 1.843 |
| January 2009 | 115.629 | 0 | 23.537 | 327 | | 0 | 24.061 | 0 | 0 | 124 | 0 | 21 | 0 | 0 | 66 | 145 | 20 | 3.313 | 37 | 0 | 97 | 0 | 0 | 0 | 3.467 |
| July 2009 | 133.247 | 0 | 26.571 | 281 | 355 | 0 | 27.207 | 0 | 0 | 157 | 0 | 21 | 0 | 0 | 81 | 178 | 0 | 5.171 | 0 | 0 | 291 | 0 | 587 | 0 | 6.049 |
| | | | | | | | | | | | | | | | | | | | | | | | | | |

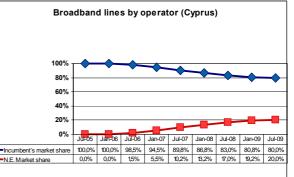
| | | | | | | | Total | | |
|--------------|------------|--------------|--------------|-------------|-----------|---------------|-------------|--------------|--------------|
| | | | | | Total | | broadband | | Total |
| | Incumbents | Incumbents | New entrants | N.E. Market | broadband | Market share- | lines other | Market share | broadband |
| | broadband | market share | Broadband | share | lines DSL | DSL | means | other means | access lines |
| January 2006 | 47.090 | 100,0% | 0 | 0,0% | 44.322 | 94,1% | 2.768 | 5,9% | 47.090 |
| July 2006 | 49.826 | 98,5% | 740 | 1,5% | 49.873 | 98,6% | 693 | 1,4% | 50.566 |
| January 2007 | 64.283 | 94,5% | 3.731 | 5,5% | 67.378 | 99,1% | 636 | 0,9% | 68.014 |
| July 2007 | 77.486 | 89,8% | 8.774 | 10,2% | 85.365 | 99,0% | 895 | 1,0% | 86.260 |
| January 2008 | 94.486 | 86,8% | 14.319 | 13,2% | 107.728 | 99,0% | 1.077 | 1,0% | 108.805 |
| July 2008 | 103.175 | 83,0% | 21.088 | 17,0% | 122.129 | 98,3% | 2.134 | 1,7% | 124.263 |
| January 2009 | 115.774 | 80,8% | 27.528 | 19,2% | 139.690 | 97,5% | 3.612 | 2,5% | 143.302 |
| July 2009 | 133.425 | 80,0% | 33.256 | 20,0% | 160.454 | 96,3% | 6.227 | 3,7% | 166.681 |
| | | | | | | | | | |

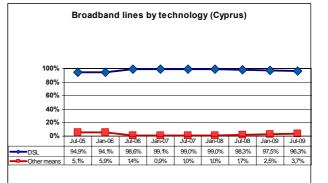


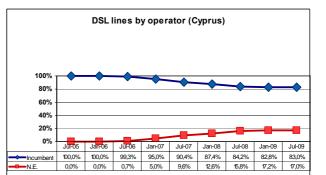


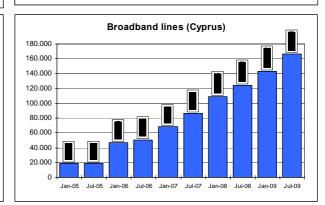










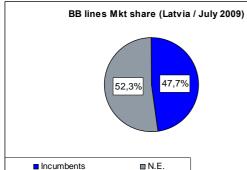


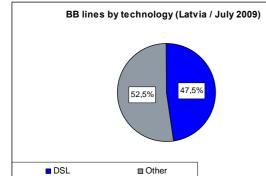
Broadband Lines Retail Market. 1 July 2009 - 55

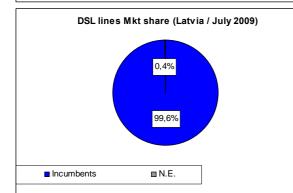
Latvia, July 2009

| | | | New e | ntrants' D | SL lines on | PSTN | | | | Incu | mbents' ac | cess lines | by other m | eans | | | | | New | entrants' a | ccess lines | by other m | eans | | |
|--------------|-------------|---------|----------|------------|-------------|--------|-----------|-----|-------|--------|------------|------------|------------|-------|----------|------------|--------|--------|--------|-------------|-------------|------------|---------|----------|------------|
| | | Own | Full ULL | Shared | Bitstream | Resale | Total new | WLL | Cable | Leased | Fiber to | Satellite | PLC | Other | Public | Tot. (exc. | WLL | Cable | Leased | Fiber to | Satellite | PLC | Other | Public | Tot. (exc. |
| | Incumbent's | network | | access | access | | entrants | | modem | lines | the home | | | | access | WIFI) | | modem | lines | the home | | | | access | WIFI) |
| | DSL lines | | | | | | DSL lines | | | | | | | | WIFI | | | | | | | | | WIFI | 1 |
| | | | | | | | | | | | | | | | Hotspots | | | | | | | | | Hotspots | |
| January 2006 | | 0 | 99 | | 290 | 303 | | 292 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 292 | 4.331 | 16.015 | 6.990 | 980 | 0 | 44 | 33.213 | 0 | 61.573 |
| July 2006 | | 0 | 106 | 10 | 125 | 259 | | 299 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 299 | 5.530 | 21.003 | 4.979 | 2.604 | 225 | 1.208 | 36.083 | 0 | 71.632 |
| January 2007 | 106.585 | 0 | 212 | 10 | 142 | 524 | 888 | 234 | 0 | 0 | 0 | 0 | 0 | 165 | 0 | 399 | 11.398 | 38.504 | 18.405 | 6.813 | 496 | 1.236 | 56.826 | 0 | 133.678 |
| July 2007 | 130.038 | 0 | 300 | 10 | 137 | 539 | 986 | 256 | 0 | 0 | 26 | 0 | 0 | 179 | 0 | 461 | 10.034 | 34.344 | 19.161 | 4.180 | 8 | 0 | 64.390 | 0 | 132.117 |
| January 2008 | | | 512 | | 57 | 668 | 1.251 | 161 | 0 | 0 | 32 | 0 | 0 | 264 | 0 | 457 | 16.798 | 38.090 | 15.672 | 8.742 | | 0 | 110.480 | 0 | 190.292 |
| July 2008 | 169.397 | 0 | 471 | 11 | 46 | 347 | 875 | 123 | 0 | 0 | 82 | 0 | 0 | 304 | 0 | 509 | 13.273 | 35.937 | 9.399 | 8.204 | 463 | 0 | 132.715 | 0 | 199.991 |
| January 2009 | 183.164 | 0 | 268 | | 45 | 556 | 877 | 102 | 0 | 0 | 152 | 0 | 0 | 378 | 0 | 632 | 14.383 | 37.217 | 8.275 | 7.446 | | 16 | 143.557 | 0 | 211.223 |
| July 2009 | 186.891 | | 163 | 8 | 39 | 471 | 681 | 49 | 0 | 0 | 966 | 0 | 0 | 493 | 0 | 1.508 | 16.876 | 28.796 | 6.368 | 6.547 | 463 | 20 | 146.823 | 0 | 205.893 |
| | | | | | | | | | | | | | | | | | | | | | | | | | |

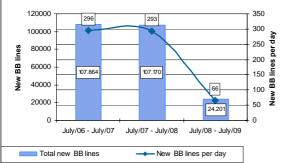
| | Incumbents broadband | Incumbents market share | New entrants Broadband | N.E. Market share | Total broadband lines DSL | Market share- DSL | Total broadband lines other means | Market share other means | Total broadband access lines |
|--------------|-------------------------|----------------------------|---------------------------|----------------------|---------------------------------|----------------------|--|-----------------------------|------------------------------------|
| January 2006 | 69.063 | 52,6% | 62.266 | 47,4% | 69.464 | 52,9% | 61.865 | 47,1% | 131.329 |
| July 2006 | 83.606 | 53,7% | 72.132 | 46,3% | 83.807 | 53,8% | 71.931 | 46,2% | 155.738 |
| January 2007 | 106.984 | 44,3% | 134.566 | 55,7% | 107.473 | 44,5% | 134.077 | 55,5% | 241.550 |
| July 2007 | 130.499 | 49,5% | 133.103 | 50,5% | 131.024 | 49,7% | 132.578 | 50,3% | 263.602 |
| January 2008 | 151.533 | 44,2% | 191.543 | 55,8% | 152.327 | 44,4% | 190.749 | 55,6% | 343.076 |
| July 2008 | 169.906 | 45,8% | 200.866 | 54,2% | 170.272 | 45,9% | 200.500 | 54,1% | 370.772 |
| January 2009 | 183.796 | 46,4% | 212.100 | 53,6% | 184.041 | 46,5% | 211.855 | 53,5% | 395.896 |
| July 2009 | 188.399 | 47,7% | 206.574 | 52,3% | 187.572 | 47,5% | 207.401 | 52,5% | 394.973 |

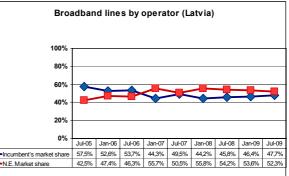


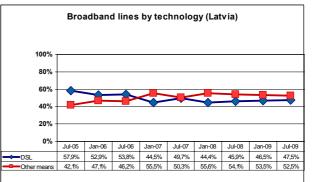


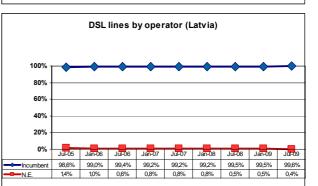


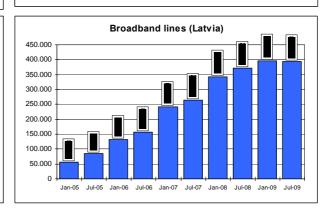
New broadband lines per year (Latvia)



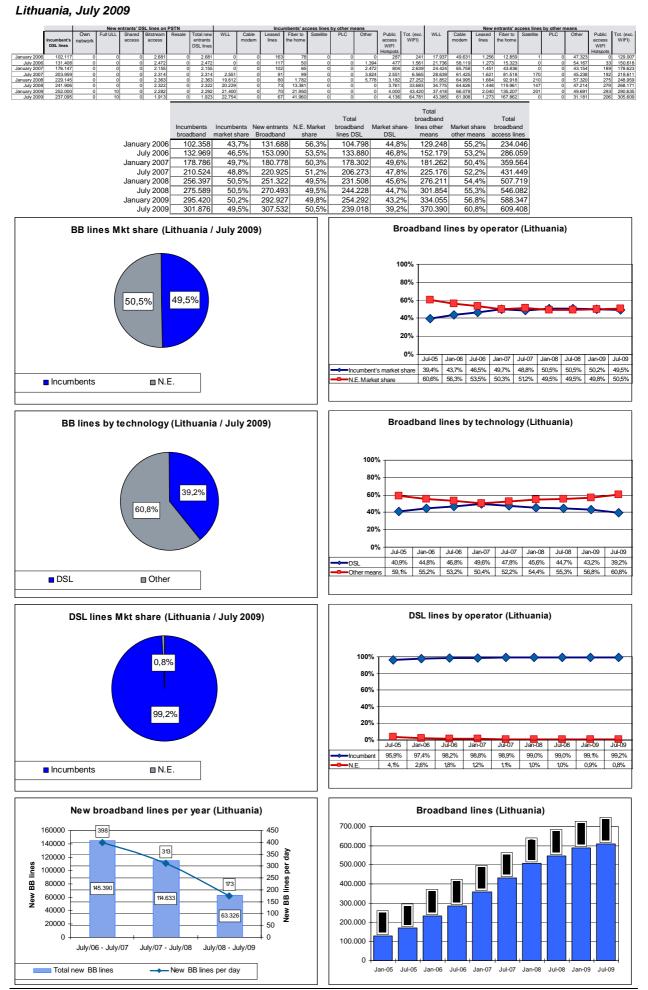








Broadband Lines Retail Market. 1 July 2009 - 56

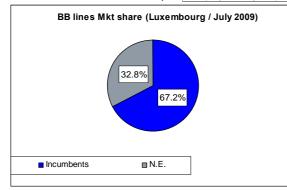


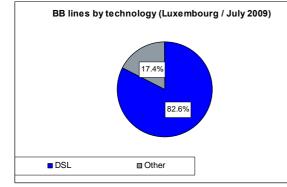
Broadband Lines Retail Market. 1 July 2009 - 57

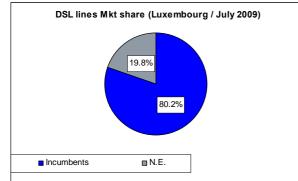
Luxembourg, July 2009

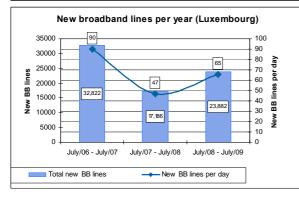
| | | | New e | entrants' D | SL lines on | PSTN | | | | Incu | imbents' ac | cess lines | by other m | eans | | | | | New | entrants' a | ccess lines | by other m | eans | _ | |
|--------------|-------------|---------|----------|-------------|-------------|--------|-----------|-----|-------|--------|-------------|------------|------------|-------|----------|------------|-----|--------|--------|-------------|-------------|------------|-------|----------|------------|
| | | Own | Full ULL | Shared | Bitstream | Resale | Total new | WLL | Cable | Leased | Fiber to | Satellite | PLC | Other | Public | Tot. (exc. | WLL | Cable | Leased | Fiber to | Satellite | PLC | Other | Public | Tot. (exc. |
| | Incumbent's | network | | access | access | | entrants | | modem | lines | the home | | | | access | WIFI) | | modem | lines | the home | | | | access | WIFI) |
| | DSL lines | | | | | | DSL lines | | | | | | | | WIFI | | | | | | | | | WIFI | |
| | | | | | | | | | | | | | | | Hotspots | | | | | | | | | Hotspots | |
| January 2006 | | 0 | 3,088 | 114 | 0 | 7,528 | | 0 | 658 | | | | 0 | 0 | 0 | 985 | 69 | | 10 | 0 | 0 | 0 | 21 | | 6,319 |
| July 2006 | 57,875 | 0 | 4,801 | 114 | 0 | 9,080 | 13,995 | 31 | 737 | 176 | 175 | 0 | 0 | 0 | 0 | 1,119 | 77 | 6,955 | 10 | 53 | 0 | 0 | 21 | 0 | 7,116 |
| January 2007 | 72,170 | 0 | 6,534 | 102 | 0 | 10,904 | 17,540 | 0 | 754 | 237 | 0 | 0 | 0 | 0 | 31 | 991 | 98 | 7,956 | 10 | 0 | 0 | 0 | C | 50 | 8,064 |
| July 2007 | 81,326 | 21 | 8,017 | 102 | 0 | 13,166 | 21,306 | 0 | 797 | 279 | | 0 | 0 | 0 | 39 | 1,284 | 140 | 8,861 | 10 | 0 | 0 | 0 | C | 80 | 9,011 |
| January 2008 | 88,225 | 21 | 7,280 | 78 | 0 | 13,038 | 20,417 | 0 | 808 | 356 | 224 | 0 | 0 | 0 | 41 | 1,388 | 140 | 10,723 | 10 | 70 | 0 | 0 | C | 90 | 10,943 |
| July 2008 | 91,029 | 21 | 8,810 | 78 | 0 | 13,378 | 22,287 | 0 | 761 | 384 | 240 | 0 | 0 | 0 | 41 | 1,385 | 140 | 15,192 | 10 | 70 | 0 | 0 | C | 90 | 15,412 |
| January 2009 | 97,326 | 21 | 10,170 | 0 | 0 | 14,132 | 24,323 | 0 | 701 | 409 | 263 | 0 | 0 | 0 | 41 | 1,373 | 140 | 16,259 | 10 | 70 | 0 | 0 | C | 90 | 16,479 |
| July 2009 | 102,047 | 21 | 11,515 | 0 | 0 | 13,615 | 25,151 | 0 | 757 | 403 | 281 | 0 | 0 | 0 | 90 | 1,441 | 140 | 25,146 | 10 | 60 | 0 | 0 | C | 90 | 25,356 |

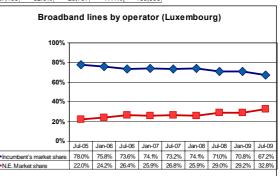
| | | | | | Total | | Total broadband | | Total |
|--------------|------------|--------------|--------------|-------------|-----------------|---------------|--------------------|--------------|--------------|
| | Incumbents | Incumbents | New entrants | N.E. Market | broadband lines | Market share- | lines other | Market share | broadband |
| | broadband | market share | Broadband | share | DSL | DSL | means | other means | access lines |
| January 2006 | 53,387 | 75.8% | 17,049 | 24.2% | 63,132 | 89.6% | 7,304 | 10.4% | 70,436 |
| July 2006 | 58,994 | 73.6% | 21,111 | 26.4% | 71,870 | 89.7% | 8,235 | 10.3% | 80,105 |
| January 2007 | 73,161 | 74.1% | 25,604 | 25.9% | 89,710 | 90.8% | 9,055 | 9.2% | 98,765 |
| July 2007 | 82,610 | 73.2% | 30,317 | 26.8% | 102,632 | 90.9% | 10,295 | 9.1% | 112,927 |
| January 2008 | 89,613 | 74.1% | 31,360 | 25.9% | 108,642 | 89.8% | 12,331 | 10.2% | 120,973 |
| July 2008 | 92,414 | 71.0% | 37,699 | 29.0% | 113,316 | 87.1% | 16,797 | 12.9% | 130,113 |
| January 2009 | 98,699 | 70.8% | 40,802 | 29.2% | 121,649 | 87.2% | 17,852 | 12.8% | 139,501 |
| July 2009 | 103,488 | 67.2% | 50,507 | 32.8% | 127,198 | 82.6% | 26,797 | 17.4% | 153,995 |

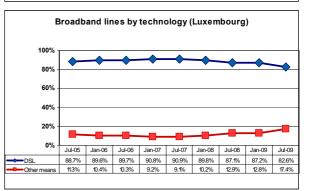


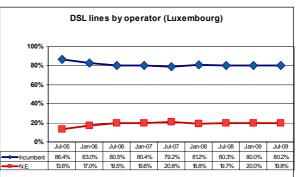


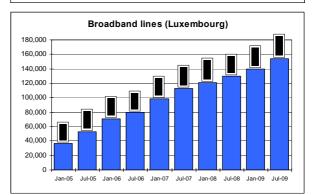








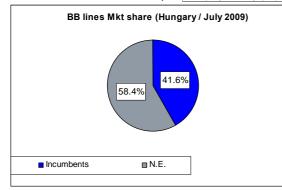


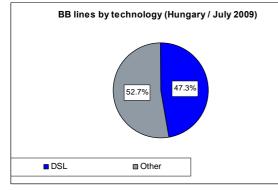


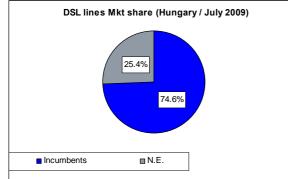
Hungary, July 2009

| | | | | | SL lines on | | | | | | | cess lines | | | _ | | | | | entrants' a | | | | | |
|--------------|-------------|---------|----------|--------|-------------|--------|-----------|--------|---------|--------|----------|------------|-----|-------|----------|------------|---------|---------|--------|-------------|-----------|-----|-------|----------|------------|
| | | Own | Full ULL | Shared | Bitstream | Resale | Total new | WLL | Cable | Leased | | Satellite | PLC | Other | Public | Tot. (exc. | WLL | Cable | Leased | Fiber to | Satellite | PLC | Other | Public | Tot. (exc. |
| | Incumbent's | network | | access | access | | entrants | | modem | lines | the home | | | | access | WIFI) | | modem | lines | the home | | | | access | WIFI) |
| | DSL lines | | | | | | DSL lines | | | | | | | | WIFI | | | | | | | | | WIFI | |
| | | | | | | | | | | | | | | | Hotspots | | | | | | | | | Hotspots | |
| January 2006 | 307,325 | 0 | 0 | 26 | | 0 | 105,561 | 1,400 | 23,126 | 1,500 | 0 | 0 | C | 1 0 | | 26,026 | 8,800 | | 3,500 | 1,000 | 0 | 0 | 0 | 0 | 180,800 |
| July 2006 | 350,065 | 0 | 61 | 1,506 | 134,249 | 0 | 135,816 | 1,550 | 31,663 | 1,500 | 0 | 0 | 0 | (C |) (| 34,713 | 9,700 | 225,477 | 3,500 | 1,000 | 0 | 0 | 0 | 0 | 239,677 |
| January 2007 | 448,417 | 0 | 1,354 | 3,070 | 162,053 | 0 | 166,477 | 5,500 | 51,233 | 1,500 | 0 | 0 | C | 0 |) (| 58,233 | 33,900 | 284,257 | 3,500 | 1,000 | | 0 | 0 | 0 | 322,657 |
| July 2007 | 506,481 | 0 | 5,400 | 3,708 | 183,566 | 0 | 192,674 | 7,100 | 65,597 | 1,500 | 0 | 0 | C | 0 |) (| 74,197 | 42,500 | 351,715 | 3,500 | 1,000 | 0 | 0 | 0 | 0 | 398,715 |
| January 2008 | 539,140 | 0 | 9,019 | 4,163 | 199,538 | 0 | 212,720 | 16,218 | 79,923 | 1,215 | 0 | 0 | C | 0 |) (| 97,356 | 80,899 | 494,784 | 2,827 | 1,000 | 0 | 0 | 0 | 0 | 579,510 |
| July 2008 | 568,936 | 0 | 11,597 | 4,800 | 204,280 | 0 | 220,677 | 17,840 | 89,728 | 1,200 | 0 | 0 | C | 0 |) (| 108,768 | 113,258 | 567,941 | 2,524 | 1,000 | 0 | 0 | 0 | 0 | 684,723 |
| January 2009 | 583,454 | 0 | 13,022 | 5,881 | 204,320 | 0 | 223,223 | 2,000 | 96,893 | 900 | 0 | 0 | C | 0 |) (| 99,793 | 85,000 | 645,464 | 1,800 | 1,000 | 710 | 0 | 0 | 0 | 733,974 |
| July 2009 | 609,429 | 0 | 14,030 | 6,771 | 187,208 | n.a. | 208,009 | 764 | 107,913 | 0 | 805 | n.a. | 0 | n.a. | | 109,482 | 87,000 | 711,601 | 0 | 2,500 | 0 | 0 | n.a. | 0 | 801,101 |
| | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | _ | | | | |
| | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | Total | | | | | | | | |
| | | | | | | | | | | | | | 1 | Fotal | | bro | adband | | | Total | | | | | |

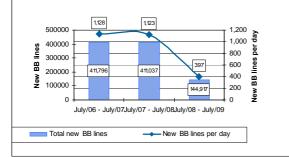
| | | | | | Total | | broadband | | Total |
|--------------|------------|--------------|--------------|-------------|-----------------|---------------|-------------|--------------|--------------|
| | Incumbents | Incumbents | New entrants | N.E. Market | broadband lines | Market share- | lines other | Market share | broadband |
| | broadband | market share | Broadband | share | DSL | DSL | means | other means | access lines |
| January 2006 | 333,351 | 53.8% | 286,361 | 46.2% | 412,886 | 66.6% | 206,826 | 33.4% | 619,712 |
| July 2006 | 384,778 | 50.6% | 375,493 | 49.4% | 485,881 | 63.9% | 274,390 | 36.1% | 760,271 |
| January 2007 | 506,650 | 50.9% | 489,134 | 49.1% | 614,894 | 61.7% | 380,890 | 38.3% | 995,784 |
| July 2007 | 580,678 | 49.5% | 591,389 | 50.5% | 699,155 | 59.7% | 472,912 | 40.3% | 1,172,067 |
| January 2008 | 636,496 | 44.5% | 792,230 | 55.5% | 751,860 | 52.6% | 676,866 | 47.4% | 1,428,726 |
| July 2008 | 677,704 | 42.8% | 905,400 | 57.2% | 789,613 | 49.9% | 793,491 | 50.1% | 1,583,104 |
| January 2009 | 683,247 | 41.7% | 957,197 | 58.3% | 806,677 | 49.2% | 833,767 | 50.8% | 1,640,444 |
| July 2009 | 718,911 | 41.6% | 1,009,110 | 58.4% | 817,438 | 47.3% | 910,583 | 52.7% | 1,728,021 |

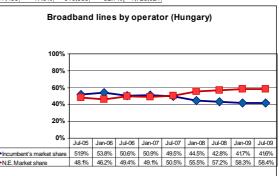


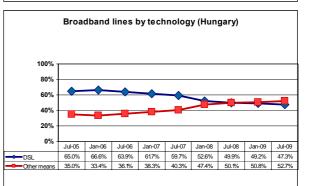


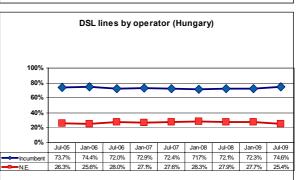


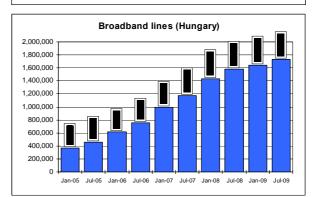
New broadband lines per year (Hungary)

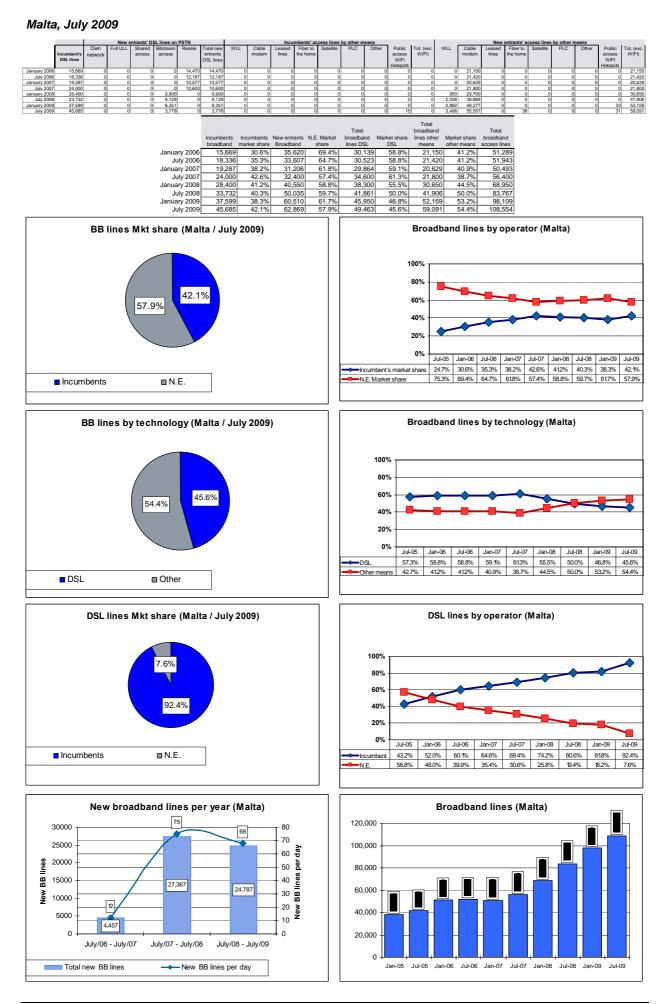






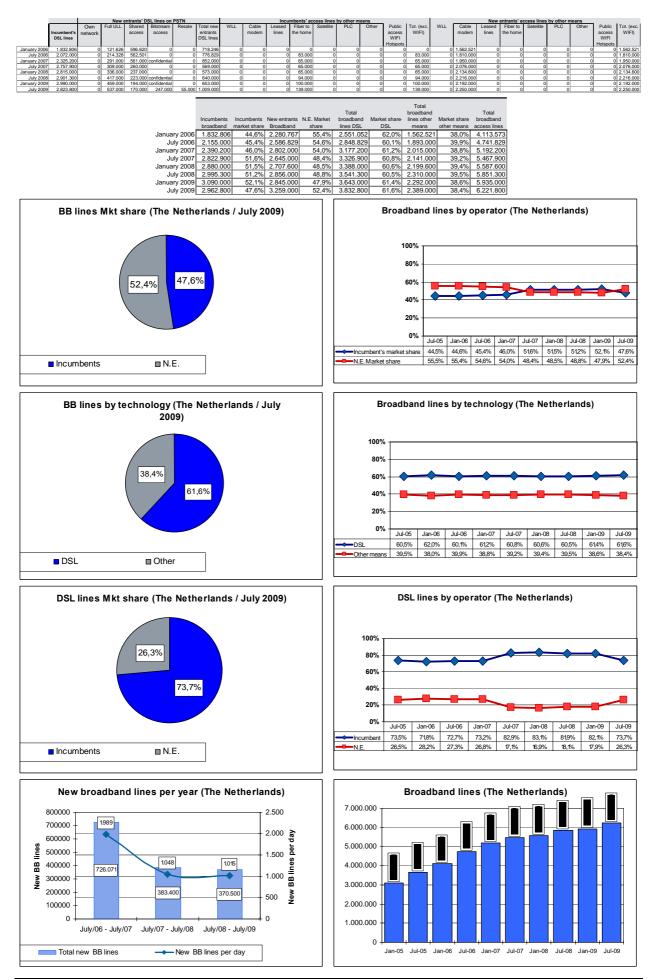


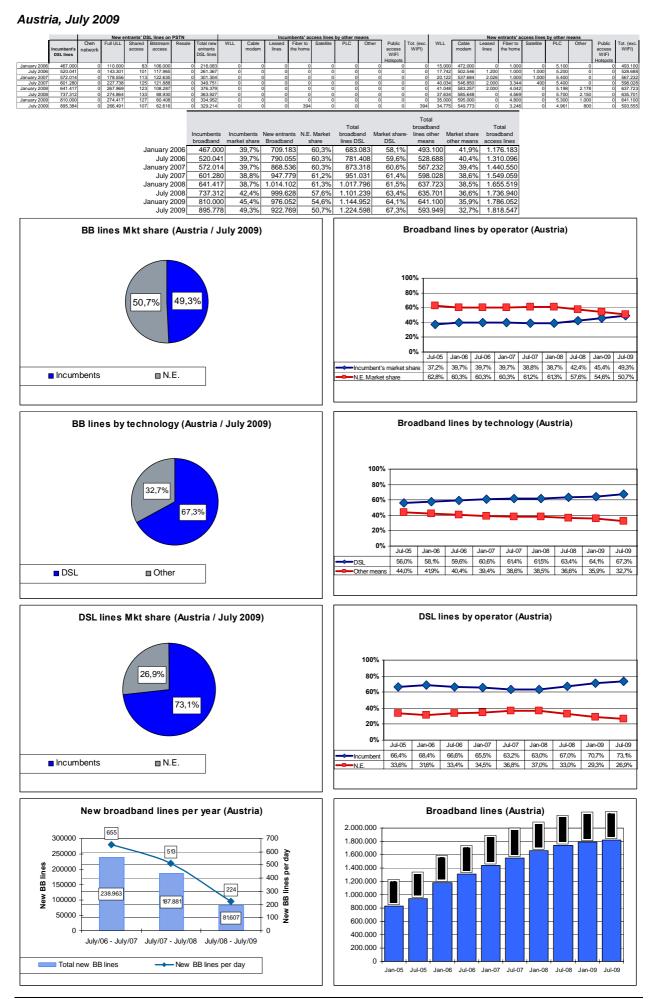




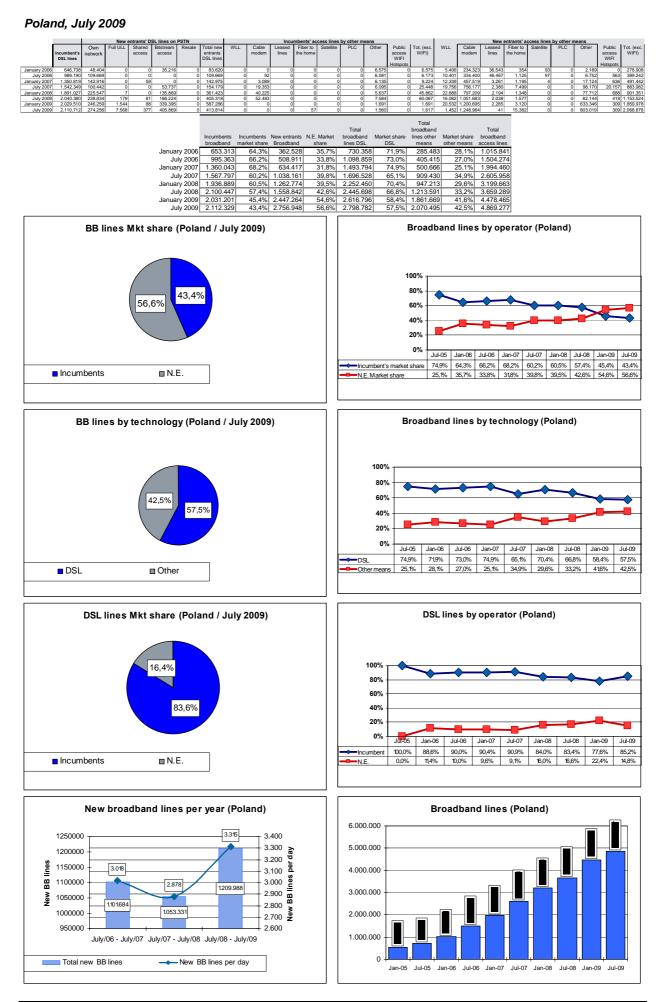
Broadband Lines Retail Market. 1 July 2009 - 60

The Netherlands, July 2009





Broadband Lines Retail Market. 1 July 2009 - 62

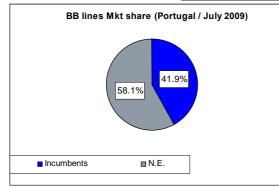


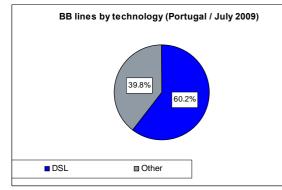
Broadband Lines Retail Market. 1 July 2009 - 63

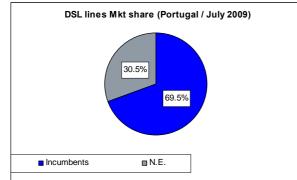
Portugal, July 2009

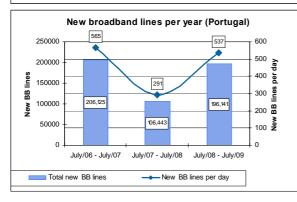
| | | | New e | ntrants' DS | SL lines on | PSTN | | Incumbents' access lines by other means | | | | | | | | | | New | entrants' ad | ccess lines | by other m | eans | | | |
|--------------|-------------|---------|----------|-------------|-------------|--------|-----------|---|---------|--------|----------|-----------|-----|-------|----------|------------|--------|---------|--------------|-------------|------------|-------|-------|----------|------------|
| | | Own | Full ULL | Shared | Bitstream | Resale | Total new | WLL | Cable | Leased | Fiber to | Satellite | PLC | Other | Public | Tot. (exc. | WLL | Cable | Leased | Fiber to | Satellite | PLC | Other | Public | Tot. (exc. |
| | Incumbent's | network | | access | access | | entrants | | modem | lines | the home | | | | access | WIFI) | | modem | lines | the home | | | | access | WIFI) |
| | DSL lines | | | | | | DSL lines | | | | | | | | WIFI | | | | | | | | | WIFI | |
| | | | | | | | | | | | | | | | Hotspots | | | | | | | | | Hotspots | 1 |
| January 2006 | 585,579 | 0 | 68,602 | 6 | 53,729 | 0 | 122,337 | 0 | 346,077 | 1,246 | | 0 | 0 | 0 | 0 | 347,323 | | 161,944 | | 0 | 0 | 1,500 | | 0 | 167,062 |
| July 2006 | 636,125 | 0 | 139,883 | 6 | 59,984 | 0 | 199,873 | 0 | 342,945 | 1,263 | | 0 | 0 | 0 | 947 | 344,208 | | 174,181 | 2,056 | 0 | 0 | 1,500 | 0 | 0 | 179,538 |
| January 2007 | 686,681 | 0 | 188,296 | 3 | 51,440 | 0 | 239,739 | 0 | 358,569 | 1,046 | 0 | 0 | 0 | 0 | 1,159 | 359,615 | 3,532 | 179,081 | 2,162 | 0 | 0 | 0 | 0 | 0 | 184,775 |
| July 2007 | 717,612 | 0 | 236,789 | 3 | 26,136 | 0 | 262,928 | 0 | 378,894 | 1,046 | 0 | 0 | 0 | 0 | 1,341 | 379,940 | 5,615 | 197,369 | 2,405 | 0 | 0 | 0 | 0 | 0 | 205,389 |
| January 2008 | 631,959 | 0 | 283,231 | 1 | 59,947 | 0 | 343,179 | 0 | 0 | 1,191 | 0 | 0 | 0 | 0 | 1,402 | 1,191 | 12,012 | 605,799 | 2,504 | 0 | 0 | 0 | 0 | 0 | 620,315 |
| July 2008 | 653,018 | 0 | 305,534 | 1 | 54,323 | 1,359 | 361,217 | 0 | 0 | 787 | 303 | 26 | 0 | 0 | 0 | 1,116 | 18,194 | 635,229 | 2,483 | 1,055 | 0 | 0 | 0 | 0 | 656,961 |
| January 2009 | 711,460 | 0 | 296,337 | 0 | 49,620 | 1,435 | 347,392 | 0 | 0 | 721 | 419 | 19 | 0 | 0 | 1,460 | 1,159 | 21,647 | 668,815 | 2,173 | 2,006 | 1 | 0 | 0 | 0 | 694,642 |
| July 2009 | 781,952 | n.a | 296,872 | 0 | 45,832 | 85 | 342,789 | 0 | 0 | 683 | 484 | 23 | 0 | 0 | 1,524 | 1,190 | 23,165 | 712,372 | 1,286 | 5,699 | 0 | 0 | 0 | 5,539 | 742,522 |

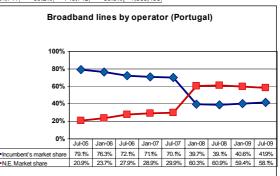
| | | | | | Total | | Total | | Total |
|--------------|------------|--------------|--------------|-------------|-----------------|---------------|--------------------------|--------------|--------------|
| | Incumbents | Incumbents | New entrants | N.E. Market | broadband lines | Market share- | broadband lines other | Market share | broadband |
| | broadband | market share | Broadband | share | DSL | DSL | means | other means | access lines |
| January 2006 | 932,902 | 76.3% | 289,399 | 23.7% | 707,916 | 57.9% | 514,385 | 42.1% | 1,222,301 |
| July 2006 | 980,333 | 72.1% | 379,411 | 27.9% | 835,998 | 61.5% | 523,746 | 38.5% | 1,359,744 |
| January 2007 | 1,046,296 | 71.1% | 424,514 | 28.9% | 926,420 | 63.0% | 544,390 | 37.0% | 1,470,810 |
| July 2007 | 1,097,552 | 70.1% | 468,317 | 29.9% | 980,540 | 62.6% | 585,329 | 37.4% | 1,565,869 |
| January 2008 | 633,150 | 39.7% | 963,494 | 60.3% | 975,138 | 61.1% | 621,506 | 38.9% | 1,596,644 |
| July 2008 | 654,134 | 39.1% | 1,018,178 | 60.9% | 1,014,235 | 60.6% | 658,077 | 39.4% | 1,672,312 |
| January 2009 | 712,619 | 40.6% | 1,042,034 | 59.4% | 1,058,852 | 60.3% | 695,801 | 39.7% | 1,754,653 |
| July 2009 | 783,142 | 41.9% | 1,085,311 | 58.1% | 1,124,741 | 60.2% | 743,712 | 39.8% | 1,868,453 |

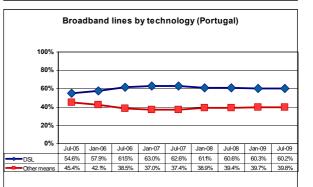


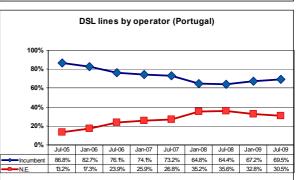


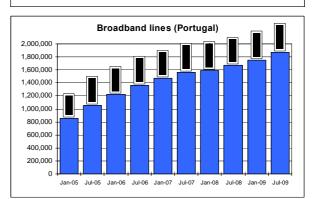








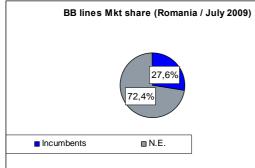


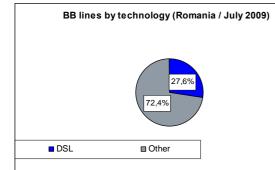


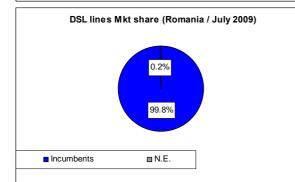
Romania, July 2009

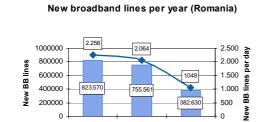
| Incumbents network access access entrants modem lines the hone access WiFi) modem I DSLines DSLines the hone VVFFi VVFFi to the hone the h | ased Fiber to : nes the home | Satellite PLC Other | Public Tot. (exc. access WIFI) |
|--|---------------------------------|---------------------|-----------------------------------|
| DSL lines WIFI | nes the home | | |
| | | | |
| | | | WIFI |
| Hotspots | | | Hotspots |
| January 2006 6.300 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0 0 | 0 0 97.100 | 0 353.800 |
| July 2006 43.600 770 650 1.420 0 0 2.840 0 0 0 20 0 0 0 20 11.200 328.400 | 0 39.900 | 50 0 261.600 | |
| January 2007 96.000 1.700 830 0 0 0 2.530 0 0 300 130 0 0 0 430 16.700 393.500 | 71 52.705 | 140 0 524.400 | 522 987.516 |
| July 2007 173.300 1.135 1.015 0 0 0 2.150 0 0 880 100 0 0 0 980 31.400 410.000 | 120 67.000 | | 736 1.334.750 |
| January 2008 362.600 950 990 0 0 0 1.940 0 0 690 130 0 0 0 0 950 31.700 440.400 | 28 82.300 | | |
| July 2008 508.000 740 930 0 0 1.670 0 0 780 670 0 0 0 2.120 30.400 444.900 | 41 88.800 | 510 0 1.190.300 | 830 1.754.951 |
| January 2009 654.000 940 930 0 0 0 1.870 0 0 782 670 0 0 0 2.122 27.400 465.400 | 13 86.300 | | |
| July 2009 729.000 900 720 0 0 1.620 0 0 1.100 0 0 1.100 0 0 1.100 24.800 451.000 | 11 92.300 | 540 0 1.349.000 | 918 1.917.651 |

| | Incumbents broadband | Incumbents market share | New entrants Broadband | N.E. Market share | Total broadband lines DSL | Market share- DSL | Total broadband lines other | Market share other means | Total broadband access lines |
|--------------|-------------------------|-------------------------|---------------------------|----------------------|---------------------------------|----------------------|-----------------------------------|-----------------------------|------------------------------------|
| January 2006 | 6.310 | | | | 6.300 | | means 353.810 | | 360.110 |
| | | | | | | / | | | |
| July 2006 | 43.620 | 6,3% | 643.990 | 93,7% | 46.440 | 6,8% | 641.170 | 93,2% | 687.610 |
| January 2007 | 96.430 | 8,9% | 990.046 | 91,1% | 98.530 | 9,1% | 987.946 | 90,9% | 1.086.476 |
| July 2007 | 174.280 | 11,5% | 1.336.900 | 88,5% | 175.450 | 11,6% | 1.335.730 | 88,4% | 1.511.180 |
| January 2008 | 363.550 | 18,7% | 1.585.568 | 81,3% | 364.540 | 18,7% | 1.584.578 | 81,3% | 1.949.118 |
| July 2008 | 510.120 | 22,5% | 1.756.621 | 77,5% | 509.670 | 22,5% | 1.757.071 | 77,5% | 2.266.741 |
| January 2009 | 656.122 | 26,2% | 1.851.503 | 73,8% | 655.870 | 26,2% | 1.851.755 | 73,8% | 2.507.625 |
| July 2009 | 730.100 | 27,6% | 1.919.271 | 72,4% | 730.620 | 27,6% | 1.918.751 | 72,4% | 2.649.371 |





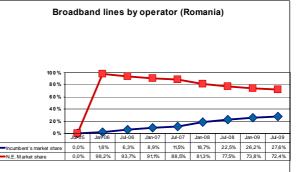


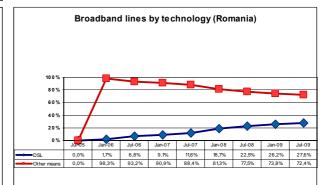


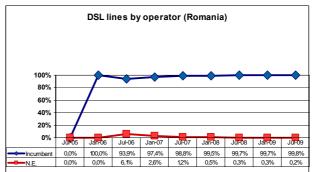
July/06 - July/07/2/uly/07 - July/08/2/08 - July/09

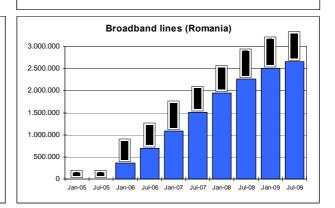
----- New BB lines per day

Total new BB lines



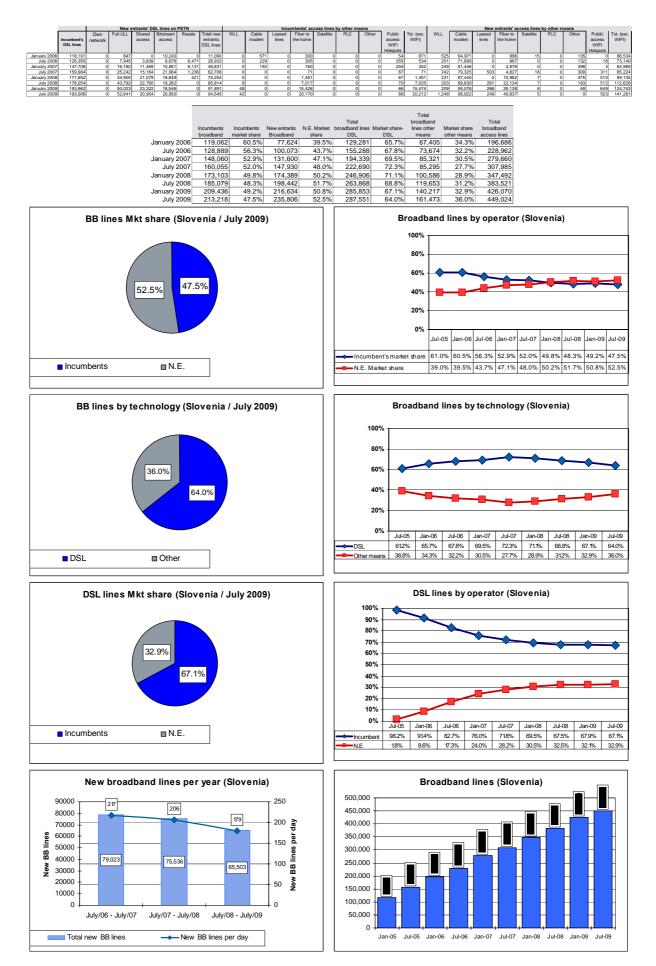






Broadband Lines Retail Market. 1 July 2009 - 65

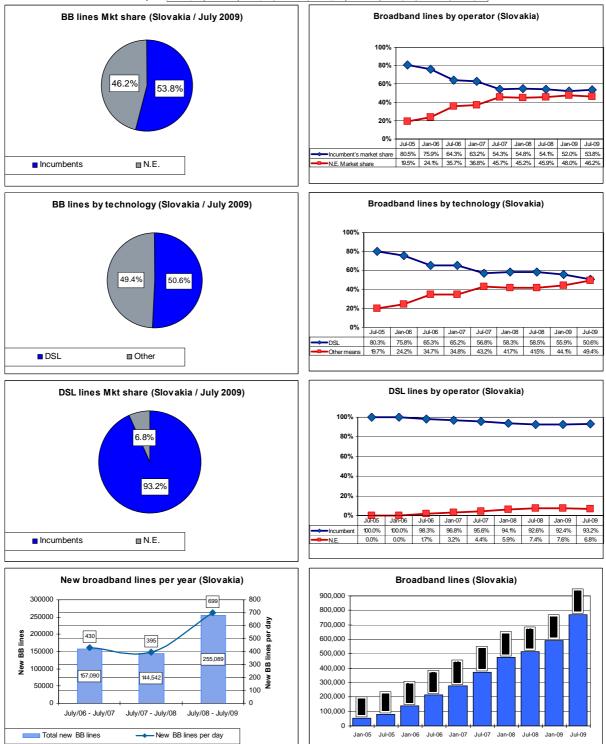
Slovenia, July 2009



Slovakia, July 2009

| | | | New e | entrants' DS | SL lines on | PSTN | | | | Incu | mbents' ac | cess lines | by other m | eans | | | | | New e | entrants' ac | cess lines | by other m | eans | | |
|--------------|-------------|---------|----------|--------------|-------------|--------|-----------|-----|-------|--------|------------|------------|------------|--------|----------|------------|---------|--------|--------|--------------|------------|------------|--------|----------|------------|
| | | Own | Full ULL | Shared | Bitstream | Resale | Total new | WLL | Cable | Leased | Fiber to | Satellite | PLC | Other | Public | Tot. (exc. | WLL | Cable | Leased | Fiber to | Satellite | PLC | Other | Public | Tot. (exc. |
| | Incumbent's | network | | access | access | | entrants | | modem | lines | the home | | | | access | WIFI) | | modem | lines | the home | | | | access | WIFI) |
| | DSL lines | | | | | | DSL lines | | | | | | | | WIFI | | | | | | | | | WIFI | |
| | | | | | | | | | | | | | | | Hotspots | | | | | | | | | Hotspots | |
| January 2006 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 208 | 0 | 0 | 0 | 0 | 0 | 208 | 1,500 | | 2,370 | 0 | 0 | 0 | 8,500 | | |
| July 2006 | | 0 | 0 | 0 | 0 | 2,364 | 2,364 | 0 | 0 | 211 | 0 | 0 | 0 | 0 | 55 | 211 | | 26,552 | 980 | | 24 | 0 | 22,033 | | |
| January 2007 | 176,589 | 0 | 0 | 0 | 0 | 5,802 | 5,802 | 0 | 0 | 248 | 0 | 0 | 0 | 0 | 0 | 248 | 15,000 | 36,480 | 950 | 29,542 | 24 | 0 | 15,000 | 500 | 96,996 |
| July 2007 | 202,095 | 0 | 0 | 0 | 0 | 9,244 | 9,244 | 0 | 0 | 248 | 0 | 0 | 0 | 0 | 0 | 248 | 57,946 | 42,766 | 972 | 38,094 | 4 | 0 | 21,024 | 500 | 160,806 |
| January 2008 | 261,313 | 0 | 0 | 0 | 0 | 16,525 | 16,525 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 73,834 | 50,510 | 0 | 48,250 | 4 | 0 | 26,230 | 500 | 198,828 |
| July 2008 | 279,901 | 0 | 0 | 0 | 0 | 22,369 | 22,369 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 81,279 | 55,662 | 17,769 | 59,927 | 28 | 0 | 0 | 500 | 214,665 |
| January 2009 | 304,951 | 0 | 0 | 0 | 24,935 | 0 | 24,935 | 0 | 0 | 549 | 1,436 | 0 | 0 | 0 | 0 | 1,985 | 82,000 | 62,000 | 49,000 | 65,000 | 26 | 0 | 0 | 500 | 258,026 |
| July 2009 | 364,069 | 0 | 0 | 0 | 26,578 | 0 | 26,578 | 0 | 0 | 600 | 9,470 | 0 | 0 | 41,225 | 0 | 51,295 | 100,500 | 72,500 | 2,000 | 155,000 | 82 | 0 | 0 | 600 | 330,082 |

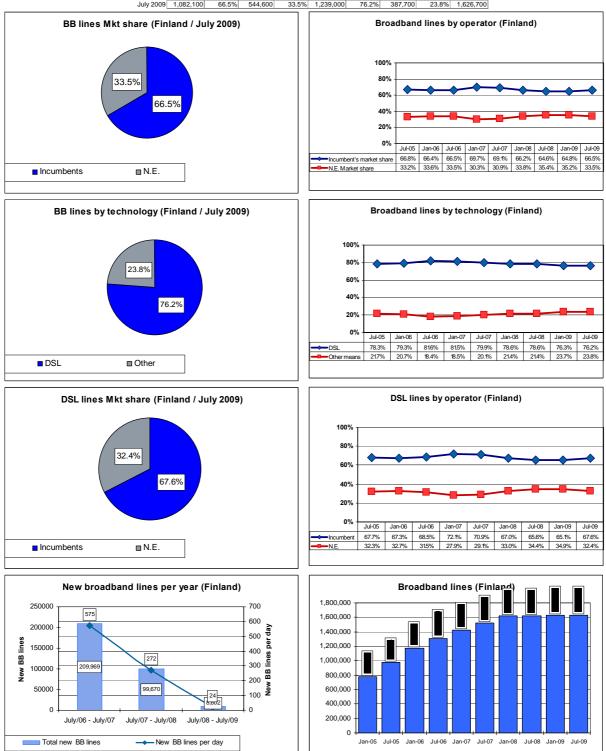
| | | | | | Total | | Total broadband | | Total |
|--------------|------------|--------------|--------------|-------------|-----------------|---------------|--------------------|--------------|--------------|
| | Incumbents | Incumbents | New entrants | N.E. Market | broadband lines | Market share- | lines other | Market share | broadband |
| | broadband | market share | Broadband | share | DSL | DSL | means | other means | access lines |
| January 2006 | 104,695 | 75.9% | 33,232 | 24.1% | 104,487 | 75.8% | 33,440 | 24.2% | 137,927 |
| July 2006 | 138,350 | 64.3% | 76,953 | 35.7% | 140,503 | 65.3% | 74,800 | 34.7% | 215,303 |
| January 2007 | 176,837 | 63.2% | 102,798 | 36.8% | 182,391 | 65.2% | 97,244 | 34.8% | 279,635 |
| July 2007 | 202,343 | 54.3% | 170,050 | 45.7% | 211,339 | 56.8% | 161,054 | 43.2% | 372,393 |
| January 2008 | 261,313 | 54.8% | 215,353 | 45.2% | 277,838 | 58.3% | 198,828 | 41.7% | 476,666 |
| July 2008 | 279,901 | 54.1% | 237,034 | 45.9% | 302,270 | 58.5% | 214,665 | 41.5% | 516,935 |
| January 2009 | 306,936 | 52.0% | 282,961 | 48.0% | 329,886 | 55.9% | 260,011 | 44.1% | 589,897 |
| July 2009 | 415,364 | 53.8% | 356,660 | 46.2% | 390,647 | 50.6% | 381,377 | 49.4% | 772,024 |



Finland, July 2009

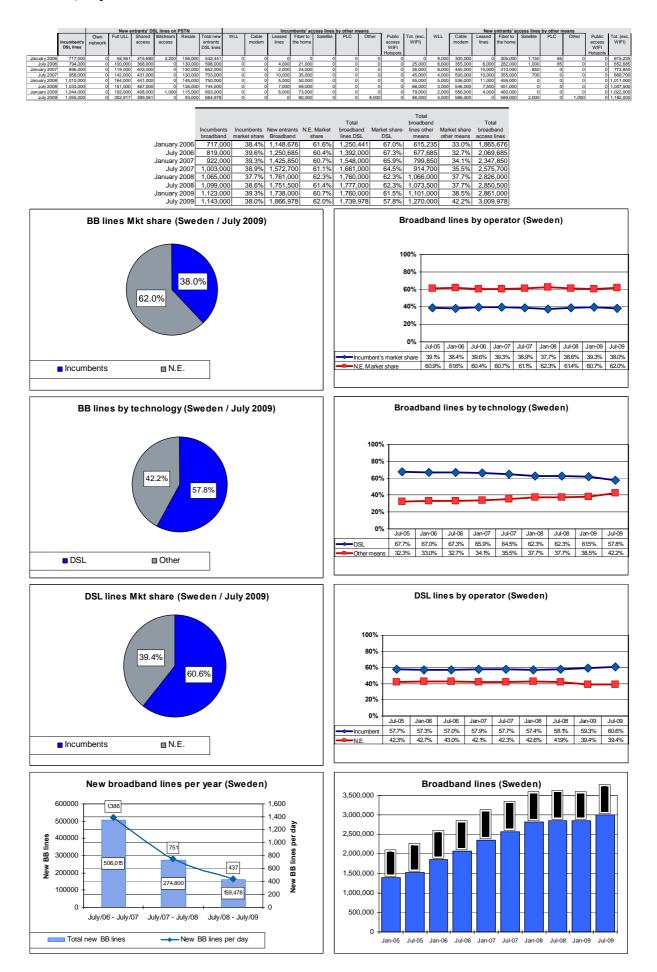
| | | | New e | entrants' DS | SL lines on | PSTN | Incumbents' access lines by other means | | | | | | | | New | entrants' a | ccess lines | by other m | eans | | | | | | |
|--------------|-------------|---------|----------|--------------|-------------|--------|---|--------|---------|--------|----------|-----------|-----|---------|----------|-------------|-------------|------------|--------|----------|-----------|-------|--------|----------|------------|
| | | Own | Full ULL | Shared | Bitstream | Resale | Total new | WLL | Cable | Leased | Fiber to | Satellite | PLC | Other | Public | Tot. (exc. | WLL | Cable | Leased | Fiber to | Satellite | PLC | Other | Public | Tot. (exc. |
| | Incumbent's | network | | access | access | | entrants | | modem | lines | the home | | | | access | WIFI) | | modem | lines | the home | | | | access | WIFI) |
| | DSL lines | | | | | | DSL lines | | | | | | | | WIFI | | | | | | | | | WIFI | |
| | | | | | | | | | | | | | | | Hotspots | | | | | | | | | Hotspots | |
| January 2006 | | 0 | 141,798 | 58,466 | | 0 | 304,011 | 451 | | 0 | 0 | 0 | 0 | 70,002 | | 151,951 | 2,709 | 67,423 | 0 | 356 | 0 | 752 | 18,904 | 0 | 90,144 |
| July 2006 | 731,412 | | 168,813 | 80,448 | | 0 | 336,670 | 1,271 | 86,195 | 0 | 0 | 0 | 0 | 50,835 | | 138,301 | 2,712 | 75,311 | 0 | 0 | 0 | 830 | 23,223 | 0 | 102,076 |
| January 2007 | 837,456 | 0 | 183,116 | 61,598 | 79,666 | 0 | 324,380 | 2,214 | 95,520 | 0 | 0 | 0 | 0 | 58,345 | 0 | 156,079 | 2,643 | 85,567 | 0 | 0 | 0 | 812 | 19,414 | 0 | 108,436 |
| July 2007 | 859,666 | 0 | 195,011 | 77,159 | 80,759 | 0 | 352,929 | 7,732 | 101,114 | 0 | 0 | 0 | 0 | 80,330 | 0 | 189,176 | 3,475 | 91,810 | 0 | 0 | 0 | 960 | 20,412 | 0 | 116,657 |
| January 2008 | 852,456 | 0 | 305,550 | 38,017 | 76,527 | 0 | 420,094 | 9,356 | 111,609 | 0 | 0 | 0 | 0 | 98,260 | 0 | 219,225 | 5,888 | 98,016 | 0 | 0 | 0 | 1,185 | 22,165 | 0 | 127,254 |
| July 2008 | 834,204 | 0 | 351,981 | 12,552 | 72,759 | 0 | 437,292 | 13,567 | 111,066 | 0 | 0 | 0 | 0 | 86,235 | 0 | 210,868 | 5,988 | 101,867 | 0 | 0 | 0 | 1,185 | 26,694 | 0 | 135,734 |
| January 2009 | 807,300 | 0 | 347,400 | 26,800 | 58,800 | 0 | 433,000 | 17,600 | 108,500 | 0 | 0 | 0 | 0 | 119,800 | 0 | 245,900 | 6,600 | 106,200 | 0 | 0 | 0 | 1,245 | 25,500 | 0 | 139,545 |
| July 2009 | 837,600 | n.a. | 331,500 | 12,000 | 57,900 | n.a. | 401,400 | 23,000 | 105,800 | n.a. | n.a. | n.a. | 0 | 115,700 | n.a. | 244,500 | 8,000 | 109,400 | n.a. | n.a. | n.a. | 1,200 | 24,600 | n.a. | 143,200 |

| | | | | | Total | | Total broadband | | Total |
|--------------|------------|--------------|--------------|-------------|-----------------|---------------|--------------------|--------------|--------------|
| | Incumbents | Incumbents | New entrants | N.E. Market | broadband lines | Market share- | lines other | Market share | broadband |
| | broadband | market share | Broadband | share | DSL | DSL | means | other means | access lines |
| January 2006 | 777,208 | 66.4% | 394,155 | 33.6% | 929,268 | 79.3% | 242,095 | 20.7% | 1,171,363 |
| July 2006 | 869,713 | 66.5% | 438,746 | 33.5% | 1,068,082 | 81.6% | 240,377 | 18.4% | 1,308,459 |
| January 2007 | 993,535 | 69.7% | 432,816 | 30.3% | 1,161,836 | 81.5% | 264,515 | 18.5% | 1,426,351 |
| July 2007 | 1,048,842 | 69.1% | 469,586 | 30.9% | 1,212,595 | 79.9% | 305,833 | 20.1% | 1,518,428 |
| January 2008 | 1,071,681 | 66.2% | 547,348 | 33.8% | 1,272,550 | 78.6% | 346,479 | 21.4% | 1,619,029 |
| July 2008 | 1,045,072 | 64.6% | 573,026 | 35.4% | 1,271,496 | 78.6% | 346,602 | 21.4% | 1,618,098 |
| January 2009 | 1,053,200 | 64.8% | 572,545 | 35.2% | 1,240,300 | 76.3% | 385,445 | 23.7% | 1,625,745 |
| July 2009 | 1,082,100 | 66.5% | 544,600 | 33.5% | 1,239,000 | 76.2% | 387,700 | 23.8% | 1,626,700 |

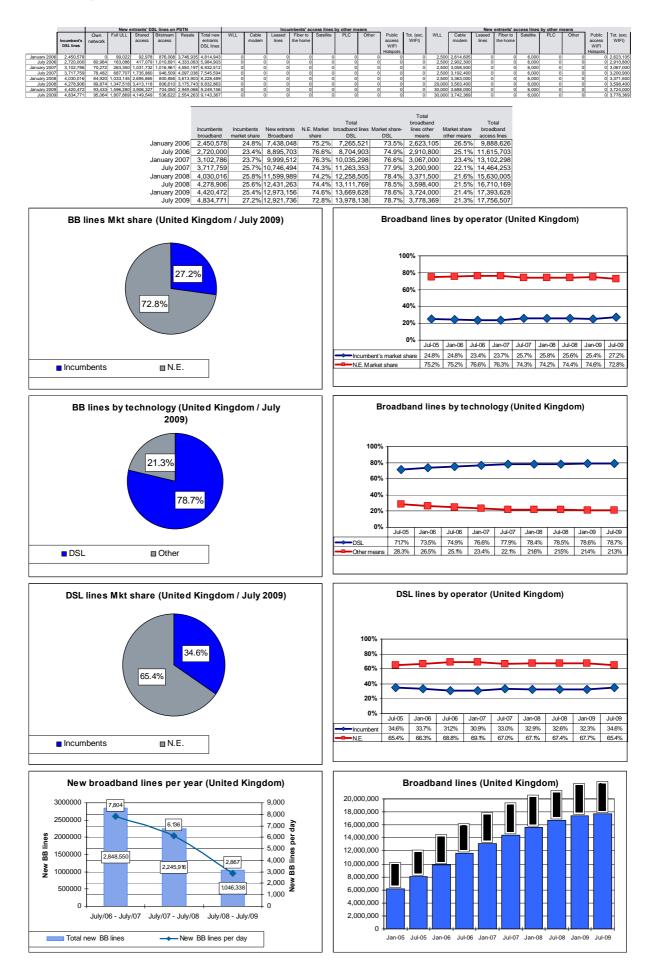


Broadband Lines Retail Market. 1 July 2009 - 68

Sweden, July 2009



United Kingdom, July 2009



| | 2002 | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 |
|----------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| BE | 10 309 700 | 10 355 800 | 10 396 000 | 10 445 900 | 10 511 400 | 10 511 400 | 10 584 534 | 10 754 528 |
| BG | | | | | 7 718 750 | 7 679 290 | 7 679 290 | 7 606 551 |
| cz | 10 206 400 | 10 203 300 | 10 211 500 | 10 220 600 | 10 251 100 | 10 287 189 | 10 287 189 | 10 467 542 |
| DK | 5 368 400 | 5 383 500 | 5 397 600 | 5 411 400 | 5 427 500 | 5 447 084 | 5 447 084 | 5 511 451 |
| DE | 82 440 300 | 82 536 700 | 82 531 700 | 82 500 800 | 82 455 800 | 82 310 995 | 82 314 906 | 82 050 000 |
| EE | 1 361 200 | 1 356 000 | 1 350 600 | 1 347 000 | 1 344 700 | 1 342 409 | 1 342 409 | 1 340 415 |
| EL | 10 988 000 | 11 006 400 | 11 041 100 | 11 073 000 | 11 122 900 | 11 170 957 | 11 171 740 | 11 257 285 |
| ES | 40 850 500 | 41 550 600 | 42 345 300 | 43 038 000 | 43 758 300 | 44 474 631 | 44 474 631 | 45 828 172 |
| FR | 59 342 100 | 59 635 000 | 59 900 700 | 60 561 200 | 62 886 200 | 63 392 140 | 63 392 140 | 64 351 000 |
| IE | 3 899 900 | 3 963 600 | 4 027 500 | 4 109 200 | 4 209 000 | 4 209 000 | 4 314 634 | 4 465 540 |
| IT | 56 993 700 | 57 321 100 | 57 888 200 | 58 462 400 | 58 751 700 | 59 131 287 | 59 131 287 | 60 053 442 |
| СҮ | 705 500 | 715 100 | 730 400 | 749 200 | 766 400 | 778 537 | 778 684 | 793 963 |
| LV | 2 345 800 | 2 331 500 | 2 319 200 | 2 306 400 | 2 294 600 | 2 281 305 | 2 281 305 | 2.261.294 |
| LT | 3 475 600 | 3 462 600 | 3 445 900 | 3 425 300 | 3 403 300 | 3 384 879 | 3 384 879 | 3.349.872 |
| LU | 444 100 | 448 300 | 451 600 | 455 000 | 459 500 | 459 500 | 476 187 | 493 500 |
| HU | 10 174 900 | 10 142 400 | 10 116 700 | 10 097 500 | 10 076 600 | 10 064 000 | 10 066 158 | 10 031 208 |
| мт | 394 600 | 397 300 | 399 900 | 402 700 | 404 400 | 406 020 | 407 810 | 413 627 |
| NL | 16 105 300 | 16 192 600 | 16 258 000 | 16 305 500 | 16 335 500 | 16 357 992 | 16 357 992 | 16 486 587 |
| AT | 8 038 900 | 8 082 000 | 8 114 000 | 8 206 500 | 8 265 900 | 8 298 923 | 8 298 923 | 8 355 260 |
| PL | 38 632 500 | 38 218 500 | 38 190 600 | 38 173 800 | 38 157 100 | 38 125 479 | 38125479 | 38 135 876 |
| РТ | 10 329 300 | 10 407 500 | 10 474 700 | 10 529 300 | 10 569 600 | 10 599 095 | 10 599 095 | 10 627 250 |
| RO | | | | | 21 610 213 | 21 565 119 | 21 565 119 | 21 498 616 |
| SI | 1 994 000 | 1 995 000 | 1 996 400 | 1 997 600 | 2 003 400 | 2 010 377 | 2 010 377 | 2 032 362 |
| ѕк | 5 379 000 | 5 379 200 | 5 380 100 | 5 384 800 | 5 389 200 | 5 393 637 | 5 393 637 | 5 412 254 |
| FI | 5 194 900 | 5 206 300 | 5 219 700 | 5 236 600 | 5 255 600 | 5 276 955 | 5 276 955 | 5 326 314 |
| SE | 8 909 100 | 8 940 800 | 8 975 700 | 9 011 400 | 9 047 800 | 9 113 257 | 9 113 257 | 9 256 347 |
| UK | 59 139 900 | 59 328 900 | 59 651 500 | 60 034 500 | 60 416 200 | 60 798 438 | 60 852 828 | 61 634 599 |
| EU 27 | 453 023 600 | 454 560 000 | 456 814 600 | 459 485 600 | 492 892 663 | 494 869 895 | 495 128 529 | 499 794 855 |

Data on national population used in this report

Source: Eurostat

Definitions

Definitions used in the tables for the collection of data:

- Fully unbundled lines: Fully unbundled lines supplied to other operators, excluding experimental lines. In the case of full unbundling, a copper pair is rented to a third party for its exclusive use.
- Shared access lines supplied by the incumbent to new entrants: Shared access lines supplied to other operators, excluding experimental lines. In the case of shared access, the incumbent continues to provide telephony service, while the new entrant delivers high-speed data services over that same local loop.
- Bitstream access: Supplied to new entrants. Bitstream access refers to the situation where the incumbent installs a high-speed access link to the customer premises and then makes this access link available to third parties, to enable them to provide high-speed services to customers. Bitstream depends in part on the PSTN and may include other networks such as the ATM network, and bitstream access is a wholesale product that consists of the provision of transmission capacity in such a way as to allow new entrants to offer their own, value-added services to their clients. The incumbent may also provide transmission services to its competitor, to carry traffic to a 'higher' level in the network hierarchy where new entrants may already have a broadband point of presence.
- Simple resale: In contrast to bitstream access, simple resale occurs where the new entrant
 receives and sells on to end users with no possibility of value added features to the DSL part
 of the service a product that is commercially similar to the DSL product provided by the
 incumbent to its own retail customers, irrespective of the ISP service that may be packaged
 with it. Resale offers are not a substitute for bitstream access because they do not allow new
 entrants to differentiate their services from those of the incumbent (i.e. where the new entrant
 simply resells the end-to-end service provided to him by the incumbent on a wholesale basis).
- Incumbent's DSL lines: Provided to end users by the incumbent, its subsidiaries or partners (for example an associated company such a joint venture providing ISP services),
- WLL: Internet broadband connections by means of wireless local loop (sometimes referred to as fixed wireless access)
- Cable modem: Internet broadband connections by means of cable TV access
- L.L. (other traditional wireline access): Internet broadband connections by means of dedicated capacity (Leased Lines) provided over metallic copper pairs, including tail ends or partial circuits. "Incumbent's leased lines" includes only retail lines and excludes lines provided to other operators. "New entrants' leased lines" includes all retail lines provided to end users, even if based on wholesale lines supplied by the incumbent.
- Other: Internet broadband connections by means of 3G, satellite, fibre optic, powerline communications, etc.
- Retail access: Access provided to end users.
- Incumbents are defined as the organisations enjoying special and exclusive rights or *de facto* monopoly for provision of voice telephony services before liberalisation, regardless of the role played in the provision of access by means of technologies alternative to the PSTN.
- "New entrants" refers to alternative telecommunications operators, as well as internet service providers (ISPs).
- Broadband capacity: Downstream capacity equal to or higher than 144 Kbit/s
- Mobile BB lines access to dedicated data services via data modems/cards/USB keys or a number of active users involved in transactions, made in last 90 days, whereby a user accessed advanced data services such as web/internet content, online multiplayer gaming content, VoD or other equivalent advanced data services (excluding SMS and MMS).

Methodology

The data in this document have been collected by the European Commission, Information Society and Media Directorate General, from national ministries and regulatory authorities. The definitions used have been agreed in the Communications Committee (COCOM).

Throughout the document broadband lines are defined as those with capacity equal to or higher than 144 Kbit/s.

Data refer to 1 July 2009.

In some cases information for some types of access is not available. In a number of countries certain figures are estimates, as the National Regulatory Authorities had not received consolidated data from operators. It should also be noted that in some cases information only refers to major broadband access providers and that broadband access lines provided by other small operators are not included.

The charts and tables in this document include primarily fixed broadband lines. Data on mobile broadband access is also available (Annex 3), however data has been provided by a limited number of countries. Data on speeds, which is also partially available, is displayed in Annex 4.

This report includes information from all 27 Member States.

Given the non-availability of data pre-ceding 1 January 2007, no trends could be established for Bulgaria and Romania.